Mei Kwan (LKKAuto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Wednesday, 18 November, 2020 10:53 AM

To: Mei Kwan (LKKAuto)

Cc: Jaslin Kok (LKK Auto); Admin A; claims-singapore

Subject: RE: Direct Settlement - Accident Involving GBE5677P (OI : QBE - VC014098) AND

SKT7479X (TP: LKK REF - CC6/QBE20012570/Ura3) on 07/11/2020

Attachments: GBE5677P.pdf

Dear Mei Kwan,

The GIA report is attached above.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881 (New Address)

+65 6477 1243 | +65 6224 6633

Website LinkedIn Twitter







Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 November 2020 4:19 pm

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE5677P (OI: QBE - TBA) AND SKT7479X (TP:

LKK REF - CC6/QBE20012570/Ura3) on 07/11/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKT 7479X at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.