

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 November, 2020 11:43 AM
To: 'ONG LI LI'; Hsiao Tong (LKKAuto); Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A; assignments
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDB9699S & SKU9806S ON 13.11.2020 [External General]

Dear Li Li,

Thank you for your assignment.

Hi Hsiao Tong / Jasper,

FYI. Our ref: [CC4/LPC20012687/pa3](#)(pending PML's reply / update) and [CC4/LPC20012665/ba3](#)(TP no evidence).

Pls check if the scenario of "multiple collision" is applicable for this case.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 18 November, 2020 9:59 AM
To: PBSP <pml-pbsp@simeдарby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDB9699S & SKU9806S ON 13.11.2020 [External General]

Lonpac External - General

Without Prejudice

Dear Caroline

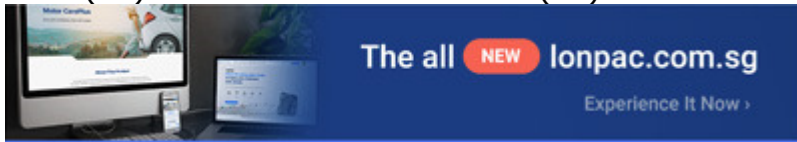
Please liaise with LKK Auto Consultants Pte Ltd.

Dear Jasper

Fya – pls check if the scenario of "multiple collision" is applicable for this case or not.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 18 November 2020 9:20 AM

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>

Subject: Re: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDB9699S & SKU9806S ON 13.11.2020

Gentle reminder

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 17 November 2020 9:19 AM

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDB9699S & SKU9806S ON 13.11.2020

CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP.

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601