

Veron Chen (LKKAuto)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Tuesday, 23 February 2021 12:36 PM
To: Sbk E
Cc: SUR; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan
Subject: RE: Re: RE: REPAIR AUTHORIZATION, Re: RE: POLICE REPORT, Re: Re: RE: URGENT ADVICE, Re: Re: Re: RE: NEW OD CLAIM - FBK5719X

Dear Mr Kwan

Have advised our Express Team to confirm coverage yesterday. Kindly proceed with repairs as per LKK's adjustment.

By copy to LKK, kindly proceed as per adjustment.

By copy to Express Team, kindly confirm coverage as per yesterday's Complex Team's e-mail.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg

From: Sbk E <sbk5643e@yahoo.com>
Sent: Tuesday, February 23, 2021 10:15 AM
To: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Subject: [EXTERNAL] Re: RE: REPAIR AUTHORIZATION, Re: RE: POLICE REPORT, Re: Re: RE: URGENT ADVICE, Re: Re: Re: RE: NEW OD CLAIM - FBK5719X

This message is from an external sender; be cautious with links and attachments.

Dear Priscilla,

Good Day. initially, LKK said that it was due to coverage issue and I emailed them the CI. Now, they said the case was under investigation. Please kindly advise and assist on this matter. The Insured's wife is unable to pay for the instalment and wishes to sell off the motorcycle after repair. hence, there is some urgency to repair the motorcycle asap. Thank you very much for your attention and waiting for your reply.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

| On Monday, February 22, 2021, 02:43:49 PM GMT+8, Sim, Priscilla-LK <priscilla-lk.sim@aig.com> wrote:

Dear Mr Kwan

Our Express Team will revert in due course.

Priscilla Sim LK

Senior Complex Claims Examiner

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From: Sbk E <sbk5643e@yahoo.com>

Sent: Monday, February 22, 2021 12:04 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: [EXTERNAL] RE: REPAIR AUTHORIZATION, Re: RE: POLICE REPORT, Re: Re: RE: URGENT ADVICE, Re: Re: RE: RE: NEW OD CLAIM - FBK5719X

This message is from an external sender; be cautious with links and attachments.

Dear Priscilla,

Happy New Year! Please kindly authorize repair for FBK5719X. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Wednesday, January 27, 2021, 02:01:06 PM GMT+8, Sim, Priscilla-LK <priscilla-lk.sim@aig.com> wrote:

Dear Mr Mr Kwan

Thank you for sending the police report, kindly put up your estimate via merimen.

By copy to Survey Team / Lee Ying, kindly assist to assign to LKK.

By copy to Lee Ying

Priscilla Sim LK

Senior Complex Claims Examiner

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