

**ACE AUTOLUTION PTE LTD**

13 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE #03-29,
SINGAPORE 417807.

TEL:6844 1184 FAX:6702 4202

UEN:201403869W

M/S : LONPAC INSURANCE BERHAD
(MOTOR CLAIM DEPARTMENT)

DATE : 12 OCT 2022
OUR REF : SKW8304U
YOUR REF : FT/smc/103037/PD

LETTER OF DEMAND

Our client has suffered loss and damage as a result of your insured's negligence in the driving.

We quantify our client's claim as follows ;

1. Cost Of Repair – Lump Sum	\$ 3,500.00
2. Car Rental Fees – 6 days x \$120 per day	\$ 720.00
3. LTA / GIA Search Fee	\$ 36.45
Total	<u>\$ 4,256.45</u>

SGD : Four Thousand Two Hundred Fifty Six Dollars And Cents Forty Five Only .

We hereby append the following documents for your perusal :

- I. ACE Autolution Pte Ltd Invoice No. ACEC00009/22
- II. Letter Of Authority
- III. Car Rental Invoice / Rental Agreement
- IV. LTA / GIA Search

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept

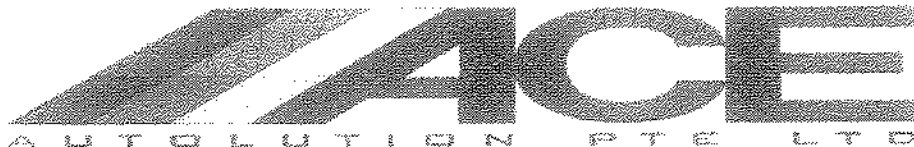
All the above amount .

Best Regards

Apple

ACE AUTOLUTION PTE LTD





73 Kaki Bukit Road 4, #03-29, Parkway 81 Centre Singapore 417807
Tel : 6702 4282 / 6849 1184 Fax : 6702 4202
Email : admin@aceauto.com.sg
Website : www.aceauto.com.sg

LETTER OF AUTHORISATION

TO: MR / MRS

RE: ACCIDENT INVOLVING VEHICLE

NOS: SKW 8304 U & GZ 4598 X ALONG
BLK 351 HOUGANG AVE 3 ON 09/11/2020 10:15 am

I/WE LEE WEI CHYE NRIC / Passport No: S7132863E
Owner of vehicle no. SKW 8304 U hereby authorize you to commence
repair to the said vehicle forthwith.

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding , if necessary, in my name for the costs of repair and loss of use,etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim .
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



Owner's Signature

(Company's Stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/023891

DATE : 28 OCT 2022

DISCHARGE VOUCHER

I/We, LEE WEI CHYE confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GZ4598X the sum of Singapore Dollar Four Thousand Two Hundred Fifty Six and Cents Forty Five Only (**\$4,256.45**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKW8304U and GZ4598X on 09/11/2020 along/at BLK 251 HOUGANG AVE 3.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SEA KING FISH TRADE AND/OR SANDHU NAIB SINGH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**ACE AUTOLUTION PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date

ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel:6702 4282 Fax:6702 4202

Business Registratrion No. 201403869W



Invoice To
LONPAC INSURANCE BERHAD

Invoice	
Date	12/10/2022
Number	ACEC 00009/22
Vehicle No.	SKW8304U
Car Model	TOYOTA WISH

ITEM	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$\$)
OTHER	<u>FINALIZATION AMOUNT DETAILS AS BELOW:</u>			
	COST OF REPAIR - LUMP SUM		\$ 3,500.00	\$ 3,500.00
	*** As Per Recommendation By Surveyor ***			
			TOTAL	\$ 3,500.00



