



華明噴漆廠 HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : D20004639MFSH (SHB 4076 A)

Our Ref : SJQ 8428 P

Date: 10/02/2021

m/s First Capital Insurance Limited

Attn: Motor Claims Dept

**ACCIDENT ON 10.11.2020 INVOLVING VEHICLE SJQ 8428 P & SHB 4076 A ALONG
ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8**

With regards to the above, we are writing on behalf of the registered owner of vehicle SJQ 8428 P which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle SHB 4076 A. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	3,800.00
2) Loss of use-\$120 X 05 days	\$	600.00
3) LTA search	\$	7.49
Total	\$	4,407.49

We hereby enclosed herewith the following documents for your consideration of the above claim.

- a) Final Repair Bill Of SJQ 8428 P
- b) GIA report

- c) LTA SEARCH
- d) Owner / Driver NRIC & Driving License

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

AUTHORISATION TO ACT

I/We, Tan Lee Meng ("the third party claimant") of
Blk 508 Jelapang Road #09-106 S(670508) (address),
owner of SJQ 8428P (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**
WORKSHOP ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SJQ 8428P that was damaged pursuant
to the accident which occurred on 10-11-2020 (date) along Ang Mo Kio Ave 1 twds
Ang Mo Kio Ave 8 (location) involving vehicle no/s SHB4076A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem
fit and the workshop is further authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 11 (day) of 11 (month) 20 20 (year)

X

Signed by "the third party claimant"
(with company stamp if applicable)

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
TEL: 6747 8864, 6746 5519 FAX: 6743 4896

Signed by "the workshop"
(with company stamp)

DISCHARGE RECEIPT

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL INJURY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED

CLAIM REFERENCE : D20004639MFSH
ACCIDENT DATE : 10/11/2020
ACCIDENT LOCATION : ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : WONG LOKE SOON
INSURED VEHICLE : SHB 4076A
INVOLVED PARTY : SJQ 8428P
SETTLEMENT SUM : \$4,057.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TAN LEE MENG

Signature and Date :



24/3/2021

WITNESS : Cheek Jing Yee

Signature and Date :



24/3/2021



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : D 2000 4639MFSH (SHB 4076 A)

Our Ref : SJQ 8428 P

9/2/2021

Date:.....

VEHICLE NO :SJQ 8428 P
MAKE / MODEL :TOYOTA VIOS
NAME :TAN LEE MENG
ADDRESS :BLK 508 JELAPANG ROAD
#09-106
S 670508

FINAL REPAIR BILL FOR VEHICLE NO: SJQ 8428 P

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMPSUM REPAIR)

\$ 3,800.00

SINGAPORE DOLLARS:THREE THOUSAND EIGHT HUNDRED ONLY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Nov 2020 / 16:52:25

Receipt Date/Time : 11 Nov 2020 / 16:52:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201111-002986

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHB4076A

As at 10 Nov 2020/19:17:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1 Insurance Enquiry - SHB4076A
Enquiry Fee
20201111165115488825

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

20201111165139112 Direct Debit: eNETS Debit
(Internet Banking) 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, 22 March 2021 5:59 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020
*** LKK REF : CC4/FCI20012615/Ara3


Dear Jaslin,

Pls offer as per below :

COR - \$3,800
LOU - \$200 to \$300 (\$50 to \$60 x 4 to 5 days)
LTA fee - \$7.45
Total - \$4,007.45 to \$4,107.45

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  **Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 22 March 2021 5:20 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB 4076A (FCI) AND SJQ 8428P (TP) ON 10/11/2020

We refer to the above matter.

We seek your approval to offer repairer "HUA MENG SPRAY PAINTING WORKSHOP" at **\$ 4,207.49 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,422.38	\$ 3,800.00
2. Loss of Use (5 days x \$120.00)	\$ 600.00	\$ 400.00 (5 days x \$80.00)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 12,029.87	\$ 4,207.49

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 11 March 2021 11:36 AM

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Chris

We are currently preparing our report to seek mandate.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 11 March 2021 11:31 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: FW: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Jaslin,

We refer to our email below.

Is the mandate offer ready for approval?

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Lim Gan Koon (Chris)
Sent: Wednesday, 17 February 2021 4:14 pm
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Jaslin,

Attached herewith a copy of the LOD from TP which we have acknowledge already.

Kindly prepare the document to seek mandate offer.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Lim Gan Koon (Chris)
Sent: Tuesday, 9 February 2021 2:35 pm
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Jaslin,

Liability is clear. Pls proceed with ES.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 9 February 2021 11:45 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Chris

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Liability: 100%(B15)

Remarks: OI CHANGED LANE

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Wednesday, 9 December 2020 8:55 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3


Dear Jaslin,

Attached herewith the video footage.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 8 December 2020 4:57 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Chris

Kindly advice if insured has forward a copy of video footage?

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Tuesday, 17 November 2020 2:03 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Jaslin,

We are still awaiting for the VF from CDGE.

Will fwd to you once we had our hands on it.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 17 November 2020 12:54 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1 // ACCIDENT INVOLVING SHB4076A & SJQ8428P ALONG/AT ANG MO KIO AVE 1 TWDS ANG MO KIO AVE 8 ON 10/11/2020 *** LKK REF : CC4/FCI20012615/Ara3

Dear Chris

We refer to the above matter.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's Accident video as stated in accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 16 November 2020 11:42 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20004639MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 16 November, 2020 10:55 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004639MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.