



#### Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255 Tel: (65) 6417 0333 Fax: (65) 6252 5655 BRN 198702032R

### BREAKDOWN OF PAYMENT

Attn: Mo	otor Claims Department				
	r/ Madam,				
Accide	nt involving vehicleskn 49x1 and	GB	on	[11]	2070
The acc	cident was caused solely by your insured's negli I loss as itemised below:	gence. V	Ve therefore, seeking co	mper	nsation from you for my
a)	Repair Cost/ Excess			S\$	3971.59
b)	Loss of Use/ Rental of vehicles for day	(s) @ S	per day	S\$	823.90
c)	LTA/ GIA Search Fees			S\$	3-00
d)	Towing Fees			S\$	/
e)	Others		_	S\$	/
			TOTAL	S\$	4801.49
I enclos	e herewith copy of the following: (please tick the	approp	riate boxes)		
_	Repair Invoice	_	LTA/ GIA Search Rece	ipt	
	Policy Excess Invoice		NRIC/ Driving License		
_	Discharge Voucher	/	Letter Of Authority		
	Rental Invoice		GIA Report		
	Certificate of Insurance		Survey Report		
	Towing Invoice		Medical Invoice		

All payment should be payable to **Motor Image Enterprises Pte Ltd/My favour** and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

\*Contact person: Siow Hooi – 6703 8115 hooi@motorimage.net



### LETTER OF AUTHORITY AND INDEMNITY

### Motor Image Enterprises Pte Ltd

Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255

□ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

Type of Claim:

Third Party (Direct Settlement)

□ Own Damage (Recovery Claim)

ACC	IDENT INVOLVING	G VEHICLE REG	SISTR	ATION No.	SKN 49	21 L	AND	GBH	2750 P
ON	11-NOY	-2020	AT	JUNC	UPPER	CROSS	ST &	NEW	BRIDGE RD.

- 1. I, the owner of vehicle no. Skn 4921 L hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
    - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
    - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
    - (d) To sign discharge voucher on my behalf.
- 2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- 3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- 6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 1 further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- 9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
- 10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- 11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars	Authorized Workshop
Name NG JOON LEONG	Company Name MOTORIMAGE ENTERPRISES PIE LTD
Address 190 MOULMEIN ROAD HO2-03	Claim Officer's Name DANIEL A JUDE
SINGAPORE 308095	
Telephone No 8571 1939	Telephone No 8611 319 5
Date 12 - NOV -2020 Email -	Date 12- NOV - 2020
Company Stamp [For Co Regn Vehicle]  Authorized Signature	Claim Officer Signature  Additional Claim Officer Signature

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, Motor Image Enterprises Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO</u> <u>CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$3,975.59</u> (Repair Cost), <u>S\$823.90</u> (Loss of Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SKN 4921L</u> that was damaged pursuant to the accident which occurred on <u>11/11/2020</u> (date) along <u>JUNC UPPER</u> <u>CROSS ST & NEW BRIDGE RD</u> (location) involving vehicle no/s <u>GBH 2750P.</u> This is pursuant to the inspection conducted on <u>02/12/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>NG JOON LEONG</u> (the third party claimant") of vehicle no. <u>SKN 4921L</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKN 4921L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of MAY	(month) 2021 (year)
(LKK) XGIR	12 THE TOTAL STATE OF THE PRINCE OF THE PRIN
Signed by appointed surveyor	Signed by "the workshop" (with chop)



### Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255 Service Centre Tel: (65) 6703 8101 / 102 Fay:

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax: (65) 6479 1137

Website: www.motorimage.net



**SUBARU** 

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L529303
For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 02-Dec-2020 SERVICE ADVISOR: HOOI

JOB No.: L526188 MILEAGE: 66532

ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD ADDRESS: 78 SHENTON WAY

#07 16 ATC BUILD

#07-16 AIG BUILDING. S(079120)

