

Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Monday, 16 November, 2020 3:35 PM
To: SUR; 'assignments'; Nancy Lam
Cc: Tang Hui Ting; Celeste Ng; Corene Chong
Subject: RE: YOUR REF: SNM20D204357/C02. YOUR REF: AJ.TK.ES (SGV5325G) TO CONDUCT PRS

[Strictly Confidential]

Dear Sirs

Please attend to the PRI.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Monday, 16 November 2020 10:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Tang Hui Ting <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Corene Chong <corene@crossbordersllc.com>
Subject: YOUR REF: SNM20D204357/C02/SKL1004P/LOWCT & YOUR REF: AJ. TK. ES (SGV5325G) TO CONDUCT PRS

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed Adrian Ling (LKK) as a single joint expert.

3. Please be informed that the said vehicle can be inspected at:

Venue: Eunos Motor Service
Address: Blk C, 1 Kaki Bukit Ave 6
#01-064 Autobay @ Kaki Bukit
Singapore 417883
Contact: Ms Ng (6747 2033)

4. Please liaise with the above workshop.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Corene Chong <corene@crossbordersllc.com>
Sent: Monday, 16 November 2020 9:39 am
To: Nancy Lam <nancy@crossbordersllc.com>
Cc: Tang Hui Ting <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>
Subject: FW: YOUR REF: SNM20D204357/C02/SKL1004P/LOWCT & YOUR REF: [AJ.TK.ES](#) (SGV5325G) TO CONDUCT PRS

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 13 November 2020 4:59 PM
To: corene@crossbordersllc.com
Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: YOUR REF: SNM20D204357/C02/SKL1004P/LOWCT & YOUR REF: [AJ.TK.ES](#) (SGV5325G) TO CONDUCT PRS

Without Prejudice

YOUR REF: [AJ.TK.ES](#) (SGV5325G)
OUR REF: [SNM20D204357/C02/SKL1004P/LOWCT](#) - ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

While waiting for our client to file Accident Report, please note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI
Sent: Friday, November 13, 2020 3:22 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; corene@crossbordersllc.com; Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: OUR REF: SNM20D204357/C02/SKL1004P/LOWCT & YOUR REF: [AJ.TK.ES](#) (SGV5325G) TO CONDUCT PRS

Dear Alfred,

Please refer to the append email.

Please conduct **PRS-SGV5325G** on behalf of Cecilia Low soonest possible and our Insured has not filed SAS Report.

Officer In Charge -Cecilia Low

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Corene Chong <corene@crossbordersllc.com>

Sent: Friday, November 13, 2020 12:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Nancy Lam <nancy@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>

Subject: Our Client's vehicle no. SGV5325G (EUNOS) - YOUR INSURED - SKL1004P (CHINA)- DOA 12.11.2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

Please find attached our PRI notice dated 13 November 2020 for your kind attention.

Thank You.

Regards

Corene

TEL: 6438 1323 (ext 2004)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323
Fax: (65) 6438 2313

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