

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 13 November, 2020 2:35 PM
To: Christina; 'assignments'
Cc: sur@lkkauto.com
Subject: RE: SNM20D204342/C02/SFP5878X/TANKL / RE: PRI SURVEY FOR GBK5973C TOYOTA DYNA | DOA : 10 NOV 2020 | OUR REFERENCE : 1AP-202011-12 | YOUR REFERENCE : SFP5878X

WITHOUT PREJUDICE

Dear Christina,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Christina <christina@lap.com.sg>
Sent: Friday, November 13, 2020 1:19 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: SNM20D204342/C02/SFP5878X/TANKL / RE: PRI SURVEY FOR GBK5973C TOYOTA DYNA | DOA : 10 NOV 2020 | OUR REFERENCE : 1AP-202011-12 | YOUR REFERENCE : SFP5878X
Importance: High

Dear Sirs,

We agreed to use your proposed list of surveyors for SJE PRI.

Our choice of surveyor is as follow:

LKK – MR MARCUS

Please proceed with the assignment. Kindly get the surveyor to contact me at 91883197 for necessary arrangement.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, November 12, 2020 2:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Christina <christina@lap.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM20D204342/C02/SFP5878X/TANKL / RE: PRI SURVEY FOR GBK5973C TOYOTA DYNA | DOA : 10 NOV 2020 | OUR REFERENCE : 1AP-202011-12 | YOUR REFERENCE : SFP5878X

Without Prejudice

Our reference: **SNM20D204342C02/ SFP5878X /Tankl**

Your reference: 1AP-202011-12

Dear Sirs

ACCIDENT INVOLVING SFP5878X & GBK5973C ON 10/11/2020

We refer to your email of 11/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Tan Kah Leong at 63896193 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 12 November 2020 1:44 PM
To: Christina <christina@lap.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R:SNM20D204342/C02/SFP5878X/TANKL / RE: PRI SURVEY FOR GBK5973C TOYOTA DYNA | DOA : 10 NOV 2020 | OUR REFERENCE : 1AP-202011-12 | YOUR REFERENCE : SFP5878X

Dear Adeline,

Please conduct PRS for GBK5973C. . (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Christina <christina@lap.com.sg>
Sent: Wednesday, 11 November 2020 5:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI SURVEY FOR GBK5973C TOYOTA DYNA | DOA : 10 NOV 2020 | OUR REFERENCE : 1AP-202011-12 | YOUR REFERENCE : SFP5878X
Importance: High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197