Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Friday, 13 November, 2020 10:23 AM **To:** 'Teo, Ericweihong'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam,

Divyashni'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMF8605S vs SMQ1691E (OI)

on D.O.A.: 11/11/2020

Categories: HMK

Dear Sir/Madam,

Thank you for the assignment.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Sent: Friday, 13 November, 2020 9:28 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMF8605S vs SMQ1691E (OI) on D.O.A.: 11/11/2020

Hi,

Please refer to the enclosed request from **Nineteen Autowerks Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Steve as Single Joint Expert as requested.

Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II,

Singapore – Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: nineteenautowerks@gmail.com <nineteenautowerks@gmail.com>

Sent: Thursday, November 12, 2020 11:41 AM **To:** Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com;

Hor, Yinrul < Yinrul.Hor@aig.com; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com;

nineteenautowerks@gmail.com

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ1691E AND SMF8605S ON 11/11/2020

Dear Eric,

Kindly appoint Steve from LKK. Thank you.

Regards, Jeremy Tan +65 9270 5882

From: Teo, Ericweihong

Sent: Thu, 12 Nov 2020 03:35:21 +0000 To: nineteenautowerks@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SMQ1691E AND SMF8605S ON 11/11/2020

Without Prejudice

Your Reference: SMF8605S Our Reference: SMQ1691E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd

Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II, Singapore– Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Thursday, November 12, 2020 10:55 AM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com >

Subject: [EXTERNAL] Pre-Repair Inspection for SMF 8605 S // Accident on 11/11/2020 @ 19:00HR at along AYE

(Tuas) before Lower Delta involving Vehicle Number SMF 8605 S, SMQ 1691 E and SMU 9673 J

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by Haryani Binte Ahmad Basri to notify you of a road traffic accident on 11/11/2020 at about 19:00HR at along AYE (Tuas) before Lower Delta involving our client's vehicle registration number SMF 8605 S and vehicle registration number SMQ 1691 E driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9270 5882, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808.

Best regards,

Jeremy Tan

Nineteen Autowerks Pte Ltd

Tel: (65) 9270 5882

Email: nineteenautowerks@gmail.com

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