

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 13 November, 2020 3:34 PM
To: assignments
Cc: PBSP; Claims Dept of CTI; Pauline Tham
Subject: RE: OUR REF: SNM20D204306/C02/SKU9512P/THAMYL & YOUR REF: SMP9237L - TO CONDUCT PRS & DIRECT SETTLEMENT

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 13 November 2020 2:55 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D204306/C02/SKU9512P/THAMYL & YOUR REF: SMP9237L -TO CONDUCT PRS & DIRECT SETTLEMENT

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

9. Mohd Taufikh / RASUL (LKK)

Thank you.

Regards,

Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 13 November 2020 2:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: OUR REF: SNM20D204306/C02/SKU9512P/THAMYL & YOUR REF: SMP9237L -TO CONDUCT PRS & DIRECT SETTLEMENT

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Our reference: **SNM20D204306C02/ SKU9512P/thamyl**

Your reference: SMP9237L

Dear Sirs

ACCIDENT INVOLVING SKU9512P & SMP9237L ON 07/11/2020

We refer to your email of 13/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Pauline Tham at 63896541 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 13 November 2020 11:53 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; pml-pbsp@simedarby.com.sg

Subject: OUR REF: SNM20D204306/C02/SKU9512P/THAMYL & YOUR REF: SMP9237L -TO CONDUCT PRS & DIRECT SETTLEMENT

Dear Adeline,

Please refer to the append email.

Please conduct **PRS-SMP9237L** and revert on Direct Settlement on behalf of Pauline Tham soonest possible.

Officer In Charge -Pauline Tham- DID 6389 6541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@sime-darby.com.sg>

Sent: Friday, November 13, 2020 11:36 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQ FOR DIRECT SETTLEMENT – SMP9237L & SKU9512P ON 07.11.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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