Date		
M/s		
Lor	spac Insurance.	
30	o Beach Road	
#17	-OH/OTThe Concourse.	
	apore . 199555	
	Motor Claims Department	
Dear	Sir/ Madam,	
Accid	lent involving vehicle SKF777E and XE2963Y on 10/11	2020
I am	the owner of vehicle no $\frac{SVE777E}{D}$ which was involved in an accide to $\frac{XE29639}{D}$ .	nt with your insured
The comp	accident was caused solely by your insured's negligence. I am ensation from you for my financial loss as itemised below:	therefore, seeking
a)	Repair Cost/ Excess	s\$26,834.70
b)	Loss of Use/Rental of vehicles for 8 day(s) @ S\$ 200 per day	s\$ 1,600
c)	LTA/ GIA Search Fees	s\$ <u>_</u>
d)	Administrative Charges	S\$
e)	Others	S\$
	TOTAL	s\$ 28436.70
I enclo	se herewith copy of the following: (please tick the appropriate boxes)	
	Repair Invoice LTA/ GIA Search Rec	eipt
	Policy Excess Invoice NRIC/ Driving Licens	ee
	Rental Invoice GIA Report	
	G Power	
	Certificate of Insurance	
All pay claim.	ment should be made in my favour and the said payment as full and fin	al settlement of my
Please	acknowledge receipt and let me have your favourable reply soon.	
<b>~</b> !		
Sincer	// ~	
Name ( NRIC:	of Insured:	
	\	



# Official Importer AUTHORIZATION TO ACT

I, Hitachi Capital Asia Pto Ltd ("	the claimant") of <u>III Som</u>	is set
Road #11-05 Tripleane Some	set	(address),
Owner of SWFTTTE (vehicle no	o. ) hereby authorize Tridente A	Automobili Pte
Ltd Singapore 159100 to act for me with respect	to my claim for repair costs an	d / or rental
and / or loss of use (claim) for my vehicle no.	SKF777E	
that was damaged	pursuant to the accident which	occurred on
10/11/2020 (date) along / at 1049	Euros Ave 6	
		(location)
involving vehicle no. XEJ9634	(the other party).	
I further authorize the workshop to settle my about	ve mentioned claim in a manne	er that they
deem fit and the workshop is further authorized to	o receive payment further to se	ttlement of
my claim with payment cheque being made in far	vour of the workshop.	
I further acknowledge that any settlement the wor	rkshop may reach on my behalf	f is on a
without prejudice and without admission of liabil	ity basis in so far as the driver	/ owner /
insurers of the other vehicle is concerned.		
Dated this \( \)\( \) day of \( \)\( \)	(month) 20 (year)	)
HITACHI CAPITAL ASIA PACIFIC PTE. LTD.		
KELYIN CHANG MAT		
Manager Vehicle Solutions Total Vehicle Solutions Department	A. C.	
Signed by "the claimant"	Signed by Tridente Automo	bili P. L.
Name: Hitachi Capital Asia Pacific	Name: Mol Jia Quan	
NRIC No. :		



# **LONPAC INSURANCE BHD**

CLAIM NO : 20/20/VC00/023892

DATE

: 21 APRIL 2021

### DISCHARGE VOUCHER

I/We, HITACHI CAPITAL ASIA PACIFIC PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XE 2963Y the sum of Singapore Dollar Twenty-Eight Thousand Two Hundred Seventy-Six and Seventy Cents Only (\$28,276.70) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s LONPAC **INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKF 777E on 10 November 2020 along 1049 EUNOS AVE 6.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ GEE HOE SENG PTE LTD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to TRIDENTE AUTOMOBILI PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

Signature of vehicle owner/Date

Hitachi Capital Asia Daafie Name of vehicle owner /Date



## Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100 Tel: +65 6472 2236 Fax: +65 6472 2928 Company Reg No: 201631819D GST Reg. No. MR-8500364-4

# Tax Invoice

Invoice Name & Address: LONPAC INSURANCE 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE

199555

Contact:

Customer Name & Address: Mr Hitachi Capital Asia Pacific Pt 111 Somerset Road #11-05 Tripleone Somerset Singapore

238164 Tel: Mobile: Email: -

Service advisor: Joseph Tee

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.	
L0000002	2103648	23/12/2020		W 16515	5055	
Model Levante GS 3.0 V6 4WD 350HP MY		Chassis No.	Reg No.	Mileage	Page	
		ZN6XU61C00X324499	SKF777E	22407	1	

