

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE #03-29, SINGAPORE 417807. TEL:6844 1184 FAX:6702 4202 UEN:201403869W

M/S: LONPAC INSURANCE BERHAD (MOTOR CLAIM DEPARTMENT)

DATE: 12 OCT 2022 OUR REF: SKW8304U

YOUR REF: FT/smc/103037/PD

LETTER OF DEMAND

Our client has suffered loss and damage as a result of your insured's negligence in the driving.

We quantify our client's claim as follows;

 1. Cost Of Repair – Lump Sum
 \$ 3,500.00

 2. Car Rental Fees – 6 days x \$120 per day
 \$ 720.00

 3. LTA / GIA Search Fee Total
 \$ 36.45

 \$ 4,256.45

SGD: Four Thousand Two Hundred Fifty Six Dollars And Cents Forty Five Only.

We hereby append the following documents for your perusal:

- I. ACE Autolution Pte Ltd Invoice No. ACEC00009/22
- II. Letter Of Authority
- III. Car Rental Invoice / Rental Agreement
- IV. LTA / GIA Search

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept All the above amount .

Best Regards

Apple

ACE AUTOLUTION PTE LTD





LETTER OF AUTHORISATION

TO:MR / MR	<	
------------	---	--

RE:ACCIE	ENT INVO	_VING	VEHICLE					
NOS:	SKM 83	04 V	&	6	7245987		ALONG	
BLK 251	HOUGANG	AVE 3		ON	C111120	050	10:15 MM	
I/WE	The state of the s		CHYE	NRIC /	Passport No: _	97	137863E	
Owner o	f vehicle no),	3KM 6300	U	hereby auth	orize	you to commend	ie .
repair to	the said ve	hicle f	orthwith.					

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

Owner's Signature

(Company's Stamp if applicable)



CLAIM NO : 20/20/VC00/023891

DATE

: 28 OCT 2022

DISCHARGE VOUCHER

I/We, LEE WEI CHYE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GZ4598X the sum of Singapore Dollar Four Thousand Two Hundred Fifty Six and Cents Forty Five Only (\$4,256,45) in full and final satisfaction. liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKW8304U and GZ4598X on 09/11/2020 along/at BLK 251 HOUGANG AVE 3.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ SEA KING FISH TRADE AND/OR SANDHU NAIB SINGH) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "ACE **AUTOLUTION PTE LTD".**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

ignature of vehicle owner/Date

LEE WEI CHYE 28 10 2022

me of vehicle owner /Date Signature of vehicle owner/Date

Name of vehicle owner /Date



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29 Singapore 417807 Tel:6702 4282 Fax:6702 4202

Business Registratrion No. 201403869W

Invoice To	
LONPAC INSURANCE BERHAD	

Invoice	
Date	12/10/2022
Number	ACEC 00009/22
Vehicle No.	SKW8304U
Car Model	TOYOTA WISH

ITEM	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (S\$)
OTHER	FINALIZATION AMOUNT DETAILS AS BELOW:			
	COST OF REPAIR - LUMP SUM		\$ 3,500.00	\$ 3,500.00
	** As Per Recommendation By Surveyor **			

ACE AUTOUNTONION OF LE # ON THE PROPERTY OF LE # ON TH

TOTAL \$ 3,500.00

<u> </u>		evas	IVC	OICE	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, , , , , , , , , , , , , , , , , , , 	
1 ACTN 25			INVOICE No: Dated: A / 2725 / R November			Dated: November	19, 2020	
LEGANC			Car Plate No: Terms of Paymen Due upon receip					
	ISE CAR RENTAL PT Bukit Avenue 6 #02-34			Make:			Model:	
Singa _l Mobile	pore Singapore - 417883 e no: 94897930 Phone no carleasing@preciseauto	s o: 67457367		iki kina muuni kakeni ya sa	7			
ACE 13 KA BIZ C	omer Details AUTOLUTION KI BUKIT ROAD 4, , #0: ENTRE, Singapore 4178 e no: 86119101	3-29, #03-30, BARTLEY 307		ADDRE	MED JAMLEE SS : BLK 207 PORE 547207	D COM	PASSVALE	LANE #07-52
S.No	Product	Description	Fro	m Date	To Date	Qty	Price (SGD)	Amount (SGD)
	SJY2691S	RENTAL (7 DAYS) YOUR REF : SKW 8304 L	11/	11/2020	18/11/2020	7	180.00	1,260.00
						7.	- *	1,260.00
•	unt in words : Thousand Two Hundre	d Sixty Singapore Dolla	r (8	GD)			Totał (SGI	1,260.00
Decl We declured are to	rue and correct.		lars		For PRECI	SSE CO	PROTAL P POC. 10 19 1616 10 19 16 Signature	
4	me Terms e fee of \$50.00 per day v	vill be imposed on all ove	rdu	e invoice	s, Credit term	n,if any, v	will be as sta	ated in the invoice.



