From: KENNY LIM CHING GHEE

Sent: Wednesday, 18 November 2020 7:22 pm

To: Shiau Chan (LKKAuto); GERALD POH WEE BIN; assignments; SUR

Cc: MT_Claim_SG

Subject: RE: OD Lonpac (SMD 331 U) (DOA: 14 Nov 2020) - veh in [External Confidential]

Lonpac External - Confidential

Dear Shiau Chan

Please proceed to authorize repairs as per your recommendations.

Thank you.

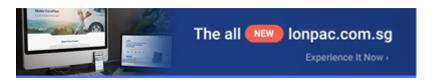
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>> Sent: Wednesday, 18 November 2020 4:04 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>;

SUR < sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OD Lonpac (SMD 331 U) (DOA: 14 Nov 2020) - veh in [External Confidential]

Dear Gerald,

Enclosed preliminary revised of vehicle SMD 331U

Date of survey: 18/11/20

Number of days (estimated): 3 days

Vehicle repair on part by part as there is no 2nd parts available.

We did not authorise repair.

Kindly let us have your approval.

Best Regards,

Shiau Chan (Ms) | Case Handler on behalf of Denise Tay

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 17 November 2020 9:13 AM

To: 'GERALD POH WEE BIN'; assignments; SUR

Cc: 'MT Claim SG'

Subject: RE: OD Lonpac (SMD 331 U) (DOA: 14 Nov 2020) - veh in [External

Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi

Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Tuesday, 17 November, 2020 8:25 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: OD Lonpac (SMD 331 U) (DOA: 14 Nov 2020) - veh in [External

Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VP05/023909

Dear Nivitha/Summer,

Kindly proceed to survey the vehicle lying at K Kim Hin Auto Pte Ltd and revert with your advice by email.

There is no excess applicable under Section I of the Motor policy.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: service [mailto:service@kkimhin.com.sg]
Sent: Monday, 16 November 2020 8:26 pm
To: MT Claim SG <mt claim@lonpac.com>

Cc: service@kkimhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>

Subject: OD Lonpac (SMD 331 U) (DOA: 14 Nov 2020) - veh in

Dear Officer

Enclosed the GIA report and estimate for SMD 331 U.

Vehicle is in the workshop.

Please arrange for survey. Thank you.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd