Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 November, 2020 4:35 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Cecilia Chong (LKK Auto)
Subject: RE: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 *** LKK REF: CC4/LPC20012603/Uga3 [External General]
Attachments: 17112020163146.pdf

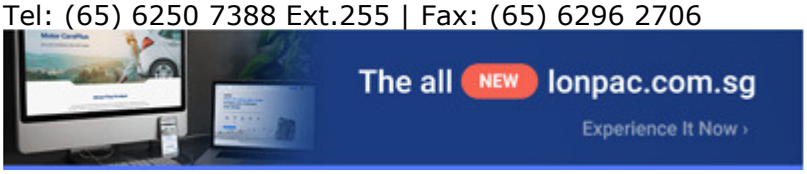
Lonpac External - General

Our Ref : 20/20/20/VC05/033901

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 17 November 2020 4:30 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 [External General] *** LKK REF: CC4/LPC20012603/Uga3

Dear Gerald,

We refer to the above matter.

We have inspected TP vehicle SJH 3822P at M/s Lee Brothers Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 16 November, 2020 12:08 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 16 November, 2020 11:22 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 [External General]

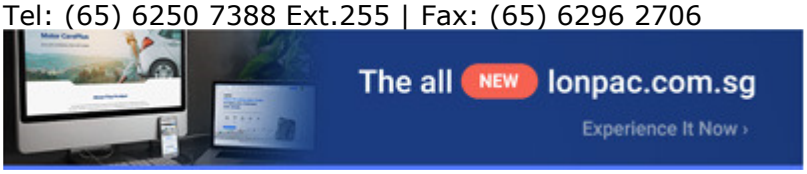
Lonpac External - General

Our Ref : 20/20/20/VC05/023901

Dear Nivitha/Summer,

Kindly proceed as requested.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Sebastian [mailto:karen@leebrothers.com.sg]
Sent: Monday, 16 November 2020 11:17 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 [External General]

Dear Gerald,

We would like to choose Marcus Chua – LKK to survey our client vehicle.

Thank you

Best Regards,
Sebastian Kong

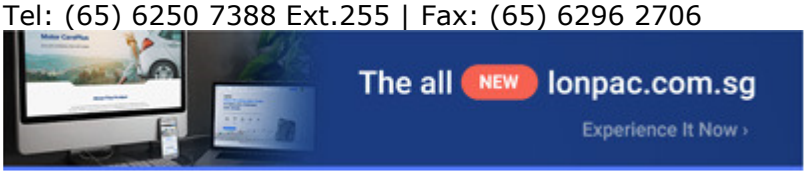
From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, 16 November, 2020 11:11 AM
To: 'sales@leebrothers.com.sg'
Subject: FW: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 [External General]

Lonpac External - General

Dear Sebastian ,

Our reference is 20/20/20/VC05/023901

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN
Sent: Monday, 16 November 2020 11:09 am
To: 'sales@leebrothers.com.sg' <sales@leebrothers.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Acc Inlv SJH3822P & GBD2924B on 13/11/2020 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 20/20/20/VP05/023897

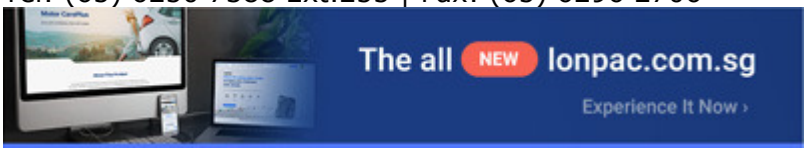
Dear Sebastian,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Sebastian [mailto:karen@leebrothers.com.sg]
Sent: Monday, 16 November 2020 10:53 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Acc Inlv SJH3822P & GBD2924B on 13/11/2020
Importance: High

Dear Gerald,

Our Ref : SJH 3822 P
Your Ref : GBD 2924 B

Please arrange survey as vehicle is **IN** workshop.

Thank you

Best Regards,
Sebastian Kong
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521