

Re: - SMH2417Y / 4145444283SG - Request for police report

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 2/7/2021 5:42 PM

To: Claims Dept <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

 1 attachments (476 KB)

FINAL REVISION - SMH2417Y - OD AIG - SURVEYED 11 NOV 21;

Hi,

confirm repair cost of \$9758.60 @ 6days

Please provide discharge voucher and tax invoice

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>**Sent:** Friday, 21 May 2021 8:09 AM**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>**Subject:** RE: - SMH2417Y / 4145444283SG - Request for police report

Dear Denise,

Kindly assist check has this case finalise?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 20 May 2021 9:19 PM
To: Claims Dept; Carrine Leong; jiayee.yap@premiumauto.com.sg
Subject: Re: - SMH2417Y / 4145444283SG - Request for police report

hi,

Repair done? Any finalise?

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ' 62563561 Fax: 6 6256 4315

Email:  sur@lkkauto.com

From: Yvonne Wong (LKK Auto) <yvonne Wong@lkkauto.com>
Sent: Friday, 20 November 2020 11:41 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: - SMH2417Y / 4145444283SG - Request for police report

Dear Sir,

As instructed by our client, please proceed to repair the insured **vehicle SMH2417Y (excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Remarks : Hi Tony please allow a resurvey of the rear bumper spoiler to ascertain that it is adhered using double sided tape.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Wong (LKK Auto)

Sent: Wednesday, November 18, 2020 11:41 AM

To: Claims Dept <claims@premiumauto.com.sg>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>

Subject: RE: - SMH2417Y / 4145444283SG - Request for police report

Dear Tony

Pending AIG approval.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, November 18, 2020 9:36 AM

To: 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: - SMH2417Y / 4145444283SG - Request for police report

Dear LKK,

Kindly advise repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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From: Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]

Sent: Tuesday, 17 November 2020 9:03 AM

To: Claims Dept; sur@lkkauto.com

Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan

Subject: - RE: RE: - RE: RE: - SMH2417Y / 4145444283SG - Request for police report



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