

22/03/2002

ASS. REC. BY:

REF:

CS3/AIG18009747/1215 Special Instruction:

SURVEYOR:

Loh Chee Heng

ASSIGNMENT (Office)

16/11/2020

From (Person):

Chin Lu Ying

of

AIG

Date/Time:

30/5/18 @ 10:27pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBF 7797H

Insured:

EB 11332

at Workshop m/s

Twincar Automotive

Tel:

6842 0051

of

2 Kaki Bukit Ave 2 # 01-17/18

Policy No:

2100465527

Claim No:

3636111274SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

31/05/2018

28/05/2018

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

4:35pm @ 30/5/18

Person Contacted:

melody

Vehicle:

IN/OUT

Date/Time	Action/Instruction (X) Estimate
	GBF 7797H - NA / AIG 18009747 / r3 DUA: 28/5/18
	EB 11332 - NA / AIG 18009747 / r3 DUA: 28/5/18
1/6/18	Dismantled
2/12/20	Submit LS \$5400 (Red 3700, 41%), 5 days

ASS. REC. BY: Adrian Ling

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

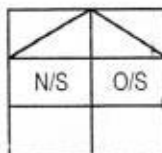
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: GBF797H Yr Regn: 2016/ Oct.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace C.C. 2982Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 41538 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTFHT02 P2002 07 386

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 135R15CR: 195R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 31/05/18Survey held at Twincar.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TPAIG PRS</u>
<u>1/6/18</u>	<u>Submit DAR Report.</u>

RECEIVED 01 JUN 2018

Date/Time, File Pass to?

☐ : Preli. ReportDays Of Repair: 5

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee:

2) 2/12/20-TypistAdd Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

Transportation:

☐ : Interview (\$ \_\_\_\_\_)

Photos

☐ : Tech. Invs (\$ \_\_\_\_\_)

Others

☐ : Weekend (\$ \_\_\_\_\_)

TOTAL

Report Format: TPLump Sum H.B.I. (\$ 5400)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS3/AIG18009747/Az4d3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 30-05-2018



Code : AIG

## 1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	EB 1133Z	Veh. Inspected	GBF 7797H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	CHIN LEE YING	Assign Date	30/05/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	28/05/2018	Inspection Date
Survey held at	TWINCAR AUTOMOTIVE PTE LTD 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921	

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--




**- FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EB1133Z AND GBF7797H ON 28/05/2018**

From: Chin, Lee-Ying

To: assignments@lkkauto.com, Admin A

Cc: Fong, Andy-SY

Sent: 30/5/2018 4:02:54 PM

Attachments:  30052018154917.pdf  30052018112158-0001.pdf  30052018144807.pdf

---

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947 | Fax +(65) 6835 7416

[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**From:** Chin Hui Xin [mailto:huixin@n51.com.sg]

**Sent:** Wednesday, May 30, 2018 3:51 PM

**To:** Chan, Yoke Shi

**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EB1133Z AND GBF7797H ON 28/05/2018

Dear Sir/Madam,

Vehicle already at our workshop, please arrange your surveyor to PRI.

Please see attached.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

# TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit Autohub

2 Kaki Bukit Ave 2, #01-17

Singapore 417921

Tel No. : +65 6744 0510 / 6842 0051 Fax No. : +65 6741 0510

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

Our Ref: GBF 7797 H  
Your ref: EB 1133 Z

30 May 2018

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

BY EMAIL yokeshi.chan@aig.com ONLY

NO: 78 SHENTON WAY

#07-16 CHARTIS BUILDING

SINGAPORE 079120

Attn: Motor Claims Department

Dear Sir/Madam,

**NAME OF CLAIMANT : NEW PLUMBING SERVICES PTE LTD**

**VEHICLE NUMBER : GBF 7797 H**

**YOUR INSURED VEHICLE NUMBER : EB 1133 Z**

**ACCIDENT ON 28 May 2018 ALONG CTE TOWARDS AYE BEFORE PIE CHANGI EXIT  
AT ABOUT 19:00 HOURS**

We refer to your email/fax dated **30 May 2018** wherein there is no agreement to the appointment to the appointment of Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**TWINCAR AUTOMOTIVE PTE LTD**

Kaki Bukit Autohub

2 Kaki Bukit Avenue 2

#01-17

Singapore 417921

Contact Person:

**6842 0051 / 6744 0510 (Melody)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



**FOR SURVEYOR:**

Please initial here after completion of pre-repair inspection. Thank you!

Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection:

Twincar Automotive Pte Ltd

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/05/2018 15:42
Date Of Accident	28/05/2018 19:00
Exact Location Of Accident	CTE TWDS AYE B4 PIE CHANGI EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF7797H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NEW PLUMBING SERVICES PTE LTD
Co Reg No	201200003D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-98537797

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100486923-01
Cover Note Number	

### Driver

Name of Driver	ANKUSAMY BALUSAMY
Passport No/FIN	G8237351P
Date Of Birth	15/03/1988
Occupation	OUTDOOR
Date Of Driving Pass	21/08/2017
Driving Experience	0 YEAR AND 9 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-90454760
Fax Number	
Contact Number	
Email Address	NOEMAIL

## Accident Sketch Plan

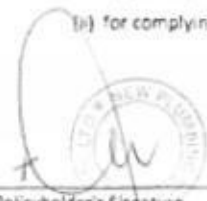
### SKETCH PLAN

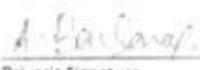
#### IMPORTANT NOTICE

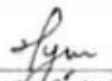
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

 30/05/18  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



### Rear Portion

Vehicle No: GBF 7797 H

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jun 2018 <a href="#">Edit Reg</a>		30 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	SOONG ANGELO PETER, ID: S1585123F		
Main Claimant:	NEW PLUMBING SERVICES, Co. Reg. No.: 201200003D		
Vehicle Reg. No.:	GBF7797H	Date of Loss:	28/05/2018 19:00 - :59 [19 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3636111274SG	Policy/Cover Note No.:	2100465527 (Comprehensive)
Vehicle Reg. No. (Insured):	EB1133Z	Policy No. (Claimant):	
		Excess:	
Repairer:	- Not Applicable - (-)		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/06/2018]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG (05/06/2018): Request To Upload TP GIA Report

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

2

## Claim Documents






















**\*GBF7797H (3636111274SG)**  
**[EB1133Z]**

**TP**

**NEW PLUMBING SERVICES**  
**May 28 2018 7:00PM**  
**[SOONG ANGELO PETER]**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

**View**
[View in Browser](#)

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/06/18 14:49	General View	 Load JPG	<input checked="" type="checkbox"/>
2	01/06/18 14:49	General View	 Load JPG	<input checked="" type="checkbox"/>
3	01/06/18 14:49	General View	 Load JPG	<input checked="" type="checkbox"/>
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36	01/06/18 14:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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78	01/06/18 14:50	Dismantled Parts		Load JPG	
Documentation			1 per page		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/06/18 13:00	OI GIA REPORT		Load PDF	
2	08/06/18 10:17	TP GIA		Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/AIG18009747/AZ4D3S2  
**Date:** 02/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100465527  
**Claimant Vehicle No :** GBF7797H **Insured Vehicle No :** EB1133Z  
 Date of Loss: 28/05/2018 Nature of Claim: TP Claim No: 3636111274SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBF7797H**  
 Make & Model: TOYOTA HIACE, 3.0 D TURBO 5 DR (M) Engine No: 1KD2655010  
 Reg. Date: 20/10/2016 (Man. Year: 2016) Chassis No: JTFHT02P200207386  
 Colour: Silver Odometer: 41538 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15C Rear Tyre Size: 195 R15C  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth.

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

INSPECTION

Date of Assignment: 30/05/2018  
 Date Inspected: 31/05/2018 Inspected At: TWINCAR AUTOMOTIVE PTE LTD  
 2 KAKI BUKIT AVE 2  
 #01-17/18 KAKI BUKIT AUTOHUB  
 SINGAPORE 417921  
 Estimated Period of Repair: 3.0 days

**Adjuster:** ADRIAN LING**Manager:** Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	0.00 F	*-F
2	1		*REAR BUMPER CLIPS	Necessary	0.00 F	*-F
3	1		*REVERSE SENSOR	Short Circuit	0.00 F	*-F
4	1		*REAR END PANEL	Dented	0.00 F	*-F
5	1		*REAR LH TAILLAMP	Scratched	0.00 F	*-F
6	1		*TAILGATE	Dented	0.00 F	*-F
7	1		*TAILGATE LOCK	Dented	0.00 F	*-F
8	1		*STICKER	Necessary	0.00 F	*-F
9	1		*REAR CAMERA	Scratched	0.00 F	*-F
F=Franchise part.						
Total Parts (S\$)					0.00	0.00

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >