

NATIONAL Assessment Centre Services.

(ver 1 Jan 2005)

Date & Time Completed

Done by

Date In: 16/4/2020 16:14

Ref No: 16/4/2020/26004

Veh No: 130, 6511K

D.O.A: 14/4/2020 23:05

OD: TP! Reporting Only

TP Insurer:

Preferred Wkep / INC Assign Wkep / QW: (

TP Particulars: Vch No: 86V 597L

Owner / Driver: (

Policy No: (

Confirmed by: (

Insured/Driver Liability: (

Year of Registration: (

Excess: (\$

Loading: \$1,000 () / \$2,000 ()

() Walk-In Customer: Customer's Information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () : Invoice: YES () / NO () : Towing Co: (

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo (Repair Cost > \$9000) ()

Injury: ()

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Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Bug-In-Charge):

QC Checked by (Bug-In-Charge):

QC Checked by (Bug-In-Charge):

QC Checked by (Bug-In-Charge):

QC Checked by (Bug-In-Charge):

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QC Checked by (Bug-In-Charge):

QC Checked by (Bug-In-Charge):

1) All Accident Reporting (\$30)	INC (\$40)
2) DA: Damage Assessment (\$100)	\$40
3) TP: Towing Fee	\$120
4) PT: Follow-Through Survey	\$30
5) PT: Follow-Through Survey (Resurvey)	\$30
6) PT: Follow-Through Survey (Resurvey) (ver 10 Jan 2005)	\$75
7) TR: Re-inspection	\$160
8) NTUC Additional Services	
9) ON: Courtesy Car / Tpt Allowance	\$3
10) NT: Repair Coordination	\$10
11) NT: Post Repair Inspection	\$25
12) NT: DV / Collect Excess Coordination	\$5
13) TE (NT) / TP (NT) / INC / Glass Dtg	\$30
14) NT: Ids Mobile	\$0
Invoice dated	
Invoice dated	

Fee Charged
Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/11/2020 16:14
Date Of Accident	14/11/2020 23:05
Exact Location Of Accident	ESSO PETROL STATION AT JALAN BUKIT MERAH PUMP 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBQ6571R
Insured/Policyholder	
Name Of Registered Owner	TEN HOCK SIONG
NRIC No	SXXXX484H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96664298
Alternative Phone No	OTHERS-96664298

Vehicle Particulars

Manufacturer	YAMAHA
Model	JUPITER 115 Z1-114CC
Exact Purpose for which vehicle was being used at time of accident	PUMP PETROL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5114402788
Cover Note Number	

Driver

Name of Driver	TEN HOCK SIONG
NRIC No	SXXXX484H
Date Of Birth	23/04/1963
Occupation	INDOOR
Date Of Driving Pass	07/11/1984
Driving Experience	36 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96664298
Fax Number	
Contact Number	OTHERS-96664298

Address	BLK 318 UBI AVENUE 1 #11-481
Postcode	400318
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT MERAH WEST NPC
Police Station Address	ROAD: 500 BUKIT MERAH VIEW #01-01 , POSTCODE: 159682 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT T/20201116/2039

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGV5947L
Vehicle Make/Model/Colour	NISSAN
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN EE CHONG
NRIC/Passport Number	SXXXX166B
Contact Number	
Address	
Postcode	

Nature Of Damage

No. Of Passenger (Including Driver)

1

DETAILS OF INJURED PERSON 1

Name TEN HOCK SIONG

Approximate Age

Injuries Sustain SLIGHT INJURY

Injured person in which vehicle? FBQ6571R

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

16/11/2020

1235pm

Driver's Signature

(If driver is not the policyholder)

