

Our Ref : T 1120 / SHA7272K /CK(st)
Your Ref :
Date : 23-Nov-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7272K YOUR INSURED SLG 375P
AND OTHER _____ ON 15-Nov-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7272K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLG 375P we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,164.25
6	<u>2</u> days Loss of Rental @ \$ 125.19 per day	\$ 250.38
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 3,422.12

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 3,582.12

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
 - b) LTA search slip/s of : SLG 375P
 - c) GIA / Police report/s of : SHA7272K
 - d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
() PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA7272K , SLG375P** **ON 15-Nov-20 21:30**
ALONG **JEM PICK UP POINT DRIVEWAY**

I / We **NG KEE HONG** (Hirer) NRIC No.: **SXXXX539B**

and/or **LEE WOON HIAN** (Relief) NRIC No.: **SXXXX679B**

Taxi Number **SHA7272K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Nov-2020**

Name of Hirer **NG KEE HONG**

Hirer NRIC **SXXXX539B**

Signature :



Address **262 BUKIT BATOK EAST AVENUE 4 ...**
650262

Contact No. **87207723**

Name of Relief **LEE WOON HIAN**

Relief NRIC **SXXXX679B**

Signature :



Address **264 BUKIT BATOK EAST AVE 4 #02-205**
650264

Contact No. **91807391**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00006392000 Claim No : SNM20D204396/C02/SLG375P/TANKL
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$3,430.00
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 7272K
Insured Vehicle No. : SLG 375P

Date of Loss : 15/11/2020
Place of Accident : JEM PICK UP POINT DRIVEWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : VOULEZ CARS
Driver Name : SOON SWEE KIAN, LEON (SUN RUIJIAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,430.00
	=====
TOTAL	S\$ 3,430.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

Date :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

9/6/21

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 15.11.2020

VEHICLE NO
SHA7272K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMH851CVKU165233

INV. NO/DATE
91533232 19.11.2020

JOB NO.
305433983

ODOMETER READING

DATE/TIME IN
16.11.2020 13:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0573	IONIQVC PANEL-FENDER RH#	1	588.80	20.00	471.04
0002	04-01-0104-3913	IONIQVC EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0003	04-01-0104-2915	IONIQV1-3 LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
SUB-TOTAL			:			2,087.24

JOB NATURE

0001	PB	PANEL BEATING	320.00	320.00
0002	SP	SPRAYPAINT CHARGE	400.00	400.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91533232	3,164.25	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7272K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU165233

INV. NO/DATE
91533232 19.11.2020

JOB NO.
305433983

ODOMETER READING

DATE/TIME IN
16.11.2020 13:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-05	RENEW ADVERTISEMENT STICKER-		100.00		100.00
SUB-TOTAL			:			870.00

Items total	2,957.24
Add GST @ 7.000 %	207.01
Invoice amount	3,164.25

Issued by : KATHERINETAN 19.11.2020 10:30:44
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TREATED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91533232	3,164.25	

Our Ref: CT20110247

Date: 19 November 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/11/2020 @ 21:30 hrs
ALONG JEM PICK UP POINT DRIVEWAY
INVOLVING SLG375P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7272K** (the "Taxi"). The Taxi was hired to **NG KEE HONG IC NO SXXXX539B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLG375P 15 Nov 2020 / 21:30:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

Sr/A 7272 t



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI20012629/Eea3

25 MAR 2021

VOULEZ CARS

102 SIMEI STREET 1

#09-908

SINGAPORE 520102

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 375P AND SHA 7272K ON 15/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 8 June 2021 3:39 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI : CTI - SNM20D204396/C02/tkl) and SHA7272K (TP : LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$3,434.53(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, May 24, 2021 12:50 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI : CTI - TBA) and SHA7272K (TP : LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kah Leong,

We refer to our email dated 26/04/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 26 April 2021 7:48 PM

To: Tan Kah Leong <KahLeong.Tan@sg.entaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI : CTI - TBA) and SHA7272K (TP : LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Your ref : SNM20D204396/C02/SLG375P/TANKL

Our ref : CC3/CTI20012629/Eea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured passenger open door and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,434.53 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,289.68	\$ 3,164.25
2. Loss of Rental (2days x \$125.40)	\$ 250.38	\$ 187.79 (1.5days x \$125.19)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 75.00 (1.5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,707.55	\$ 3,434.53

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 18 November 2020 4:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI : CTI - TBA) and SHA7272K (TP : LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, November 17, 2020 11:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204396/C02/SLG375P/TANKL / FW: Direct Settlement - Accident Involving SLG375P (OI : CTI - TBA) and SHA7272K (TP : LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204396/C02/SLG375P/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 November 2020 10:47 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLG375P (OI : CTI - TBA) and SHA7272K (TP : LKK REF - CC3/CTI20012629/Eea3) on 15/11/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7272K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)