

Re: Total Loss LOD - Our Ref: GBC 7460U and Your Ref: YQ 1894U (AXA Ref#S0M02X0Q_DS) / DOA: 05-11-2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 29/11/2021 2:31 PM

To: TeamAuto Pro <teamautooffice@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (513 KB)

DS FORM_GBC7460U.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Thursday, 25 November 2021 12:45 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Total Loss LOD - Our Ref: GBC 7460U and Your Ref: YQ 1894U (AXA Ref#S0M02X0Q_DS) / DOA: 05-11-2020

Dear Hsiao Tong,

Without Prejudice

Thank you for the improved Total Loss offer of \$14,200.00 (all-in) which we have duly presented to our client and received mandate to settle. Kindly forward us your DV for further necessary.

Est Total Loss	\$ 13,200.00
Est LOU	\$ 863.55
Tow Fee	\$ 100.00

Search Fee	\$
	36.45
TOTAL LOSS Total	\$ 14,200.00

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Nov 24, 2021 at 11:52 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are of the view that our previous offer is fair and reasonable. For an amicable settlement, we have our principal instruction to revise our offer at a global sum of **\$14,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Monday, 1 November 2021 1:24 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Total Loss LOD - Our Ref: GBC 7460U and Your Ref: YQ 1894U (AXA Ref#S0M02X0Q_DS) / DOA: 05-11-2020

Dear Hsiao Tong,

Without Prejudice

I have further spoken to our client who cannot agree to your global sum of \$13,450 - this amount deducting the Total Loss Nett Value of \$13,285 agreed with your SJE left him with only \$165 to cover his LOU, our Tow fee and search fee. Further, we seek your kind understanding that for any settlement of Total Loss amount agreed with your SJE, mandate is obtained from client as such client is amandant that your SJE offer of \$13,285 should be honoured.

Can I propose, for the sake of an amicable settlement, to compromise at a global sum of \$15,000.00?

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Oct 8, 2021 at 9:47 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise our offer at a global sum of **\$13,450.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Thursday, 19 August 2021 3:57 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Total Loss LOD - Our Ref: GBC 7460U and Your Ref: YQ 1894U (AXA Ref#S0M02X0Q_DS) / DOA: 05-11-2020

Dear Hsiao Tong,

Without Prejudice

We are of the opinion that amount recommended by our mutually appointed surveyor should not be disputed as such we have received strict instruction from client to stick to the Total Loss recommended value of \$13,285.00 not including LOU and other expenses incurred by client due to the subject accident.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Aug 19, 2021 at 9:29 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Kindly let us have your counter propose for our further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Monday, 22 March 2021 11:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Total Loss LOD - Our Ref: GBC 7460U and Your Ref: YQ 1894U (AXA Ref#S0M02X0Q_DS) / DOA: 05-11-2020

Dear Hsiao Tong,

Without Prejudice

We noted that nett loss amount is lower than surveyor's recommend of \$13,285.00. Other than the stated, GST is also not inclusive in your offer.

Kindly advise.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Sat, Mar 20, 2021 at 2:06 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Nett Loss	\$ 10,750.00
2. Loss of Use (14days x \$100.00)	\$ 1,400.00
3. LTA/GIA Search Fee	\$ 36.45
4. Towing Fee	\$ 100.00
Total	\$ 12,286.45

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Friday, 29 January 2021 1:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Total Loss LOD - Our Ref: GBC 7460U and Your Ref: YQ 1894U (AXA Ref#S0M02X0Q_DS) / DOA: 05-11-2020

BY EMAIL

WITHOUT PREJUDICE

Our Ref: GBC 7460U

Your Ref: YQ 1894U - S0M02X0Q_DS

Dear Hsiao Tong,

Accident Involving: GBC 7460U and YQ 1894U

Date of Accident: 5 November 2020

Location of Accident: Pan-Island Expressway

We refer to the aforementioned accident and hereby submit our client's Total Loss claim as below. Also attached herewith are the Dereistration documents fyr:

Total Loss Nett Value Inc. GST	\$	14,214.95	\$13,285.00 TL Nett Value Agreed + \$929.95 GST 7%
Add Loss of Use	\$	3,480.00	<u>29 Days From DOA till Scrape : 5th Nov to 4th Dec 2020</u>
Total	\$	17,694.95	
Add Towing Fee	\$	100.00	
Add 3rd Party Report Fee	\$	29.00	
	\$		
Add LTA Search Fee		7.45	
Add Storage Fee	\$	400.00	
Add Administrative Fee	\$	500.00	
GRAND TOTAL	\$	18,731.40	

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: TeamAutoPro North <teamautoprl@gmail.com>

Sent: Tuesday, December 1, 2020 9:36 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Re: 2 DAYS NOTICE: GBC 7460 U (Our Ref) and YQ1894U (Your Ref)
Dated 05TH NOVEMBER 2020

Dear AXA,

Please advise when we can proceed to inform the owner to scrap GBC7460U?

Kindly note that first survey done by LKK Auto on 16/11/2020.

Cheers,

Peach Ang

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Nov 13, 2020 at 3:19 PM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Sir/Madam,

**Road Traffic Accident Involving GBC 7460 U (Our Ref) and YQ 1894 U (Your Ref)
Dated 05TH NOVEMBER 2020, Time around 0230HRS
@ PAN-ISLAND EXPRESSWAY**

We represent our client; SYNERGY AVL PTE LTD to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: GBC 7460 U and your insured's vehicle registration number: YQ 1894 U.

For efficiency purpose, we are agreeable with the appointment of **Mr Lim - LKK** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

Cheers,
Peach Ang

--

*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and

consequential loss in relation to his personal injuries.*

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

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