### Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 18 November, 2020 4:00 PM

**To:** Mei Kwan (LKKAuto); Admin A; Jaslin Kok (LKK Auto)

Cc: Claims Dept of CTI

Subject: RE: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident

Involving SMA1584R (OI: CTI - TBA) and SHB2888L (TP: LKK REF -

CC3/CTI20012528/Era3) on 10/11/2020

**Attachments:** SAS report.pdf

Categories: HMK

#### [Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

#### Regards

#### Tan Kah Leong

Assistant Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Monday, November 16, 2020 11:19 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok

(LKK Auto) <jaslinkok@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204346/C02/SMA1584R/TANKL / FW: Direct Settlement - Accident Involving SMA1584R (OI: CTI - TBA) and SHB2888L (TP: LKK REF - CC3/CTI20012528/Era3) on 10/11/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204346/C02/SMA1584R/TANKL.

Dear Kah Leong,

Pls revert LKK.

#### **NOTICE:**

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Thank you

#### **Chong Boon Sen**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 13 November 2020 5:04 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SMA1584R (OI: CTI - TBA) and SHB2888L (TP: LKK

REF - CC3/CTI20012528/Era3) on 10/11/2020

Dear Sirs/ Madam.

We refer to the above matter.

We have inspected TP vehicle SHB 2888L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

# $\label{thm:contact} \textit{To check availability of the case handler} \textit{, you may contact the undersigned.}$

Thank you.

Best Regards,

**Mei Kwan** | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)