

TIEH HUK MENG
c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Date: 11-12-2020

CHINA TAIPIING INSURANCE (SINGAPORE) PTE LTD
MOTOR CLAIMS DEPT.
3 ANSON ROAD
#16-00 SPRING LEAF TOWER
Singapore 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SJU 9403 H AND GBD 5644 P
ALONG CHOA CHU KANG WAY (Lampost 99) ON 09-11-2020
I / We, the owner of Vehicle No. SJU 9403 H which was involved in the above
accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now
claiming against you for the followings:-

1. Costs of repair - \$16478.00
 2. Loss-of-Use/Rental fees 21 days (PRA SW) \$1260.00
 3. Police / GIA report / LTA fees -
 4. Surveyor report fees -
 5. Others dent & pressurized injury pack to lawyer handle
- Total: \$17738.00

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives
to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement
I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding
repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SJU 9403 H AND GBD 5644 F
ALONG CHOA CHU KANG WAY (LAMPPOST 99)
ON 09-11-2020

BY THE LETTER OF AUTHORITY, I / We, TIEN HUK MENG
NRIC NO. S2565244 D The owner of Vehicle No. SJU 9403 H

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 16 (day) 11 (month) 2020 (year)



Acknowledged by Owner
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN30756319011 Claim No : SNM20D204317/C02/GBD5644P/LEWLC
Claimant : TIEH HUK MENG
Amount : S\$17,738.00
DOLLARS SEVENTEEN THOUSAND SEVEN HUNDRED AND THIRTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJU 9403H
Insured Vehicle No. : GBD 5644P

Date of Loss : 09/11/2020
Place of Accident : CHOA CHU KANG WAY (LAMPOST 98)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : OLD VILLAGE CATERING PTE.LTD.
Driver Name : FOONG KAM THONG


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	16,478.00
(3) Loss of Use/ Rental/Earning	S\$	1,260.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 17,738.00

Claimant Name : TIEH HUK MENG

NRIC No : SXXXX244D

Signature : 

Date : 

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBD5644P
Accident Date : 09-Nov-2020

Our Ref : 020159 (CHINA) / CHAN

TIEH HUK MENG
BLK 756 CHOA CHU KANG NORTH 5
#07-111
Singapore 680756

No. : 16033

Date : 11-Dec-2020

PAGE : 1

FINAL REPAIR COST FOR HYUNDAI I30 1.6 SJU9403H
=====

To supply spare parts

To towing

To remove & renew rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To remove and renew exhaust
silencer box

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

To remove air con condenser, pipes
and drier, vacuum and to recharge
gas

to send vehicle for pte hire decal
inspection and install new decal

	15,400.00
Add 7% GST :	1,078.00

Total :	S\$16,478.00
	=====

Singapore Dollars Sixteen Thousand Four Hundred
and Seventy Eight Only



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Report No : TP/IP/49543/2020

Date : 3 December 2020

TIEH YOUNG LEE
756 CHOA CHU KANG NORTH 5
#07-111
SINGAPORE 680756

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SJU9403H, GBD5644P & GBD4471C ALONG CHOA
CHU KANG WAY ON 09.11.2020 AT ABOUT 4.00 P.M**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **GBD5644P** had committed the offence of **Careless Driving Causing Hurt under Section 65(1)(a) of the Road Traffic Act Chapter 276 P/U Section 65(4)(a) of the Same Act**. Action has been initiated against the driver for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, Inspector Eve Boon Yen Kian at office number 6547 6172.
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 31 March 2021 12:12 PM
To: old.village.cafe@gmail.com
Subject: ACCIDENT INVOLVING GBD 5644P AND SJU 9403H / OTHERS ON 09/11/2020

Our Ref: CC6/CTI20012480/Kes3

31 MAR 2021

OLD VILLAGE CATERING PTE.LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 5644P AND SJU 9403H / OTHERS ON 09/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 20 May 2021 2:18 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please proceed as follows:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,478.00
2. Loss of Use (21days x \$60)	\$ 1,260.00 (21days x \$60)
Total :	\$ 17,738.00

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, April 26, 2021 8:04 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM20D204317
Our ref : CC6/CTI20012480/Kes3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer " **ALAN'S UNITED AUTO PTE LTD**" at **\$17,738.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 22,564.13	\$ 16,478.00
2. Loss of Use (21days x \$60)	\$ 1,260.00	\$ 1,260.00 (21days x \$60)
Total :\$ 23,824.13		\$ 17,738.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 31 March 2021 11:50 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Dear Asher,

As requested, please refer to attached.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, March 31, 2021 11:41 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Hi Jenny,

We refer to the above matter.

Claimant have change workshop to Alan United and workshop proposed for Direct settlement.

Kindly assist to cancel merrimen and forward us a copy of insured GIA report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 23 March 2021 9:51 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Dear Jenny,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, CC6/CTI20012480/Kes3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, March 22, 2021 11:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Dear Hsiao Tong,

As spoken this morning, please let us have the copy of the email of the update from previous PRS assignment.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

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China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, March 19, 2021 6:10 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204317/C02/GBD5644P/LEWLC / FW: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204317/C02/GBD5644P/LEWLC.

Dear Jenny ,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 19 March 2021 5:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD 5644P (OI : CTI - TBA) and SJU 9403H (TP : LKK REF - CC6/CTI20012480/Kes3) on 09/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJU 9403H at M/s ALAN'S UNITED AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd