

**Summer Lee (LKK Auto)**

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Tuesday, 17 November, 2020 9:15 AM  
**To:** 'assignments'; SUR; Paul Ong Qing Yong  
**Subject:** RE: SNM20D203952/C02. FW: TP Claim - SMM7237R; TP Vehicle SMD5314L DOA 19/10/2020

[Strictly Confidential]

**Without Prejudice**

Dear Paul

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU/LOR as proposed by our appointed motor surveyor.  
Thank you.

Dear LKK

Please attend to survey.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Sent:** Tuesday, 17 November 2020 8:33 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Subject:** Re: SNM20D203952/C02/SMD5314L/LOWCT / FW: TP Claim - SMM7237R; TP Vehicle SMD5314L DOA 19/10/2020

Morning.

Has case been assigned for PRS?

Paul Ong

Service Consultant  
Bodyshop & Paint

Wearnes Automotive Pte Ltd  
45 Leng Kee Road Singapore 159103  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Paul Ong Qing Yong  
**Sent:** Monday, November 16, 2020 3:34:50 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Subject:** RE: SNM20D203952/C02/SMD5314L/LOWCT / FW: TP Claim - SMM7237R; TP Vehicle SMD5314L DOA 19/10/2020

Please assign to LKK for PRS.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



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[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, October 21, 2020 10:08 AM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203952/C02/SMD5314L/LOWCT / FW: TP Claim - SMM7237R; TP Vehicle SMD5314L DOA 19/10/2020

Dear Cecilia,

Please **conduct PRS** for **SMM7237R**.

Note: officer in charge –Cecilia Low 63896530.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Wednesday, 21 October 2020 8:24 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP Claim - SMM7237R; TP Vehicle SMD5314L DOA 19/10/2020

Attached for TP Claim,

Please advise if we can do direct settlement.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
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[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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