**TELEPHONE:** 91007211

MODEL: FORESTER 2.0XT AWD CVT ENGINE No.: FA20H925888

CHASSIS No.: JF1SJGK85EG026246 REGISTRATION No.: SKN4921L

<b>ITEMS</b>	CODE	DESCRIPTION OF REPAIRS	<b>AMOUNT</b>
1	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
		AGAINST GBH2750P - AIG INSURED	
2	REMARK	CONDUCT TP CLAIM AIG DATE:11/11/2020 TIME:2115HRS	
		LOCATION: JUNC UPPER CROSSST & NEW BRIDGE ROAD	
3	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN	
		ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO	
		STANDARD RATE CHART (REF. 0338).	
5	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM	
		THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT	
		THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF	
		IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06	THE OWNER IS REQUIRED.	
9	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF	
		DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO.	
		APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE	
		WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK	REPAIR/REPLACE RR BUMPER,RR TAILGATE & PANEL	500.00
13	REMARK	RESPRAY RR BUMPER,RR TAILGATE & PANEL	400.00
14	REMARK	TRANSFER TAILGATE MECHANISM	95.00
15	REMARK	REMOVE & REFIX RR BOOT GARNISH & TRIM TO	114.00
	DEMARK	FACILITATE REPAIRS	
16	REMARK	REMOVE & INSTALL RR WINDSCREEN	240.00
17	REMARK	TO CONDUCT RR LIGHTING TEST	28.00
18	REMARK	TO SUPPLY & INSTALL RR WINDSCREEN TINTED FILM	145.00





### **Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255 Service Centre Tel (65) 64170100/101 Fax (65) 62535535 25 Leng Kee Road Singapore 159097 Service Centre Tel (65) 64764776 Fax (65) 64791137

Website: www.motorimage.net



### TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L529303 For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 02-Dec-2020 SERVICE ADVISOR: HOOI

AMOUNT

JOB No.: L526188 MILEAGE: 66532

ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD

ADDRESS: 78 SHENTON WAY

#07-16 AIG BUILDING. S(079120)

**TELEPHONE:** 91007211

**ITEMS CODE** 

MODEL: FORESTER 2.0XT AWD CVT ENGINE No.: FA20H925888

CHASSIS No.: JF1SJGK85EG026246
REGISTRATION No.: SKN4921L

	CODE	DESCRIPTION OF REPAIRS		AMOUNI
19	REMARK	SUNDRIES		20.00
		TOTAL(LABOUR)		1,542.00
		D.W		ORDAY SWEETS CONSOLAR
1		BUMPER FACE R		378.00
2		57704SG012(Qty: 1 @ 540.00 each(Discount 30.00%))		201.60
2		BEAM COMPL REAR 57711SG0219P(Qty: 1 @ 288.00 each(Discount 30.00%))		201.60
3		PANEL CPL R/G		750.06
5		60809SG0509P(Qty : 1 @ 1072.80 each(Discount 30.00%))		750.96
4		GLASS R/G		559.44
-		63019SG000(Qty: 1 @ 799.20 each(Discount 30.00%))		333.44
5		RUBBER DAM GLS *2		5.04
		63232SG000(Qty: 2 @ 3.60 each(Discount 30.00%))		3.01
6		RUBBER R/G		8.82
		63232SG010(Qty: 1 @ 12.60 each(Discount 30.00%))		
7		GARNISH AY TAILGATE		100.80
		91111SG000(Qty: 1 @ 144.00 each(Discount 30.00%))		
8		PROTR R GARNISH		15.12
		91713SG000(Qty: 1 @ 21.60 each(Discount 30.00%))		
9		PROTECTOR LWR SD *2		7.56
		91713SG010(Qty: 2 @ 5.40 each(Discount 30.00%))		
10		ORNAMENT R		55.44
		93033SG001(Qty: 1 @ 79.20 each(Discount 30.00%))		
11		LETTER MK R XT		45.36
		93079SG010(Qty : 1 @ 64.80 each(Discount 30.00%))		
12		LETTER MK R SUB		45.36
		93079SG030(Qty : 1 @ 64.80 each(Discount 30.00%))		2 472 50
		TOTAL(SPARE PARTS)		2,173.50
			Subtotal	3,715.50
			GST(7%)	260.09
			TOTAL	\$3,975.59