PRECISE CAR RENTAL

1 Kaki Bukit Avenue 6 #02-34 Autobay @ Kakibukit S(417883) Tel: 6745 7367 Fax: 6841 3390

RA No.:

Makahapi <u>lili</u>li

PRECISE CAR RENTAL

VEHICLE HIRING AGREEMENT

V Amilia Var land Amilia 1987 1889 2	The state of the s
HIRER'S PARTICULARS	Hirer's Own Vehicle No: Replace Veh No:
Name (as in NC) Lee Wei Chyl	Loan Vehicle No: STY3691S VR No:
NRIC/Passport No: S7 32863 E Date of Birth. 0 10 1931	Make & Model: TOYOTA WIGH Auto/Manual Group:
Address: BIK 207D COMPASSIVALE LANE Age:	CHARGES : \$ cts
#07-52 s(547207_)	Daily day @\$ Per day
Name & Address of Employer	Weekly/Monthly week @S Per week/Monthly
Occupation Driving Exp:	Others
Driving Licence No: Passed Date: 25 4 2003	CDW/PAI @\$ Per day/Monthly
DA Time Localinti/Others:	Delivery/Collection Svc
Tel(O)(R)	GST
DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL
Name (as in 1/C) Lee Wei Chyle	Petrol Level OUT E 1/4 1/2 3/4 F
NAIC/Passport No. 87132863E Date of Birth: 01 10 197-1	& Surcharge IN
Address: BIK 207D COMPASSVALE LANE Age:	Firstkm FREE per day GST
#07-52 s(547207)	Excess mileage is chargeable
Occupation Driving Exp: Yrs	at cents per km TOTAL CHARGES
Driving Licence No: Passed / Expiry Date: 25 4 2007	Security Deposit : S - Bank:
D/L Type: Local/Int®Others: Contact No: 901お持ち25	CASH/NETS/VISA/MC/AMEX/CHQ No:
of the Ans	Expiry Date: Card ID No:
	Name as in Card:
9	NON WAIVER EXCESS (Subject to GST): 8 2000 +4 2000 -
	ACCESSORIES CHECK
	☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre
	RENIA
INDICATE:	Winister Company
A - Accidents D- Dents - Dents	Hirer's Signature : Additional Driver's Signature
S - Scratches X - Crack	SINGAPORE Use Only
I have read and agree to the terms and condition on both sides of this agreeme payable under this agreement and for parking and traffic infringements may be	ent. If I have presented a charge/credit card for payment. I agree that all amour e billed to that account and my signature above will be considered to have be
made on the charge/credit card voucher. All information I have been gi	iven Precise Car Rental in connection with this agreement is tru
IMPORTANT 1. The Birer and the authorized driver must be over 23 years of age and under 65	tegal costs on a full indemnity basis), whatsoever and howsoever brought against,
years and be holding valid driving licenses and have a minimum of 2 years regular	

and qualified driving expenence. Failure to observe stipulation may return all damages costs to be Borne by the Hirerithe Authorised Driver.

All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where personal to the petrol box is full be charged as a full petrol petrol box of the charged as a full petrol. where applicable. Any returns after our operation hours will be charged as a full day rental.

day remai.
Use of the vehicle for diegal purpose (For instance, in connection with theft, drug padding or trafficking, smuggling), is strictly prohibited.
Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Precise Car Rental. The hirer is liable for a

pensity fee of \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for

whatsoever reason in respect of or in connection with it's use or operation. The hirer and/or driver shall be responsible for all claims, damages, losses increased insurance premiums, non-wavier excess and cost expense (including

vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at our authorized workshop. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. digarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or tooked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip. To case of accident, the burer shall report to restal office immediately. An accident

10 In case of accident, the birer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.

11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver All customers' data will be kept strictly confidential and is solely used for the

purpose of completing the sales transactions and other relating matters 13 Luiderstand and agree to the personal data collection statement.