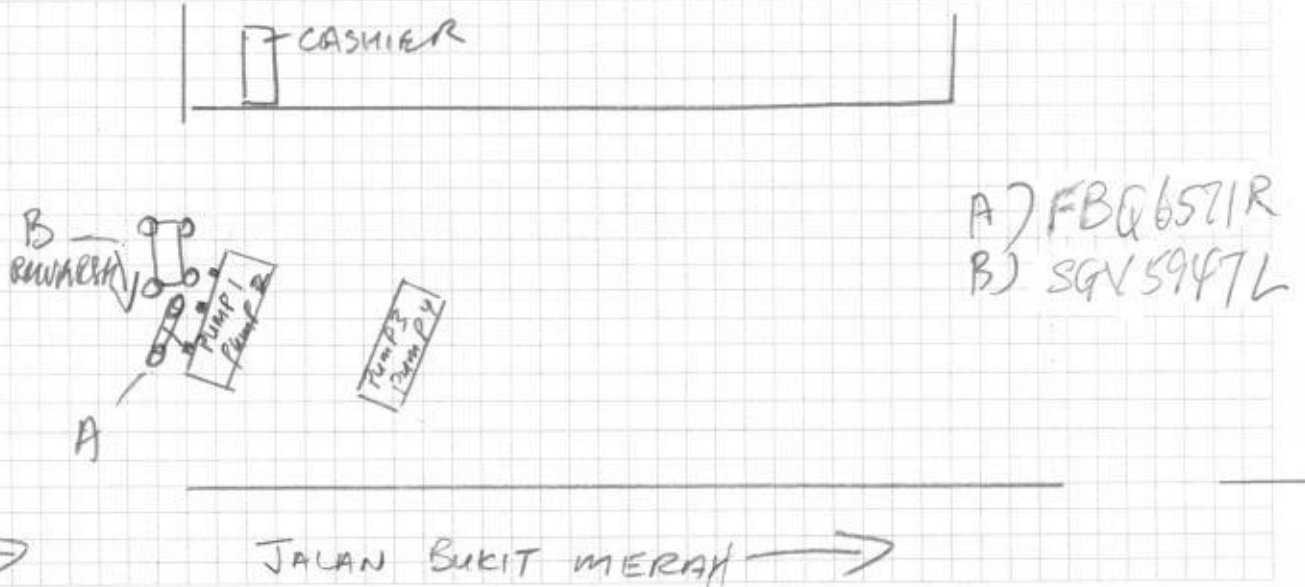
Reporting Centre Personnel's Signature

Name:

Roshni

SKETCH PLAN

ESSO PETROL STATION AT 2991 JALAN BUKIT MERAH



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report T10201115/2009

DECLARATION

I/We declare the foregoing particulars are true in every respect.

16/11/2020
1235pm

16/11/2020
Redi



SINGAPORE POLICE FORCE



T/20201116/2039

1 of 3

Police Station Of Origin:
Bukit Merah West N.P.C
500 Bukit Merah View #01-01 SINGAPORE
159682
Tel No: 1800-3779999

Report No. T/20201116/2039

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 16/11/2020 12:01	Vide Report No.:	Station Diary No.: 20
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Informant's Particulars

Name of Informant: TEN HOCK SIONG			Address: APT BLK 318 UBI AVENUE 1 #11-481 SINGAPORE 400318	
ID Type / ID No.: NRIC NO / S1587484H			Contact No.: Home/Office:	Mobile: 96664298
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 57	Date of Birth: 23/04/1963	Type of Informant: Rider	
Race: Chinese			Language: Chinese	Institution / School Name:
Occupation: FOOD DELIVERY MAN			Driving Licence Information: Class: 2B,3	Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 14/11/2020 23:05	Type of Location: ESSO JALAN BUKIT MERAH
Location: JALAN BUKIT MERAH				
Weather: Clear		Road Surface: Dry	Road Speed Limit: 15 Km/h	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBQ6571R	Motorcycle	YAMAHA	JUPITER 115 Z1	Blue	Slightly Damaged	0
SGV5947L	Car	NISSAN		Silver	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FBQ6571R	NTUC Income Insurance Co-Operative Limited	5114402788	26/11/2019	25/11/2020



Police Station Of Origin:
Bukit Merah West N.P.C
500 Bukit Merah View #01-01 SINGAPORE
159682
Tel No: 1800-3779999

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	TEN HOCK SIONG	ID No.	S1587484H
Related Vehicle	FBQ6571R (Motorcycle)	Contact No.	96664298
Hospital/Clinic	SINGAPORE GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,3 Date of Expiry: NIL
Date Treatment	15/11/2020	Date Discharge	15/11/2020
No. of Days granted Medical Leave	03	Degree of Injury	Slight
Driver			
Name	TAN EE CHONG	ID No.	S7619166B
Related Vehicle	SGV5947L (Car)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the 14/11/2020 at about 2305hrs, I was at Esso Petrol Station Jalan Bukit Merah Pump 1 to refilling my motorbike fuel. While I was refilling fuel a car suddenly reverse and collide onto my motorbike.

My right hand was still holding on to the petrol pump and my left hand grab onto my motorbike handler. I fall backwards and my left hand hit on to the pump station while the petrol spill all over the ground.

I stood up and scolded the driver and the pump station assistant helped me push my motorbike to the side. I exchanged particulars with the driver and he offered to send me to seek medical treatment. The said driver then drove me to SGH A&E and I was given 3 days MC. SGH X-ray shows that I had a mild fracture on my left pinky finger.