ISSUED BY

INVOICE							
 PRECISE AUTO RENTAL PRECISE CAR RENTAL PTE. LTD. 1 Kaki Bukit Avenue 6 #02-34 Autobay@Kaki Bukit Singapore Singapore - 417883 Mobile no: 94897930 Phone no: 67457367 Email: carleasing@preciseauto.sg			INVOICE No: A / 2725 / R		Dated: November 19, 2020		
			Car Plate No:		Terms of Payment: Due upon receipt		
			Make:		Model:		
Customer Details ACE AUTOLUTION 13 KAKI BUKIT ROAD 4, , #03-29, #03-30, BARTLEY BIZ CENTRE, Singapore 417807 Phone no: 86119101				Driver: MOHAMED JAMLEE WEI CHYE ADDRESS : BLK 207D COMPASSVALE LANE #07-52 SINGAPORE 547207			
S.No	Product	Description	From Date	To Date	Qty	Price (SGD)	Amount (SGD)
1	SJY2691S	RENTAL (7 DAYS) YOUR REF : SKW 8304 L	11/11/2020	18/11/2020	7	180.00	1,260.00
						7	1,260.00
Amount in words : One Thousand Two Hundred Sixty Singapore Dollar (SGD)						Total (SGD) 1,260.00	
Company's REGN NO: 201818221G Declaration: We declare that this custom invoice temp shows the actual price of the goods described and that all particulars are true and correct.				For PRECISE CAR RENTAL PTE. LTD.  Authorized Signature			
Income Terms A late fee of \$50.00 per day will be imposed on all overdue invoices. Credit term, if any, will be as stated in the invoice.							



PRECISE CAR RENTAL

1 Kaki Bukit Avenue 6 #02-34 Autobay @ Kakibukit S(417883)

Tel: 6745 7367 Fax: 8841 3390

RA No.:

PRECISE CAR RENTAL

VEHICLE HIRING AGREEMENT

Continuation

HIRER'S PARTICULARS

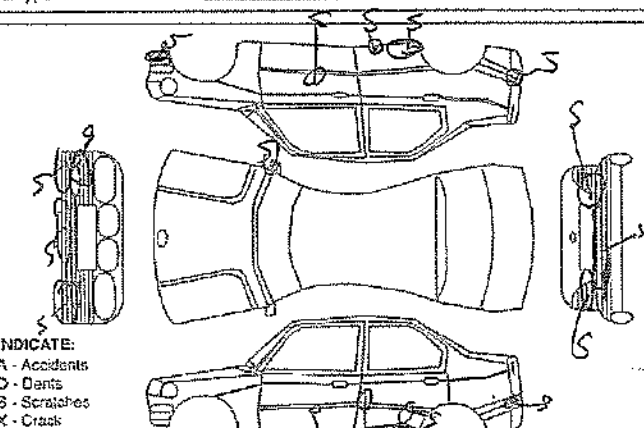
Name (as in IC): LEE Wei Chye
 NRIC/Passport No: S7132863E Date of Birth: 01/10/1971
 Address: BLK 207D COMPASSVALE Lane Age: 34
#07-52 S: 547207
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: 25/4/2007
 D/L Type: Local/Int'l/Other: _____
 Tel(O): _____ (R): _____ HP: 90255525

Hirer's Own Vehicle No: _____ Replace Veh No: _____
 Loan Vehicle No: S7132863E VR No: _____
 Make & Model: TOYOTA AESTH Auto/Manual Group: _____
 CHARGES: _____ \$ _____ cts
 Daily day @ \$ _____ Per day
 Weekly/Monthly week @ \$ _____ Per week/Monthly
 Others _____
 CDW/PAI @ \$ _____ Per day/Monthly
 Delivery/Collection Svc _____
 GST _____
 OR No: _____ (A) SUB-TOTAL
 Petrol Level OUT E 1/4 1/2 3/4 F
 Surchage IN ☒ _____
 First _____ km FREE per day GST _____
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES _____

DRIVER'S PARTICULARS

Name (as in IC): LEE Wei Chye
 NRIC/Passport No: S7132863E Date of Birth: 01/10/1971
 Address: BLK 207D COMPASSVALE Lane Age: 34
#07-52 S: 547207
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: 25/4/2007
 D/L Type: Local/Int'l/Other: _____ Contact No: 90255525

Security Deposit: \$ _____ Bank: _____
 CASH/NETS/VISA/MC/AMEX/CHQ No: _____
 Expiry Date: _____ Card ID No: _____
 Name as in Card: _____



INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack

NON WAIVER EXCESS (Subject to GST): \$ 2000 + \$2000 /-

ACCESSORIES CHECK

- ☐ IU ☐ STD Tools ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given Precise Car Rental in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level like aise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Precise Car Rental. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, waived insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at our authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response of \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement.

