

Veron Chen (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 19 November 2020 10:06 AM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -FASTECH AUTO PTE LTD, (TP VEHICLE: SMM 1298D, INSURED VEHICLE: GBD 7679M, DOA: 8/11/20) - EQ's REF: DM20HO01658/JG
Attachments: GBD9679M.PDF

Dear Veron

Attached our insured's accident report for your attention.
Please forward your prelim advice soonest.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to resume our operations.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via Zoom.

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janice Goh
Sent: Thursday, November 19, 2020 10:03 AM
To: Veron Chen (LKKAUTO)
Cc: EQI PRS; SUR; Joel Goh
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -FASTECH AUTO PTE LTD, (TP VEHICLE: SMM 1298D, INSURED VEHICLE: GBD 7679M, DOA: 8/11/20) - EQ's REF: DM20HO01658/SG

Hi Veron

Our insured vehicle should be GBD9679M not GBD7679M.

Our claim number is DM20HO01658/JG and case handler is Joel.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims

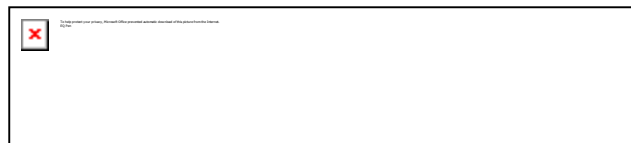


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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, November 19, 2020 9:52 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -FASTECH AUTO PTE LTD, (TP VEHICLE: SMM 1298D, INSURED VEHICLE: GBD 7679M, DOA: 8/11/20)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SMM 1298D at M/s: FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883 on 17.11.20

Enclosed herewith a copy of TP's GIA, estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)