

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 18 March 2021 3:13 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** 'Claims'  
**Subject:** RE: LOD - FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20  
**Attachments:** SLN 2668 U - OD 31102020.pdf

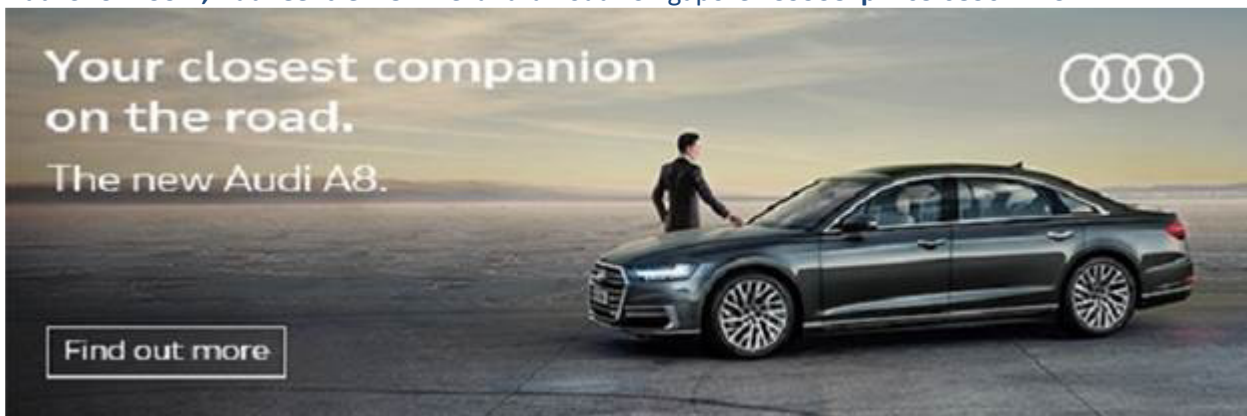
Dear Veron,

Kindly find amended copy.

Thank you.

**Best Regards,**  
**Nadia Hani**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, 18 March 2021 2:41 PM  
**To:** claims@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Subject:** FW: LOD - FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20

Dear Nadia,

Kindly amend policy number in the DV.

Best Regards,  
**Veron Chen** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 18 March 2021 1:53 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: LOD - FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20

Dear Veron,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,  
Nadia Hani  
Claims Administrator**

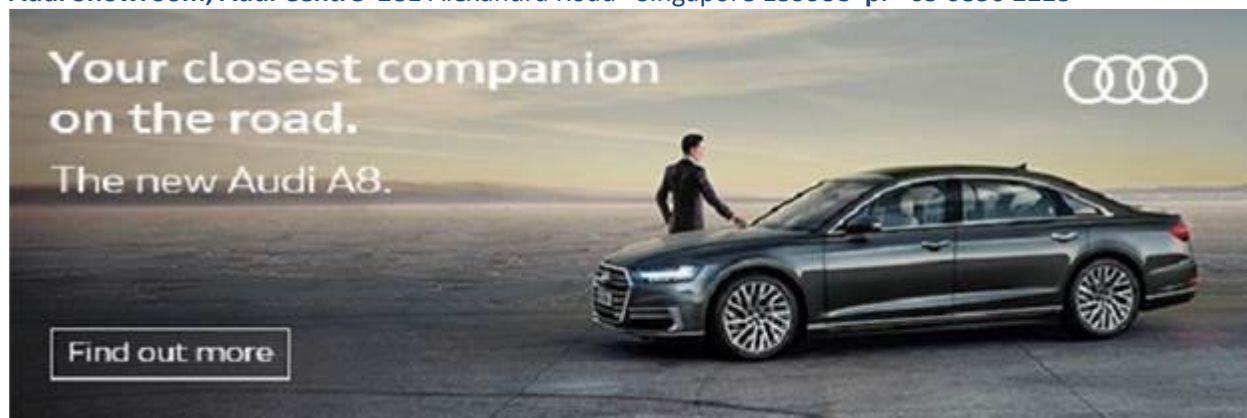
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Wednesday, 10 March 2021 4:24 PM

**To:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; jayee.yap@premiumauto.com.sg

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; boojohnny@gmail.com; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20

Dear Carrine,

Confirm repair cost of \$7246.48 @ 8 days.

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>

**Sent:** Tuesday, 9 March 2021 11:28 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [boojohnny@gmail.com](mailto:boojohnny@gmail.com); [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20

Dear Veron,

Confirm supplementary labour revised to \$150.

**Thanks & Best Regard**

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, 1 March, 2021 11:26 AM

**To:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; ([boojohnny@gmail.com](mailto:boojohnny@gmail.com)) <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** FW: FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20

Dear Jia Yee,

According to surveyor, supplementary labour revised to \$150.

Please check and confirmed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>

**Sent:** Wednesday, 24 February 2021 6:04 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SLN2668U - OD AIG - SURVEYED 13 NOV 20

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7396.48 @ 8 days.

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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