Date Out Remarks Time Out Mileage Check By 4: 20 ym Hirer's/Driver Signature 11/11/20

Vinici) The Day And Time Inserted Below Shall Be Deemed To Be The Scepted As Syncilisive Evidence Of The Same And Shall Not Be Challenged Or mail votes (Figure 14), parking coupons, etc.)" Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Day And Time The Vehicle Is Returned To Precise Car Rental And The Same Shall B Questioned On Any Account Whatsoever, And I had cleared my belonging items from the

Mileage Check By Date In Time In Driver Signature 4.20 PM 18/11/20 Hitel

> Back to OneMotoring

Land Transport & Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

SKW 8304 U

GST Registration No.: M4-0006529-2

Print Date/Time:

09 Nov 2020 / 15:40:26

Receipt Date/Time: 09 Nov 2020 / 15:40:26

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201109-002533

Previous Receipt No. :

Previous Receipt No. :				
S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GZ4598X As at 09 Nov 2020/10:15:00 Insurance Co: LONPAC INSURANCE BHD 1 Insurance Enquiry - GZ4598X				
Enquiry Fee 20201109153850870670		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20201109153907219	Direct Debit: eNE (Internet Banking		7.45
	Total	,		7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-139395

Date of Request:

11/11/2020

Your Ref No:

Online Purchase

Car Times Autolution Pte Ltd 160 Sin Ming Drive #02-04 **AutoCity** Singapore 575722

Dear Sir/Madam,

Your Search Criteria:

Date of Accident:

09/11/2020

Place of Accident:

BLK 251 HOUGANG AVENUE 3

Client Vehicle No:

SKW8304U

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-139415

Date of Request:

11/11/2020

Your Ref No:

Online Purchase

Car Times Autolution Pte Ltd 160 Sin Ming Drive #02-04 AutoCity Singapore 575722

Dear Sir/Madam,

Date of Accident:

09/11/2020

Vehicle No:

SKW8304U

Place of Accident:

BLK 251 HOUGANG AVE 3.

Involvina Vehicle No:

GZ4598X

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GZ4598X	BLK 251 HOUGANG AVE 3.	14	4.00 1	13.08
GST Amount	0.92			
Total Amount Due (14.00			

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Na	me:	ACE AUTOLUTION PIECID
Bank Account	Details	
	Beneficiary Name:	ACE AUTOSUTION PTE LID
	Bank Name / Branch Name:	OCBC BANK / NORTH (686)
	Bank Account No.:	686-350034-001
	Bank Code / Branch Code:	7339 / 686
	Swift Code	OCBCIGNG
Email Address (For notification	: n of payment details)	admin @aceauto.com.sg
Name/Designa	tion/Telephone/Email of Contact person.:	
APPLE /	DMIN / 68441184 / admin	@ aceauto. com.sq
		\smile
Webser Webser	DNIS #	ment directly to the above nominated account.
Date:		
Acknowledge	ed by :	
Name / Date:		_
Name / Date:		_

Hsiao Tong (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 28 October 2022 4:15 PM

To: Hsiao Tong (LKKAuto)

Subject: FW: [MANDATE REQUEST] RE: SKW8304U LOD 091120

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 23 August 2022 7:16 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] RE: SKW8304U LOD 091120

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Monday, 22 August 2022 4:27 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] RE: SKW8304U LOD 091120

Your Ref: 20/20/20/VC00/023891

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GZ 4598X AND SKW 8304U ON 09/11/2020

We have highlighted to your good office on 13/11/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured overtook third party vehicle on the right against the traffic flow while third party is reversing into the parking lot.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer ACE AUTOLUTION PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 12,283.45	\$ 3,500.00
2. Loss of Rental (7days x \$180)	\$ 1,260.00	\$ 720.00 (6days x \$120)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,550.90	\$ 4,256.45

^{**4} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 18/07/2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Monday, 9 May 2022 11:52

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Cc: assignments < assignments@lkkauto.com >

Subject: FW: SKW8304U LOD 091120

Dear Gerald,

Thank you for the email.

Dear Admin-A / Asher,

Please assist. Our ref: CC4/LPC20012525/Aes3

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Monday, 9 May 2022 6:42 AM

To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SKW8304U LOD 091120

Lonpac External - General

Our Ref : 20/20/VC00/023891

Dear Meng Yan,

Please assist to forward the email to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Ace Autolution <admin@aceauto.com.sg>

Sent: Sunday, 8 May 2022 3:10 pm

To: MT Claim SG <mt claim@lonpac.com>

Subject: SKW8304U LOD 091120

Dear Sir/Madam,

Please take noted the attached file for your reference .

Date of Accident : 09/11/2020 Involve of Vehicle : GZ4598X

Thank you.

Regards, Crystal

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 , #03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel: 6844 1184 / 9657 2134

We are committed to acting professionall practices.	y, fairly and with integrity	. We do not condone bribe	ry, fraud or corrupt