**DESCRIPTION OF REPAIRS** 

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

**CUSTOMER** 

CUSTOMER

DATE: 09-Apr-2021

Not yet a DUO Member? Join us now at www.DUORewards.com and start accumulating your points for your invoice today!



MANAGER





### DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255 Tel (65) 6334 1700 Fax (65) 6336 4677 Co. Reg. No. 1984-03671/H GST Reg. No. M2-0067432-4

MOTOR IMAGE ENTERPRISES PTE LTD

(TPY SERVICE)

19 LORONG 8 TOA PAYOH

S(319255)

ATTN: DANIEL JUDE

GST Reg No. : M2-0067432-4

Tax Invoice : S1018225

Inv. date...: 09-DEC-2020

Print date..: 09-DEC-2020

Print time..: 14:21:41

Page no....: 1

Agreement no: TP2021163
Payment Due: 08-JAN-2021

Amount....: \$823.90

Salesman...: RUSYDI

Description Amount

RENTAL CHARGE FROM 02-DEC-2020 TO 09-DEC-2020 FORESTER 2.0I-L CVT AWD SR - SLU6181T (NG JOON LEONG)

770.00

TOTAL SGD(BEFORE GST) 770.00

GST(7%) 53.90

TOTAL SGD(AFTER GST) 823.90

Interest at 1.25% per month on overdue account.

