
From: Denise Tay (LKKAuto)
Sent: Monday, 16 November 2020 5:25 pm
To: Edwin Abcede Caina; AIG SGP, Claims-Survey
Cc: SUR; Andre Chow En De; Don Bong Kiong Hua
Subject: RE: SMN6276D OD CLAIM DOA:12.11.2020

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SLN 2668U**,
(Excess \$300/-). **Before paint required and if replace headlamp panel**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: ~~6256-3561~~ | email: denisetay@lkkauto.com | fax: ~~6256-4315~~

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: [Edwin Abcede Caina](#)
Sent: Monday, 16 November 2020 8:16 am
To: [AIG SGP, Claims-Survey](#)
Cc: [SUR](#); [Andre Chow En De](#); [Don Bong Kiong Hua](#)
Subject: RE: SMN6276D OD CLAIM DOA:12.11.2020

Officer in Charge,

Any update about the approval to repair?

Best Regards,

Edwin Caina
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: ~~+65 6568 4501~~ • F: ~~+65 6565 1240~~ • H: ~~+65 9181 9978~~ •

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Friday, November 13, 2020 9:50 AM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: RE: SMN6276D OD CLAIM DOA:12.11.2020

This email was sent from outside of your organisation

Hi Edwin,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Friday, November 13, 2020 9:17 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] SMN6276D OD CLAIM DOA:12.11.2020

This message is from an external sender; be cautious with links and attachments.

Motor Claims,

Please help to arrange surveyor vehicle is in our workshop.

Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: [+65 6568 4501](tel:+6565684501) • F: [+65 6565 1240](tel:+6565651240) • H: [+65 9181 9978](tel:+6591819978) •

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, November 12, 2020 5:38 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: scan to email

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