

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 23 November, 2020 10:50 AM
To: Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: O/R : SNM20D204467/C02/SLJ6294J/LEWLC / FW: Direct Settlement - Accident Involving SLJ6294J (OI : CTI - TBA) and SHB8032A (TP : LKK REF - CC3/CTI20012616/Ega3) on 14/11/2020
Attachments: SNM20D2004467C01 - INSURD SAS.pdf
Categories: HMK

Dear Mei Kwan,

Please refer to attached accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew
Sent: Friday, November 20, 2020 9:19 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ceciliachong@lkkauto.com; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R : SNM20D204467/C02/SLJ6294J/LEWLC / FW: Direct Settlement - Accident Involving SLJ6294J (OI : CTI - TBA) and SHB8032A (TP : LKK REF - CC3/CTI20012616/Ega3) on 14/11/2020

Dear Mei Kwan,

Insured yet to lodge the accident report.

Thank you.

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Regards,

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, November 20, 2020 8:33 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ceciliachong@lkkauto.com; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D204467/C02/SLJ6294J/LEWLC / FW: Direct Settlement - Accident Involving SLJ6294J (OI : CTI - TBA) and SHB8032A (TP : LKK REF - CC3/CTI20012616/Ega3) on 14/11/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204467/C02/SLJ6294J/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 19 November 2020 4:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLJ6294J (OI : CTI - TBA) and SHB8032A (TP : LKK REF - CC3/CTI20012616/Ega3) on 14/11/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8032A at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted