

Our Ref : T 1120 / SHA7272K /C	K(st)	COMFOR	DELGRO
Your Ref: Date: 23-Nov-2020	CDGE Taxi Claims Dept	ENG	INEERING
	59 Loyang Drive 4th Flr		
CHINA TAIPING INSURANCE CO LTD	Singapore 508969		Engineering Pte Ltd ad Singapore 579701
3 ANSON ROAD #16-00 SPRINGLEAF TOWER			ainline +65 6383 6280 similie +65 6280 9755
SINGAPORE 079909			www.cdge.com.sg
Attn : Motor Claims Department	WITHOUT PREJUDICE	Company	Registration No: 199506048W
Dear Sir			Workshops Braddell
ACCIDENT INVOLVING OUR TAXI S	HA7272K YOUR INSURED	SLG 375P	205 Braddell Road Singapore 579701
AND OTHER	ON		Loyang 59 Loyang Drive Singapore 508969
We are the authorised repair workshop for C	Comfort Transportation Pte Ltd, th	e owner of motor	Sin Mina
Vehicle No . SHA7272K which was inve	olved in the captioned accident w	ith your insured	383 Sin Ming Drive
vehicle The vehicle owner and the taxi drive	r concerned have requested and	authorized us to	Singapore 575717
assist them in presenting their claims agains arising from the damage to the vehicle.	st the party responsible for all app	licable matters	Pandan 45 Pandan Road Singapore 609286
As the accident was caused by the negligen	t act of your insured driving : SLC	375P	Ubi 320 Ubi Road 3 Singapore 408649
we are submitting these claims for your con-	sideration on behalf of the claima	nts.	Sungei Kadut 7 Sungei Kadut Way
TAXI OWNER'S CLAIM		\$ 3,164.25	Singapore 728791
1 Cost of Repair	\$ 125.19 per day	\$ 250.38	
		\$ -	
	W/S LICKY	\$ 7.49	
<ul><li>4 LTA Search Fees</li><li>5 GIA / Police Report Fees</li></ul>		\$ -	
6 Towing Fees		\$ -	
0 Towning 1 cos	Sub Total	: \$ 3,422.12	
HIRER'S CLAIM		\$ 160.00	
7 days Loss of Income @	\$ 80.00 per days		
	Total Claims	: \$ 3,582.12	
We enclose herewith the following docume	nts to support the claims: -		
a) Original repair bill:			
b) LTA search slip/s of :	SLG 375P		
c) GIA / Police report/s of :	SHA7272K		
d) Letter of authority from owner / hirer	/ operator		
( ) Traffic Compound ( ) Towing/Medi ( ) PIR (x) Rental Rate letter	cal bill/receipts ( ) Certificate of Ins (x) Downtime/Mileage record	surance	
Kindly look into the matter and let us hear f	from you on the settlement of the	said claims as	
soon as possible.			
Please note that it is a condition of any set to any personal injury claim (if any) of the t	tlement reached that it shall be wi axi driver.	thout prejudice	
Yours faithfully			
Catherine Koh			
CDGE Claims Department	perinekoh@cdae.com.sa		

A member of COMFORTDELGRO

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHA7272K , SLG375P

ON 15-Nov-20 21:30

ALONG

JEM PICK UP POINT DRIVEWAY

I / We

NG KEE HONG

(Hirer) NRIC No.:

SXXXX539B

and/or

LEE WOON HIAN

(Relief) NRIC No.: SXXXX679B

Taxi Number

**SHA7272K** 

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date

16-Nov-2020

Name of Hirer

NG KEE HONG

Hirer NRIC

SXXXX539B

Signature:

Address

262 BUKIT BATOK EAST AVENUE 4 ...

650262

Contact No.

87207723

Name of Relief

LEE WOON HIAN

Relief NRIC

SXXXX679B

Signature:

Address

**264 BUKIT BATOK EAST AVE 4 #02-205** 

650264

Contact No.

91807391

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMHCSNA00006392000 Claim No: SNM20D204396/C02/SLG375P/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : \$\$3,430.00

SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED AND THIRTY

ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No.: SHA 7272K Insured Vehicle No.: SLG 375P

Date of Loss : 15/11/2020

Place of Accident : JEM PICK UP POINT DRIVEWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: VOULEZ CARS

Driver Name

: SOON SWEE KIAN, LEON (SUN RUIJIAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

s\$ 3,430.00

\$\$ 3,430.00

Claimant Name: COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature

CLAINS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

9/6/21

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

COMFORTDELGRO ENGINEERING PTE LTD



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Read 3 Singapore 408649

24 Servoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 78

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHA7272K

INV. NO/DATE 91533232 19.11.2020

MAKE HYUNDAI

JOB NO. 305433983

20.00

20.00

20.00

MODEL IONIQ(G2) ODOMETER READING

DATE OF REG 06.08.2019

1

1

1

DATE/TIME IN 16.11.2020 13:00

CHASSIS CODE KMHC851CVKU165233

Description: 3P 15.11.2020

S/No Part No.

Qty Unit Price &Disc Net

PART	REQUISITION

0001	04-01-0104-0573	IONIQVC PANEL-FENDER RH#
0002	04-01-0104-3913	IONIOVC EMBLEM-BLUE DRIVE RH

0003 04-01-0104-2915

NIOVC EMBLEM-BLUE IONIQV1-3 LAMP ASSY-HEAD RH#

SUB-TOTAL

1,594.92 2,087.24

471.04

21.28

# JOB NATURE

0001	PB
0002	SP
0003	17-01
0004	20-00

SPRAYPAINT CHARGE CHECK ALL LIGHTING

TUFF COAT ON AFFECTED PARTS.

PANEL BEATING

320.00

400.00

588.80

26.60

1,993.65

400.00 30.00

320.00

30.00 20.00

20.00

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** 

BANK/CHQ No.

8010012

91533232

3,164.25

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Maintine + 65 6383 6280 Facsimile + 65 6280 9755

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Boad Singapore 609286 320 Ubi Road 3 Singapore 409849

24 Seneka Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Perk A Singapore 768

COMPANY REG. NO.: 199506048W

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHA7272K

INV. NO/DATE 91533232 19.11.2020

MAKE HYUNDAT JOB NO. 305433983

&Disc

MODEL IONIQ(G2) ODOMETER READING

DATE OF REG 06.08.2019

DATE/TIME IN 16.11.2020 13:00

CHASSIS CODE KMHC851CVKU165233

Qty Unit Price

S/No Part No.

RENEW ADVERTISMENT

Net

0005 20-05

STICKER-

100.00

100.00

SUB-TOTAL

870.00

Items total

2,957.24

Add GST @

7.000 %

207.01

Invoice amount

3,164.25

Issued by

KATHERINETAN 19.11.2020 10:30:44

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 8010012 91533232 3,164.25

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20110247

Date: 19 November 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

15/11/2020 @ 21:30 hrs

ALONG

JEM PICK UP POINT DRIVEWAY

INVOLVING

SLG375P

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA7272K (the "Taxi"). The Taxi was hired to NG KEE HONG IC NO SXXXX539B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

FFAC		TA A A A A A A A A A A A A A A A A A A	MILEAGE	HOURS OPE	HOURS OPERATED (TIME)
DAIE	NAME OF DRIVER	MILEAGE READING	(KM)	FROM	OT
11/4/11	MAX	619181	185	1730 0300	0300
isti	xyang	18182	182	mgo	1200
18/14	Christ	18181	66	1230	1230 1640
15/11	Max	181994	113	1700	1700 3300
11/92	Zurah	182107	113	12280	x11 /2x90
16/6	Mad				
07-11-91	MODIFICATION	\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \	3	13/00	(
2-11-11	Sepail V		LMO	1625	\

MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)		
(KM)	FROM	01	DATE	NAMEO
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22	1300 1710	1710	istri	X
244	175003551	355	12/4	NOW
961	seed !	135	14/11	
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229	1750 0415	1415	9/9"	•
138	absul	200	07-11-91	Mork
55	1415 1735	5.5	22-11-11	20
224	1755 OH30	430		-
14	10200	1700		
63	1245 1645	249,		

**Enquire Vehicle Insurance Details** 

ehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

C01

SLG375P 15 Nov 2020 / 21:30:00 Successful

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SMA 7272¢



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI20012629/Eea3

25 MAR 2021

VOULEZ CARS 102 SIMEI STREET 1 #09-908 SINGAPORE 520102

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLG 375P AND SHA 7272K ON 15/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher *Case Handler* DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

# Asher Sng (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 8 June 2021 3:39 PM

**To:** Asher Sng (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct

Settlement - Accident Involving SLG375P (OI: CTI - SNM20D204396/C02/tkl) and

SHA7272K (TP: LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Follow Up Flag: Follow up Flag Status: Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$3,434.53(all-in).

Please keep us posted for us to act accordingly.

Thank you.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

## Regards

#### Tan Kah Leong

Assistant Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, May 24, 2021 12:50 PM

**To:** Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com> Subject: RE: [MANDATE REQUEST] RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI : CTI - TBA) and SHA7272K (TP : LKK REF -

CC3/CTI20012629/Eea3) on 15/11/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kah Leong,

We refer to our email dated 26/04/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

**Sent:** Monday, 26 April 2021 7:48 PM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement -

Accident Involving SLG375P (OI: CTI-TBA) and SHA7272K (TP: LKK REF-

CC3/CTI20012629/Eea3) on 15/11/2020

Your ref: SNM20D204396/C02/SLG375P/TANKL

Our ref : CC3/CTI20012629/Eea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured passenger open door and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$3,434.53 (all-in).

The summary is as follows: -

	Ar	nount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$	4,289.68	\$ 3,164.25
2. Loss of Rental (2days x \$125.40)	\$	250.38	\$ 187.79 (1.5days x \$125.19)
3. Loss of Income (2days x \$80)	\$	160.00	\$ 75.00 (1.5days x \$50)
3. LTA Search Fee	\$	7.49	\$ 7.49
	Total\$	4,707.55	\$ 3,434.53

Enclosed here with all the relevant documents for your perusal.

#### For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Wednesday, 18 November 2020 4:49 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng

(LKKAuto) < AsherSng@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI: CTI - TBA) and SHA7272K (TP: LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

#### **NOTICE:**

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## Regards

## Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Sent:** Tuesday, November 17, 2020 11:12 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng

(LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI: CTI - TBA) and SHA7272K (TP: LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204396/C02/SLG375P/TANKL.

Dear Kah Leong,

Pls revert LKK.

## **NOTICE:**

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Thank you

# **Chong Boon Sen**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 17 November 2020 10:47 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLG375P (OI: CTI - TBA) and SHA7272K (TP: LKK

REF - CC3/CTI20012629/Eea3) on 15/11/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7272K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

# - Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)