

## Su Li (LKK Auto)

---

**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Sent:** Tuesday, 17 November 2020 8:58 AM  
**To:** Admin A; assignments  
**Cc:** Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Subramaniam, Divyashni  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMG1384U vs GBD9947P (OI) on D.O.A.: 12/11/2020  
**Attachments:** SKM\_C28720111615070.pdf; MRM55108541.PDF

Hi,

Please refer to the enclosed request from **Hui Yang Motor**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

*Advance Leave Notification: 23/11/2020 – 27/11/2020*

---

**From:** hui\_yang\_motor@hotmail.com <hui\_yang\_motor@hotmail.com>  
**Sent:** Monday, November 16, 2020 4:43 PM  
**To:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD9947P AND SMG1384U ON 12/11/2020

Dear Eric,

Our choice of surveyor is Kenneth Kong from LKK Auto Consultants Pte Ltd.

Thanks & Regards,

Bel

---

**From:** Teo, Ericweihong

**Sent:** Mon, 16 Nov 2020 08:37:06 +0000

**To:** [hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD9947P AND SMG1384U ON 12/11/2020

Without Prejudice

-

Your Reference: SMG1384U

Our Reference : GBD9947P

Dear Bel,

Thank you for the confirmation.

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** [hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com) <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Sent:** Monday, November 16, 2020 4:17 PM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: FW: Survey for SMG1384U / DOA: 12.11.2020

Dear Eric,

We are claiming against GBD9947P.

Thanks & Regards,

Bel

Tel: 64515752

---

**From:** Teo, Ericweihong

**Sent:** Mon, 16 Nov 2020 08:09:54 +0000

**To:** [hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)

**Cc:**

**Subject:** FW: Survey for SMG1384U / DOA: 12.11.2020

Dear Bel Chew,

Kindly confirm who are you claiming against for this PRI.

Thank you.

Regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

*Advance Leave Notification: 23/11/2020 – 27/11/2020*

**From:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Sent:** Monday, November 16, 2020 3:02 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] Survey for SMG1384U / DOA: 12.11.2020

**Importance:** High

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Please refer to the attached GIA report and estimate then help to arrange surveyor soonest possible cos vehicle already in workshop.

Thank you & Regards,

Bel Chew

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you

must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.