

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00
Springleaf Tower Singapore
Singapore 079909
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SJS 909K & SJH 6984K ALONG
BUANGKOK GREEN ON 11/11/2020**

We understand that you are the insurer of SJH 6984K vehicle.

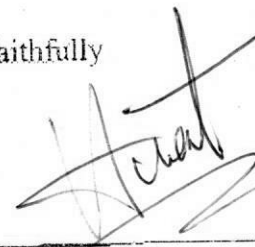
I/We wish to inform you that my/our vehicle SJS 909K have been completed repairs to my/our satisfaction by M/s KING'S AUTO SPRAY PAINT PTE LTD
I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ 8,900.00
2.	Loss of Use/ Rental (S\$120 x 6 days)	S\$ 720.00
3.	LTA Search Fee	S\$ 7.45
4.	Medical Fee	S\$ 112.08
TOTAL		<u>S\$ 9,739.53</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully


_____

Signed by "the workshop" (with chop)

AUTHORIZATION TO ACT

I, LEE LIP LIN (the third party claimant") of 31 ST HELIER'S AVENUE, SINGAPORE 555836 (address), owner of SJS 909K (vehicle no.) hereby authorize KING'S AUTO SPRAY PAINT PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJS 909K that was damaged pursuant to the accident which occurred on 11/11/2020 (date) along BUANGKOK GREEN (location) involving vehicle no/s SJH 6984K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of 11 (month) 20 20 (year)



26-1-21

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00004382000

Claim No : SNM20D204372/LKKDS

Claimant : LEE LIP LIN

Amount : S\$9,499.53

DOLLARS NINE THOUSAND FOUR HUNDRED NINETY NINE AND CENTS
FIFTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJS 909K

Insured Vehicle No. : SCH 6984K

Date of Loss : 11/11/2020

Place of Accident : BUANGKOK GREEN

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : EMERGENCIES FIRST AID & RESCUE PTE LTD

Driver Name : MUHAMMAD RAHIMIN BIN MD SHAH


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Expenses	S\$	8,900.00
(3) Loss of Use/Rental/Earning	S\$	480.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	112.08
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	9,499.53
	=====	

Claimant Name : LEE LIP LIN

NRIC No : 57036456E

Signature : 

Date : 26-1-21

Customer's Stamp / Sign



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Nov 2020 / 12:52:58
Receipt Date/Time : 12 Nov 2020 / 12:52:58

Ah Heat
Pd by Alex

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201112-001612

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference
No.

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SJH6984K

As at 11 Nov 2020/10:50:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SJH6984K
Enquiry Fee
20201112125058029535

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

		0.04
--	--	------

Total Amount Payable

		7.45
--	--	------

Paid By

496679XXXXXX5771

eNETS Credit Card

		7.45
--	--	------

Total

		7.45
--	--	------

Cash Change

		0.00
--	--	------

Tendered Amount

		7.45
--	--	------

Excess Refundable Amount

		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

MRN: S7037168E
Visit: O200723472
Age: 50y (17-Oct-1970)

SEAH LING LING SELINA
Gender: Female

Mount Alvernia Hospital
Current Location: AE-Main
Waiting Area

Memorandum [Charted Location: AE-Main Waiting Area] [Date of Service: 12-Nov-2020
16:48, Authored: 12-Nov-2020 16:48]- for Visit: O200723472, Complete, Entered, Signed in
Full, General

Memorandum:

to whom it may concern,

the a/m is a driver of a car
hit by ambulance from behind yest
wore seat belt
did not impact inside of car
experienced a jerk
was well after rta
today felt post neck tightness
no pain
no nausea / giddy
no chets pain
no abdo compl
no ph
well comf alert
not dyspneic
tightness bilat paracerival
till the r trap muscles
rom neck and bilat shoudlers full
power bilat upp limbs 5/5
no paraetsheia
gait nad

imp - neck strain

p ; meds no need mc

fyi

thank you

Dr Looi Peter
MBBS (Singapore)
MCF 14966E

A&E / 24-HOUR WALK-IN CLINIC
Mount Alvernia Hospital
820 Thomson Road
Singapore 574623
Tel: 63476210

Electronic Signatures:

Peter Looi (Resident Medical Officer) (Signed 12-Nov-2020 16:49)

Authored: Memorandum



820 THOMSON ROAD, SINGAPORE 574623
MAIN LINE: 6347 6688 WEBSITE: www.mtalvernia.sg
GST REGN NO: M4-0003321-8

Patient Name : SEAH LING LING SELINA Receipt No. : 200108319
ID No. : S7037168E Date : 12/11/2020
Account No. : O200723472 Page : 1 of 1

Item	Qty	UOM	Amount (\$)
ANAREX (PARA450/ORPH35)	20	EA	7.00
ARCOXIA TAB 120MG	5	EA	19.50
FASTUM GEL 30G	1	EA	5.75
OMEPRAZOLE 20MG CAP	10	EA	10.50
OUTPATIENT NURSING SERVICE	1	EA	23.00
RMO CONSULTATION FEE	1	EA	39.00
Total Charges			104.75
GST @ 7%			7.33
			112.08

Paid:

VISA BY SEAH LING LING SELINA 112.08

Mode of Payment : VISA

Reference No. : ---

This is a computer generated official receipt, no signature is required.



Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 19 November 2020 8:44 AM
To: DORIS@EMERGENCIES.COM.SG
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SJH 6984K & SJS 909K ALONG/AT BUANGKOK GREEN ON 11/11/2020

Our Ref: CC6/CTI20012476/ra3

EMERGENCIES FIRST AID & RESCUE PTE LTD – BY EMAIL ONLY [POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 6984K & SJS 909K ALONG/AT BUANGKOK GREEN ON 11/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJS 909K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 19 January 2021 11:22 AM
To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Jaslin,

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 8,900.00
2. Loss of Use (6 days x \$120.00)	\$ 720.00 (6 days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45
4. Medical Fee	\$ 112.08
Total	\$ 9,739.53

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, January 18, 2021 2:52 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Jenny

We refer to our mandate request on 13/01/2021.

Kindly let us have your approval soon as TP chasing for an offer.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 15 January 2021 2:24 PM

To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Jenny

Kindly let us have your approval soon as TP chasing for an offer.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 13 January 2021 1:55 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

LKK REF : CC6/CTI20012476/Kra3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJH 6984K (CTI) AND SJS 909K (TP) ON 11/11/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "KING'S AUTO SPRAY PAINT PTE LTD" at **\$9,739.53 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,922.90	\$ 8,900.00
2. Loss of Use (6 days x \$120.00)	\$ 720.00	\$ 720.00 (6 days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Medical Fee	\$ 112.08	\$ 112.08
Total	\$ 17,762.4	<u>\$ 9,739.53</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 19 November 2020 10:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Mei Kwan,

Please keep us updated.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, November 18, 2020 8:06 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- estimated cost of repair
- preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 18 November, 2020 3:20 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Mei Kwan,

As requested, we attached the insured accident report.

Thank you.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 18, 2020 3:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204372/C02/SJH6984K/LEWLC / FW: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204372/C02/SJH6984K/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 18 November 2020 1:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Sir/ Madam,

We refer to the above matter.

Please let us have your claim ref and a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto)
Sent: Friday, 13 November, 2020 10:59 AM
To: claimsdept@sg.cntaiping.com
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH6984K (OI : CTI - TBA) and SJS909K (TP : LKK REF - CC6/CTI20012476/ra3) on 11/11/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s King's Auto Spray Paint Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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