DOWNTOWN TRAVEL SERVICES PTE LTD

avel Se

Reg. No. 192403671H



# Hiring Agreement

GST Reg.No.: M2-0067432-1

### TP2021163

### ACCOUNTS COPY

SALESMAN CODE: RUSYDI

Vehicle Number: Change Over 1: Change Over 2:	SLU6181T	leitiel.	STER 2.0I-L CVT AWD SR	Date: 0 Date: Date:	02/12/2020
Address: 19 LORON Singapore: (319258	5)		Check in / Out  Date Out: 02/12/2020 Time Out  Petrol Level: F  Agreed Date of Return: 10/12/20		<sup>t</sup> 44847.00
Contact Person: DA	ANIEL JUDE Tel:	the material of the payoff of the substitute of the constitution of the substitution o	Date In: Time In	Km In	
1st Driver	kan - Titler vid flavkletit i ståldspillar fram Mana vidanter en hundt funnstrige enkare	TO BEET THE BETTER BETTER THE PROPERTY OF A BEET LIGHT OF THE THE BEET TO BE BETTER TO SEE THE THE FOREST THE FOREST	Petrol Level: F		
Name: NG JOON L		endeldhar element on an ganter out of the terrestance of the terrestance of the demonstration about the second	Collision Damage Walver & PA	renterno estandon directora, en escretar con que	Charles and the Charles of the Charl
	LMEIN ROAD #02-03	enformation to the representation of the resemble of the state of the second of the se			
Singapore: (308095	5)		ACCEPTS	DECLINES	
Contact No: 857119	939 (H) (O)	(HP)	To Pay Extra Fees	Hirer Declines CDW	
Occupation:	and controlled the first and t	Date of Birth: 09/01/1981	Daily S\$0,80 Non-Waiverable Excess	Excess S\$ 2.00	00.00
Passport / NRIC No:		Nationality: SINGAPOREAN	S\$ 0.00 per accident Windscreen Excess: \$100.00	per accident Windscreen Excess:	And Address and Andreas
river's Licence No:	S8167815D	Driving Exp: yrs		~	H
Country of Issue:	SINGAPORE	Driving Date:	Signature	Signature 🛣	Wir
Additional Driver Name: QIAU LU			*The above is subjected to	7% GST.	
Address: 190 MOUL	LMEIN ROAD #02-03		Per Day	110	00
Singapore: (308095			Per Week		- 00
		(HP)	Per Month		
			Rental Charges 7 days x s	FF 088 0118	0 00 00
		Date of Birth: 22/09/1984	CDW	0	00
Passport / NRIC No:	S8460308B	Nationality: SINGAPOREAN	PAI	0	00
Driver's Licence No:	S8460308B	Driving Exp: yrs	Deliver / Collection  Malaysia Charge	0	00
Country of Issue:		Driving Date:	Petrol		
	SINGAPURE		Other Charge		
Remarks / Delivery	y Location		7% GST	64 5	
SKN4921L TPCLAIM	Л (MIE TPY JUDE)		Sub Total  OVERALL CHARGES	\$ 82	3.90
Hirer hereby agrees to ab	oide to the terms and conditions as set out	overleaf. If I opt to pay by credit / charge card,	Deposit Tax Invoice Deposit Inv:	Amount	Section 4 Min. 1991 for parameter 12
my signature here will be o	deemed to have been made on the applica company to hold a security deposit equivale	ble credit and card charge slip. ent to the excess amount as set out in the Hire	O/R No:	Date	
The Hirer agrees that smo	pking and carriage of pets are not allowed i	n the hired vehicle. An extra charge of S\$250			
will be applicable to ionize	the vehicle. vehicle must be returned at the agreed tim	-	For Official Use	0	alioloo
The filler agrees that the	venicie must be returned at the agreed tim	e ano date. Late return is chargeable.	INV: \$1018225 O/R:	Date 0	9/12/20
More than 2 hrs - 3rd	bour 40% of	en applijde sode den tredes somete in den it more to milijen uithgever milijen it in old in old and in opplijde It was tolken milijen in 1996, de eel in de milijen de groen gebruikgen op het int de eelijk is groek ja in d	INV: O/R:	Date	
More than 3 hrs - 4th	and the second of the second o	he rental charges he rental charges	INV: O/R:	Date	
More than 5 hours		day rental chargeable)  Reg. No. 1974038711115		ligh dialog	The state of the s
HIRER'S SIGNATURE	DO	WHTOWN TRAVEL SERVICES PTE LTD	<del></del>	10 alis/20	



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-20-140196

Date of Request:

12/11/2020

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd 19 Lorong 8 Toa Payoh Singapore 319255

Dear Sir/Madam,

**Enquiry Date** 

12/11/2020

Enquiry By

Daniel A Jude

TP Vehicle No.

GBH2750P

Accident Date

11/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

### Our Ref: CC4/AIG20012508/Gba3

20 April 2021

VIRESCO SINGAPORE PTE LTD Attn to: MANI RAJAKUMAR (driver) 69 UBI ROAD 1 #07-16 OXLEY BIZHUB SINGAPORE (408731)

Dear Sir/Madam,

### ACCIDENT INVOLVING GBH 2750P AND SKN 4921L ON 11/11/2020.

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua DID: 6841 2928 FAX: 6741 4108

Email: jasperchua@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

5/21/2021 Merimen e-Claims

### **View Received Message**

This mail is associated with:

\*SKN4921L (9796169128SG) [GBH2750P]

NG JOON LEONG Nov 11 2020 9:20PM [VIRESCO SINGAPORE PTE. LTD.] Motor Image Enterprises Pte Ltd

rom	AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 20/05/2021 15:24 PM.	
0	LKK_HQ	
Subject	Alert - Adj Mandate Approved (\$\$4801.49) - SKN4921L - Claim Handler: MdNoor, Norsiah	
pproved	:4801.49.	

#### **DOCUMENTS SUMMARY**

There are no documents.