

Su Li (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 16 November 2020 8:34 AM
To: Su Li (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X Our Ref: TBA LKK
REF : CC4/LPC20012525/Ags3 [External General]
Attachments: 16112020083043.pdf

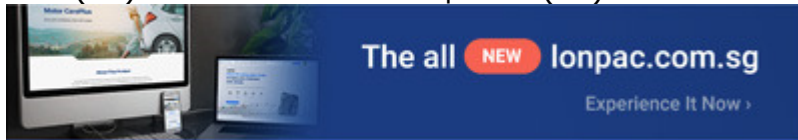
Lonpac External - General

Our Ref : 20/20/20/VC00/023891

Dear Su Li,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

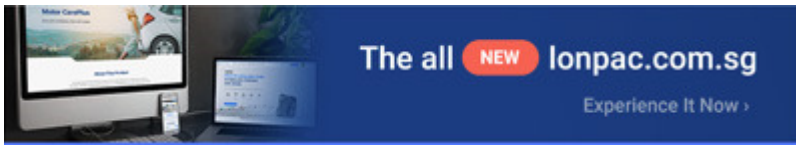
From: ONG LI LI
Sent: Saturday, 14 November 2020 9:36 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: FW: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X Our Ref: TBA LKK REF :
CC4/LPC20012525/Ags3 [External General]

Lonpac External - General

Hi Gerald

Fya - 202020VC00023891

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Friday, 13 November 2020 5:06 PM

To: ONG LI LI <long@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X Our Ref: TBA [External General] LKK REF : CC4/LPC20012525/Ags3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKW 8304U at M/s ACE AUTOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, Kindly provide us insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Friday, 13 November 2020 4:43 PM

To: 'ONG LI LI'; SUR; assignments; Admin A

Cc: 'Jy'; 'MT_Claim_SG'; max@advlawllc.com; fsw88@live.com.sg; elton.tan@advlawllc.com

Subject: RE: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X Our Ref: TBA [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 11 November, 2020 12:34 PM

To: Ace Autolution <admin@aceauto.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Jy <jiayun.lee@advlawllc.com>; MT_Claim_SG <mt_claim@lonpac.com>; max@advlawllc.com; fsw88@live.com.sg; elton.tan@advlawllc.com

Subject: RE: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Anna

Thank you for your confirmation.

Dear Nivitha

Please arrange Adrian Ling to conduct the TP survey.

Regards,

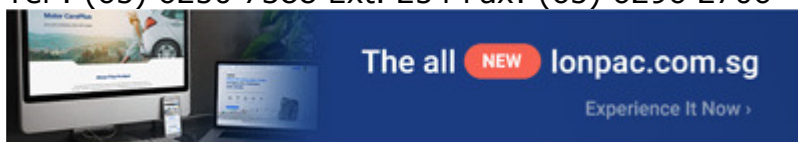
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Ace Autolution [<mailto:admin@aceauto.com.sg>]

Sent: Wednesday, 11 November 2020 12:24 PM

To: ONG LI LI <long@lonpac.com>

Cc: Jy <jiayun.lee@advlawllc.com>; MT_Claim_SG <mt_claim@lonpac.com>; max@advlawllc.com; fsw88@live.com.sg; elton.tan@advlawllc.com

Subject: Re: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X Our Ref: TBA [External General]

Dear Sir / Madam ,

We would like to choose Adrian Ling .

Thank you .

Regards ,

Anna

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

On Wed, Nov 11, 2020 at 12:26 PM ONG LI LI <long@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Robin Poon
2	Nicholas Tey
3	Jackson Quek
4	Joshua Ong
5	Adrian Ling Wai Ping
6	Kenneth Kong Seng Cheong
7	Marcus Chua Kang Seng
8	Xing Guo Qiang
9	Mohamad Taufikh Bin Hamid
10	Mohammed Rasul Bin Mohd Yunus

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

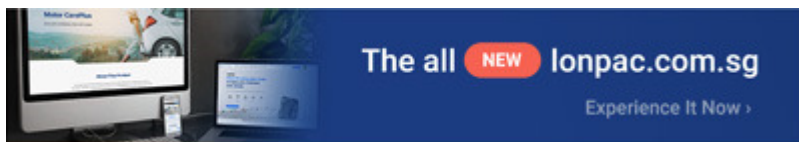
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Jy [mailto:jiayun.lee@advlawllc.com]

Sent: Wednesday, 11 November 2020 12:17 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: max@advlawllc.com; fsw88@live.com.sg; elton.tan@advlawllc.com; admin@aceauto.com.sg

Subject: Our Ref: FT/smc/103037/PD (AA) SKW8304U, Your Ref: GZ4598X

Dear Sir/ Ms,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURUSANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES.

We act for who has been instructed with motorcar no. **SKW8304U** with instructions to repair the same.
Accident on : 09/11/2020 @ 10:15 HRS, ALONG BLK 251 HOUGANG AVE 3

lease be informed that the said vehicle can be inspected at:-

Venue : ACE AUTOLUTION PTE LTD
13 KAKI BUKIT ROAD 4
#03-29, #03-30
BARTLEY BIZ CENTRE
SINGAPORE 417807

PIC : Jenny

Contact No : 6702 4282, 6844 1184

Thank you.

Best Regards

ly



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

****WARNING:** Computer viruses can and/or may be transmitted via email. Kindly check and ensure that all emails received from our firm ends with the domain @advlawllc.com before acting on them. When and/or if unsure, please contact us to

verify. Please note that the company accepts no liability for any damage caused by any virus transmitted by this email.

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