

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 24 November 2020 4:29 PM
To: Jobi Thomas; SUR
Cc: Kenneth Ong; Sarah Candida; Leslie Pereira; Eva Kok; Eric Paul Glorioso; Dallas Yee
Subject: RE: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Dear Jobi,

As instructed by our client, please proceed to repair the insured vehicle **SLL 7967J** at repair cost not more than **\$37,000.00 or whichever lower. (Excess \$500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jobi Thomas <jobi.thomas@eurokars.com.sg>
Sent: Monday, 23 November 2020 2:58 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Kenneth Ong <kenneth.ong@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Leslie Pereira <leslie.pereira@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Dallas Yee <Dallas.Yee@eurokars.com.sg>
Subject: RE: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Dear Shiau Chan,

We will accept the offer of \$37,000, let us have the authorization asap. Thanks.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobi.thomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: 23 November 2020 2:21 PM

To: Jobi Thomas <jobi.thomas@eurokars.com.sg>; SUR <sur@lkkauto.com>
Cc: Kenneth Ong <kenneth.ong@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Leslie Pereira <leslie.pereira@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Dallas Yee <Dallas.Yee@eurokars.com.sg>
Subject: RE: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Dear Jobi,

Kindly advise your workshop able to repair the vehicle SLL 7967J at repair cost not more than \$37,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jobi Thomas <jobi.thomas@eurokars.com.sg>
Sent: Monday, 23 November 2020 10:18 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>; Kenneth Ong <kenneth.ong@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Leslie Pereira <leslie.pereira@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Dallas Yee <Dallas.Yee@eurokars.com.sg>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: RE: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Dear All,

We would appreciate it if you can kindly let us know the status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobi.thomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Jobi Thomas
Sent: 18 November 2020 6:13 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>; Kenneth Ong <kenneth.ong@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Leslie Pereira <leslie.pereira@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Dallas Yee <Dallas.Yee@eurokars.com.sg>
Subject: RE: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Dear All,

Please find our estimate attached for your approval, thanks.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: jobi.thomas@eurokars.com.sg W: www.eurokarsgroup.com

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: 13 November 2020 9:21 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$500.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Jobi Thomas <jobi.thomas@eurokars.com.sg>

Sent: Friday, November 13, 2020 8:53 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: Kenneth Ong <kenneth.ong@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Leslie Pereira <leslie.pereira@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>

Subject: SLL7967J OWN DAMAGE CLAIM (FLOOD CASE)

Dear Sir/Mdm,

Please arrange the survey of our client's vehicle ASAP at 27 Leng Kee Road (**Eurokars Habitat Pte Ltd**).

Attached is the ACCIDENT REPORT for your perusal.

Best Regards.



Jobi Thomas

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

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