



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16
Chartis Building
Singapore 079120
Attn: Motor Claims Dept

Your Ref: CC3/AIG20012608/gs3
Our Ref: TP/2337190/SGD83G

"Without Prejudice"

Date: 26 January 2021

Subject: **ACCIDENT INVOLVING VEHICLES SGD83G & SGT918P ON 14/11/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair: \$ 12,930.68	Excess	: \$ 0.00
Loss of Use : \$ 0.00	GIA/LTA Search	: \$ 2.00
Loss of Rental: \$ 642.00 (\$160.50*4 days)	Others	: \$ 0.00
	Total	: \$ 13,574.68

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice
2. Copy of Car Rental bill, Receipt & Agreement
3. LTA/GIA search slip
4. Original Letter of Authorisation
5. Certificate of Insurance

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING 860836 & 867918P ON 14/11/2020.

I, Mrs Tang Hui Ping Gyneth owner of Vehicle Registration No. 860836
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: TANG HUI PING GYNETH (Date) 16/11/2020
NRIC No.: 881026420

In the presence of:

Name :
NRIC No.:



(Date) 16/11/2020

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PERFORMANCE MOTORS LIMITED** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,930.68** (Repair Cost), **S\$642.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SGD 83G** that was damaged pursuant to the accident which occurred on **14/11/2020** (date) along **ORCHARD PARADE HOTEL CARPARK (TOMLINSON EXIT)** (location) involving vehicle no/s **SGT 918P**. This is pursuant to the inspection conducted on **24/11/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TANG HUI PING, GYNETH** ("the third party claimant") of vehicle no. **SGD 83G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGD 83G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of March (month) 2021 (year)



Signed by appointed surveyor

PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 6319 0100 (Sales)
6319 0111 (Aftersales)

Signed by "the workshop" (with chop)

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()



SERVICE TAX INVOICE

Repair Order No. : B1 1512943

Date IN : 07/12/2020

Motor Claim Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 2337190 / WSB

Invoice Date : 25/01/2021

Payment Terms : 30 Days From Invoice

Invoice By : Wendy Loh Shu Wuen

- CUSTOMER INFORMATION -

Ms Tang Hui Ping Gyneth
15 Evelyn Road
#14-02

Singapore 309311

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.
SGD83G

CHASSIS NO.
WBA6A02010DZ11822

REGN. DATE
17/10/2014

MODEL
640IA GC

MILEAGE
83399

- - - - L A B O U R 1 - - - -

	NETT
To replace front bumper, front centre air duct and bonnet including to knock out dented area caused by the accident.	2,125.00
To respray front bumper and bonnet.	2,102.00
To carry out body cavity preservation. (Per panel).	100.00
To check electrical wiring system at the front section for proper function.	150.00
Sundries	150.00
To replace air con condenser and carry out repair job including to vacuum system, top up gas and check for leak.	850.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 14.11.2020. 3RD PARTY CAR : SGT918P.	
YOUR REF NO : CC3/AIG20012608/gs3.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 24.11.2020 AT 1330 HRS. AUTHORISED REPAIR BY MS CECILIA CHONG FROM LKK AUTO ON 25.11.2020 VIA EMAIL.	
PROPOSE CAR RENTAL = \$642.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **5,477.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
BONNET	1	2,844.20	2,844.20
FRT BUMPER TRIM PRIMED (PDC)	1	1,565.90	1,565.90
FRT AIR DUCT	1	350.45	350.45
SEAL ENGINE BONNET FRT	1	33.20	33.20
SUPPORT SEAL REAR RH	1	255.10	255.10
FRT LH GRILLE	1	166.10	166.10
FRT RH GRILLE	1	166.10	166.10
BMW EMBLEM	1	71.60	71.60
CONDENSER AIR CONDITIONING	1	1,033.60	1,033.60
GRILLE AIR INTAKE CENTER	1	118.80	118.80
BLIND RIVET	2	1.35	2.70

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()



SERVICE TAX INVOICE

Repair Order No. : B1 1512943

Date IN : 07/12/2020

Motor Claim Advisor: Han Kwan Yong

Page No. : 2 of 2

Invoice Number : 2337190 / WSB

Invoice Date : 25/01/2021

Payment Terms : 30 Days From Invoice

Invoice By : Wendy Loh Shu Wuen

Total Parts : 6,607.75

Labour Charges : 5,327.00
Parts Charges : 6,607.75
Lubricant/Misc : 150.00

Total Labour & Parts Charges : S\$ 12,084.75
Less Insurance Excess : S\$ 0.00
Invoice Total Amount Exclude GST : S\$ 12,084.75
GST @ 7% : S\$ 845.93
Invoice Total Amount Include GST : S\$ 12,930.68

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 12,930.68

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 61 - 29499

Page 1 of 1

MS GYNETH TANG

15 EVELYN ROAD #14-02
SINGAPORE 309311

SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 📠 (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 12-DEC 2020

R.A. No. 61014492 / Liyana Binte Sutar

TITLE	: MS	KILOMETER OUT/IN	: 106122 / 106303
AUTHORIZED DRIVER	: GYNETH TANG	KILOMETER DRIVEN	: 181
NRIC/PASSPORT NO.	: S8102642D	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520(I)	DATE & TIME OUT	: 07-DEC 2020 10:00
CAR REGISTRATION NO.	: SMA2188U / UNIT # : 0003191	DATE & TIME IN	: 11-DEC 2020 17:00
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: K	NO. OF DAY(S) CHARGED	: 4 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
4 DAY(S) @ \$150.00 / DAY			600.00	42.00	642.00
SUB-TOTAL			600.00	42.00	642.00
REMARKS: BMW OWNER: SGD83G PML MCA: HAN		TOTAL (SGD) :	600.00	42.00	642.00
* ITEMS NOT SUBJECT TO GST		MC XXXXXXXXXXXX9726			-642.00
		BALANCE DUE			0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

VANTAGE
AUTOMOTIVE LTD-FORD
305 ALEXANDRA RD
#B1-02
SINGAPORE 159942

SALE

TID: 64103675
INVOICE: 0002961 BATCH: 0002993
DATE: 12/12/20 TIME: 09:01:34
**** * 9726 M
APPR: 000342

AMT: SGD 642.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT

App Ver: 01.66x

This is a system generated invoice hence no signature is required.

Printed on

Entered by L. Liyana Binte Sutar ***** CUSTOMER COPY *****



**SIME DARBY SERVICES PTE LTD****Hertz International Licensee**

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : MC - XXXXXXXXXX9726

HIRER'S DETAILS


TITLE : MS
NAME : GYNETH TANG
ADDRESS : 15 EVELYN ROAD
#14-02
SINGAPORE 309311

NRIC/PASSPORT NO. : S8102642D ISSUE: 05/12/2001
ISSUED BY : SINGAPORE
LICENSE : S8102642D EXPIRY: 31/12/2999
ISSUED BY : SINGAPORE
NATIONALITY : D.O.B.: 30/01/1981
FREQUENT FLYER NO.:
LOCAL CONTACT : 96860030
HOTEL :
COMPANY'S DETAILS
NAME :
ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.


Hirer

x
Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61014492
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003191 / SMA2188U
MAKE & MODEL : BMW 520(I)
CAR GROUP GIVEN : K CHARGE: K
KILOMETER OUT : 106,122
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 07/12/2020 10:00
DUE DATE & TIME IN : 12/12/2020 10:00
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 150.00
EXTRA DAY @ S\$ 150.00
EXTRA HOUR @ S\$ 30.00

TOTAL: S\$ 802.50**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY



THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

x

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SGD83G
PML MCA: HAN

HI RESERVATION

RES. ID# SD000008085
Liyana Binte Sutar

TACO#:
REF SRC: PHONE

Printed on 07-Dec-2020 10:27
Entered by: Liyana Binte Sutar



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-141489

Date of Request: 16/11/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 16/11/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SGT918P
Accident Date 14/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGT918P	AIG Asia Pacific Insurance Pte. Ltd.	15/12/2019-14/12/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-141489

Date of Request: 16/11/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 16/11/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SGT918P
Accident Date 14/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 25 November 2020 11:34 AM
To: RYANGWEE918@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC3/AIG20012608/g3 *** ACCIDENT INVOLVING SGT 918P & SGD 83G ON 14/11/2020 ***

Our Ref: CC3/AIG20012608/g3

25 NOVEMBER 2020

GWEE YUAN KERR RYAN

Dear Sir/Madam,

ACCIDENT INVOLVING SGT 918P & SGD 83G ON 14/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SGD 83G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SGD83G (5406228044SG)**
[SGT918P]

TP
TANG HUI PING, GYNETH
Nov 14 2020 2:15PM
[GWEE YUAN KERR RYAN]
Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on **04/03/2021 09:32 AM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13574.68) - SGD83G - Claim Handler: Goh, Jeremy-CX

Approved:13574.68:Subj to all docs/billings in order, to settle at best from: \$13446.28-13574.68 (All-in).