SINGAPORE
POLICE FORCE



T/20201116/2039

3 of 3

Police Station Of Origin:
Bukit Merah West N.P.C
500 Bukit Merah View #01-01 SINGAPORE
159682
Tel No: 1800-3779999

Report No. T/20201116/2039

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
D /
Sgt 1 ONG JING WEI

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / AEIT /
SI MOHAMAD ZULFAZDLI BIN ABDULLAH
Contact No.: 65476204

Authentication Stamp
NP158

Signature Of Informant:

Date/Time:
16/11/2020 12:01

Classification Of Case:

SI 45

Claim Handling

Accident MT/1110272

Policy No.	5114402788	Vehicle No.	FBQ6571R	GST Registration No.
Certificate No.				
Policyholder Name	TEN HOCK SIONG			Policyholder NRIC
Product Code	MOTORCYCLE INSURANCE	Cover Type	Third Party, Fire & Theft	Loading
Contact No.(Mobile)	96664298	Contact No.(Office)		Contact No.(Home)
Email Address		Special Remark		eCode
KFK	<input type="radio"/> No <input type="radio"/> Yes	TCA	<input type="radio"/> No <input type="radio"/> Yes	eCode Reason
NCD Protection	No	NCD Entitlement(%)	10	Private Hire

▼ Accident Details

Report Date	16/11/2020 16:57	Accident Report Within 24 hrs	Yes	Accident Type
Date of Accident	14/11/2020	Time of Accident hh:mm	23:05	Country of Accident
Reporting Centre		Orange Force		ICM No.
Accident Location	ESSO PETROL STATION AT JALAN BUKIT MERAH PUMP 1			

▼ Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	
OD Standard Excess	0.00	TP Standard Excess	0.00
YIED OD Excess	0.00	YIED TP Excess	0.00
Additional Excess			
Total OD Excess Applicable	0.00	Total TP Excess Applicable	0.00

Driver is Covered?

▼ Benefits

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 318 #11-481	Address 2	UBI AVENUE 1	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.		Related Policy Number	5114402788-01	

▼ OI Driver Info

Driver Name	TEN HOCK SIONG	Driver Type	Main Driver	
Unnamed driver Name		Driver NRIC	S1587484H	Driver DOB
Register Date of Driver License	07/11/1984	Driver Age	57	Driving Experience
Contact No.(Mobile)	96664298	Contact No.(Office)		Contact No.(Home)
Address 1	BLK 318 #11-481	Address 2	UBI AVENUE 1	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.	FBQ6571R	Driver Insurer Comp.

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Claim 001 New

Claim Type *	OD-MX	Insured Name	TEN HOC
Contact No.(Mobile)	96301766	Contact No. (Home)	
Email Address		Vehicle Number	FBQ6571
Claim Description	FBQ6571R / SGV5947L ON 14 Nov 2020		
Preferred Workshop		Insured Liability	Not at Fault
Repair Option	Yes	Preferred Workshop, Name unknown	
Date Registered		GIA report	Received
			16/11/2020 17:01
		Claim Close Date	

Report Taken By

ROSLI WAHAB

☐ Print AK letter

Save

Submit

Attachment

Accident No.

MT/1110272

Claim No.

001

Last Doc. Received

☒ Yes ☐ No

Upload Date

16/11/2020 17:02

Path *

Category *

Confidential

Choose File

No file chosen

Choose File

No file chosen

Choose File

No file chosen

Choose File

No file chosen

Choose File

No file chosen

Choose File

No file chosen

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No file chosen

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NO

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NO

Message Board

Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Descr
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:02	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:02	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:02	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:02	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	Photos		Normal	Photos 202
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	NRIC/ Driving License	Y	Normal	NRIC/ Driving Lic
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 16 Nov 2020 17:01	SAS		Normal	SAS 202

Video List

Uploaded By/Date	Folder Date	File Name	
		<div>Display in New Window</div> <div>Scan and uploading</div>	

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
ROAD TRANSPORT (AMENDMENT) ACT, 2019 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5114402788-01

Cover : Third Party, Fire & Theft

1. Index mark and Registration Number of Vehicle

: FBQ6571R

Chassis Number

: MH3UE1120KJ231765

2. Name of Policyholder

: TEN HOCK SIONG

3. Effective Date of Insurance

: 26 Nov 2020

4. Expiry Date of Insurance

: 25 Nov 2021

5. Persons or Classes of Persons entitled to drive#

(a) Named Driver(s) Only.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: N/A

EXCESS (SECTION 2)

: N/A

EXCESS (THEFT OUTSIDE SINGAPORE)

: PLEASE REFER OVERLEAF

INSURE WITH COE

: YES

NAMED DRIVER (1)

: TEN HOCK SIONG

NAMED DRIVER (2)

: N/A

HIRE PURCHASE COMPANY

: SOUTHERN WIND MOTOR CREDIT & TRADING PTE LTD

SUM INSURED

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : ASSURE PTE. LTD. (00000572842)

Date of Issue : 02 Nov 2020 11:45 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Chief Executive