

Our Ref : CC20110150/ SHB2888L /CK(st)  
Your Ref :  
Date : 15-Dec-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

**COMFORTDELGRO**  
**ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB2888L YOUR INSURED SMA1584R**  
**AND OTHER \_\_\_\_\_ ON 10 Nov 2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :  
SHB2888L which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMA1584R  
we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 3,379.83
2	<u>3</u> days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 3,757.40

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,997.40

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :  
b) LTA search slip/s of : SMA1584R  
c) GIA / Police report/s of : SHB2888L  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) **Income Tax** ( ) Certificate of Insurance  
( ) **PIR** ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Catherine Koh*

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHB2888L , SMA1584R** **ON 10-Nov-20 12:00**  
**ALONG** **ALONG BIDEFORD RD TWDS CAIRNHILL RD**

I / We **MOHD ARIFF S/O ABD...** (Hirer) NRIC No.: **SXXXX182G**

and/or (Relief) NRIC No.: **SXXXX182G**

Taxi Number **SHB2888L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Nov-2020**

Name of Hirer **MOHD ARIFF S/O ABDUL WAHAB**

Hirer NRIC **SXXXX182G**

Signature :



Address **596B ANG MO KIO STREET 52 #07-...  
562596**

Contact No. **91879491**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00024322000

Claim No : SNM20D204346/LKKDS

Claimant : CITYCAB PTE LTD

Amount : S\$3,907.40

SINGAPORE DOLLARS THREE THOUSAND NINE HUNDRED SEVEN AND  
CENTS **FORTY** ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 2888L

Insured Vehicle No. : SMA 1584R

Date of Loss : 10/11/2020

Place of Accident : BIDEFORD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PEE KOK YAW

Driver Name : PEE KOK YAW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,379.83
(3) Loss of <del>Use</del> /Rental/Earning	S\$	525.57
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 3,907.40

Claimant Name : CITYCAB PTE LTD

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : 11/3/21

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB2888L

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2020

CHASSIS CODE  
KMHC851CVLU184577

INV. NO/DATE  
91536450 11.12.2020

JOB NO.  
305432948

ODOMETER READING

DATE/TIME IN  
10.11.2020 13:40

Description : 3P 10.11.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	188.00	20.00	150.40
0002	04-01-0104-2835	IONIQV4 LAMP ASSY-HEAD LH#	1	1,993.65	20.00	1,594.92
0003	04-01-0104-3813	IONIQVC EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0004	28-01-0103-0007	(I40)FRT DOOR LOGO CCPL MOQ30 *	1	75.00	0.00	75.00
0005	03-01-0104-2137	IONIQV4 CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL :						2,118.72

### JOB NATURE

0001	L	PANEL BEATING	320.00	320.00
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- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91536450	3,379.83	

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB2888L

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2020

CHASSIS CODE  
KMHC851CVLU184577

INV. NO/DATE  
91536450 11.12.2020

JOB NO.  
305432948

ODOMETER READING

DATE/TIME IN  
10.11.2020 13:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	23-502	SPRAYPAINT ON AFFECTED AREA		600.00		600.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0005	20-08	ADJUST FRONT WHEEL ALIGNMENT		60.00		60.00
SUB-TOTAL				:		1,040.00

Items total	3,158.72
Add GST @ 7.000 %	221.11
Invoice amount	3,379.83

Issued by : CHEWBEELENG 11.12.2020 10:29:53  
Repair type : CFSO/57/57

- 1) WHILST THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91536450	3,379.83	

GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB2888L

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2020

CHASSIS CODE  
KMHC851CVLU184577

INV. NO/DATE  
91536450 11.12.2020

JOB NO.  
305432948

ODOMETER READING

DATE/TIME IN  
10.11.2020 13:40

Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91536450	3,379.83	

Our Ref: CC20110150



Date: 11 December 2020

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	10/11/2020 @ 12:00 hrs
ALONG	ALONG BIDEFORD RD TWDS CAIRNHILL RD
INVOLVING	SMA1584R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2888L** (the "Taxi"). The Taxi was hired to **MOHD ARIFF S/O ABDUL WAHAB IC NO SXXXX182G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.









RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-138836

Date of Request: 10/11/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 10/11/2020  
Enquiry By Huang XiaoYan  
TP Vehicle No. SMA1584R  
Accident Date 10/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jaslin Kok (LKK Auto)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, 19 November 2020 8:40 AM  
**To:** KOKYAWPEE@GMAIL.COM  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SMA 1584R & SHB 2888L ALONG/AT BIDEFORD RD ON 10/11/2020

Our Ref: CC3/CTI20012528/Era3

**PEE KOK YAW- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMA 1584R & SHB 2888L ALONG/AT BIDEFORD RD ON 10/11/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 2888L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 5 February 2021 3:47 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

[Confidential]

Dear Jaslin,

We refer to your email below.

Please proceed to offer at \$3,907.40(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Monday, February 1, 2021 12:35 PM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

[Confidential]

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMA1584R (CTI) AND SHB2888L (TP) ON 10/11/2020**

We refer to the above matter.

OI changed lane and collided with Third Party who was moving along own lane. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$3,907.40 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,011.04	\$ 3,379.83 (\$3,158.72 +7%GST)
2. Loss of Rental (03days x \$125.19)	\$ 375.57	\$ 375.57 (03days x \$125.19)
3. Loss of Income (03days x \$80.00)	\$ 240.00	\$ 150.00 (03days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 4,628.61	<b><u>\$ 3,907.40</u></b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 18 November 2020 5:28 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

[Confidential]

Dear Jaslin,

We refer to your email below.

Attached is a copy of our insured's video footage for your necessary action.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, November 18, 2020 4:57 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

[Confidential]

Dear Kah Leong

We refer to the above matter.

Kindly let us have a copy of your insured's Accident video as stated in accident report for our necessary action

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 18 November 2020 4:00 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, November 16, 2020 11:19 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204346/C02/SMA1584R/TANKL.

Dear Kah Leong,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 13 November 2020 5:04 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMA1584R (OI : CTI - TBA) and SHB2888L (TP : LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2888L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.



***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)