

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 19 November 2020 12:47 PM
To: 'Claims'; Admin A; Admin-D (LKKAUTO); SUR; CS A Team
Subject: RE: OD CLAIM FOR SJL 3999 S ON 16/11/2020

Dear Kee Siang,

As instructed by our client, please proceed to repair the **insured vehicle SJL 3999S DOA: 16/11/20.**
(Excess \$2,000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: WHEEL ALIGNMENT REPORT REQUIRE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 18 November 2020 9:55 AM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SJL 3999 S ON 16/11/2020

Dear Summer,

Attached above document for your perusal.

Please note that this vehicle got 2 accident.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 17 November 2020 11:44 AM

To: 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'; 'CS A Team'

Cc: 'Claims'

Subject: OD CLAIM FOR SJL 3999 S ON 16/11/2020

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

Please assist to arrange survey at Benoi today at 2:30PM.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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