Date Out	Time Out	Mileage	Check By	Remarks
11/11/20	4:20 PM			

Return Of Vehicle: The Hirer/Driver is Required to Sign in the Column "Signature Of Hirer/Driver" which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To Precise Car Rental. And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the car before (Car card, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
18/11/20	4:20 PM			

Hirer/Driver Signature

Hirer/Driver Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

SKW 8304 U

Print Date/Time : 09 Nov 2020 / 15:40:26

Receipt Date/Time : 09 Nov 2020 / 15:40:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201109-002533

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GZ4598X As at 09 Nov 2020/10:15:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GZ4598X Enquiry Fee 20201109153850870670	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20201109153807219		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-20-139395

Date of Request: 11/11/2020

Your Ref No:

Online Purchase

Car Times Autolution Pte Ltd
160 Sin Ming Drive #02-04
AutoCity
Singapore 575722

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 09/11/2020

Place of Accident: BLK 251 HOUGANG AVENUE 3

Client Vehicle No: SKW8304U

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-20-139415
Date of Request: 11/11/2020

Your Ref No: Online Purchase

Car Times Autololution Pte Ltd
160 Sin Ming Drive #02-04
AutoCity
Singapore 575722

Dear Sir/Madam,

Date of Accident: 09/11/2020
Vehicle No: SKW8304U
Place of Accident: BLK 251 HOUGANG AVE 3.
Involving Vehicle No: GZ4598X

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GZ4598X	BLK 251 HOUGANG AVE 3.	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

ACE AUTOLUTION PTE LTD

Bank Account Details

Beneficiary Name:

ACE AUTOLUTION PTE LTD

Bank Name / Branch Name:

OCBC BANK / NORTH (686)

Bank Account No.:

686-350034-001

Bank Code / Branch Code:

7339 / 686

Swift Code

OCBCVGS

Email Address:

admin@aceauto.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

APPLE / ADMIN / 68441184 / admin@aceauto.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 28 October 2022 4:15 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: [MANDATE REQUEST] RE: SKW8304U LOD 091120

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 23 August 2022 7:16 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] RE: SKW8304U LOD 091120

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 22 August 2022 4:27 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] RE: SKW8304U LOD 091120

Your Ref: 20/20/20/VC00/023891

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GZ 4598X AND SKW 8304U ON 09/11/2020

We have highlighted to your good office on 13/11/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured overtook third party vehicle on the right against the traffic flow while third party is reversing into the parking lot.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ACE AUTOLUTION PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 12,283.45	\$ 3,500.00
2. Loss of Rental (7days x \$180)	\$ 1,260.00	\$ 720.00 (6days x \$120)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,550.90	<u>\$ 4,256.45</u>

****4 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 18/07/2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 9 May 2022 11:52

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: FW: SKW8304U LOD 091120

Dear Gerald,

Thank you for the email.

Dear Admin-A / Asher,

Please assist. Our ref : CC4/LPC20012525/Aes3

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 9 May 2022 6:42 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SKW8304U LOD 091120

Lonpac External - General

Our Ref : 20/20/20/VC00/023891

Dear Meng Yan,

Please assist to forward the email to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Ace Autolution <admin@aceauto.com.sg>

Sent: Sunday, 8 May 2022 3:10 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SKW8304U LOD 091120

Dear Sir/Madam ,

Please take noted the attached file for your reference .

Date of Accident : 09/11/2020

Involve of Vehicle : GZ4598X

Thank you .

Regards ,

Crystal

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.