	Description of Goods / Servi	ces	Qty.	Unit Price	Unit	Discount	Net Total	V
SUB	REMOVE DAMAGED BOD BODY PARTS	TE 1.00	6,600.00		0.00%	6,600.00	S	
SUB	SUB:4511 VIN:324499 IN TO SPRAY PAINT ON FRO SUB:4512 VIN:324499 IN	1.00	2,600.00		0.00%	2,600.00	s	
SUB	SUPPLY FRONT NUMBER SUB:4503 VIN:324499 D	1.00	50.00		0.00%	50.00	S	
SUN SVC-MECH	Sundry items	AULT AFTER ACCIDENT REPAIR	1.00	50.00 1,200.00		0.00% 0.00%	50.00 1,200.00	
SVC-MECH		/IRING SYSTEMFOR PROPER	1.00	165.00		0.00%	165.00	
	Subtotal:						10,665.00	
M670149271	004418/FRONT BUMPER	300 See 50	1.00	2,614.38	EACH	0.00%	2,614.38	
M670163784	004418/RADIATOR GRILL	E	1.00	1,760.53	EACH	0.00%	1,760.53	S
M670032916	004418/LH BRACKET		1.00	16.00 16.00	EACH	0.00% 0.00%	16.00 16.00	S
M670032915 M670149274	004418/RH BRACKET	_	1.00	345.91	EACH EACH	0.00%	345.91	S
M670065940	004418/RH FRONT GRILLI FOG LAMP FRAME CHRO		1.00	58.50	EACH	0.00%	58.50	S
M675000323	RIVET	VIE	6.00	6.40	EACH	0.00%	38.40	S
101073000323	Subtotal:		0.00	0.40	LACIT	0.00%	4,849.72	
M675000044	004418/SILICON RING		4.00	16.39	EACH	0.00%	65.56	s
M670105096	FRONT BUMPER WIRING	HARNESS	1.00	245.53	EACH	0.00%	245.53	S
M670100696	004418/PARKING SENSOR		1.00	116.44	EACH	0.00%	116.44	S
M675000039	RADIAL PARKING SENSOR	Ĺ	1.00	308.52	EACH	0.00%	308.52	S
M673005621	RH MUDGUARD SUPPORT	BRACKET	1.00	49.60	EACH	0.00%	49.60	S
M673005623	RH MUDGUARD FRONT Le Subtotal:	OWER REIN	1.00	73.60	EACH	0.00%	73.60 859.25	S
M675000609	PIN	<del></del> '	14.00	4.09	EACH	0.00%	57.26	s
		V Rate Service/Goods	GS	Γ				ᅥ
Cash	Credit Card		The section was an in this	200 4 100 0 4 10 CH 22 B27 AV				
NETS	Cheque							



### Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100 Tel: +65 6472 2236 Fax: +65 6472 2928 Company Reg No: 201631819D GST Reg. No. MR-8500364-4

# Tax Invoice

Invoice Name & Address: LONPAC INSURANCE 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE

199555

Contact:

Customer Name & Address: Mr Hitachi Capital Asia Pacific Pt 111 Somerset Road #11-05 Tripleone Somerset Singapore

238164 Tel: Mobile: Email: -

Service advisor: Joseph Tee

Contact         Document Number           L0000002         2103648           Model		Date & Tax Point	Order Number	W.I.P. No.	Job No. 5055 Page	
		23/12/2020		W 16515		
		Chassis No.	Reg No.	Mileage		
Levante GS 3	.0 V6 4WD 350HP MY	ZN6XU61C00X324499	SKF777E	22407	2	

	Description of Goods / Se	rvices			Qty.	Unit Price	Unit	Discount	Net Total	Specific
M670036883	004418/WHEELHOUSE	4.00	6.12	EACH	0.00%	24.48				
M670105674	004418/ADHESIVE TAPE	6.00	5.46	EACH	0.00%	32.76				
M670037330	004418/RH HEADLIGHT		1.00	3,942.06	EACH	0.00%	3,942.06			
M670033497	FRONT FOG LAMP					1,022.41	EACH	0.00%	1,022.41	
M670089060	004418/RH FRONT WHEEL ARCH (PRIMERI Subtotal:					1,253.58	EACH	0.00%	1,253.58 6,332.55	
M670039135	004418/R.H. INTERCOO				1.00	945.87	EACH	0.00%	945.87	
M670031962	004418/RH INTERCOOL	ER BR	ACKET		1.00	92.28	EACH	0.00%	92.28	
M670103768	004418/RH SIDE AIR DU				1.00	133.95	EACH	0.00%	133.95	1
M670031963	RH LOWER INTERCOOL	ER BR	ACKET		1.00	53.29	EACH	0.00%	53.29	15
M675000685	004418/COLLAR				2.00	18.48	EACH	0.00%	36.96	15
M670038849	004418/RETAINING CLIF	)			1.00	5.46	EACH	0.00%	5.46	5
	Subtotal:								1,267.81	
M670139652	004418/RH FENDER AIR	VENT			3.00	181.89	EACH	0.00%	545.67	5
M670037403	FRONT EMBLEM SPORT				1.00	192.99	EACH	0.00%	192.99	S
M675000331	004418/NUT				2.00	10.27	EACH	0.00%	20.54	S
	Subtotal:				1 1			11.4	759.20	
SUB	ACCIDENT VEHICLE TOV 10 NOV 2020 5.20PM BY SUB:4425 VIN:324499	':YM55	5B NO:1		1.00	200.00		0.00%	200.00	S
M670102610	004418/RH GRANSPORT			LEM	1.00	145.65	EACH	0.00%	145.65	S
NOTES	SKF777E TP CLAIMS AGA				0.00	0.00		0.00%	F.O.C.	0
	DOA: 10 NOV 2020									L
	Lonpac Insurance Bhd						1			
NOTES	SE:SG0009624				0.00	0.00		0.00%	F.O.C.	0
	WW0370:No Open Camp	aigns f	or this vel	nicle						
		V	Rate	Service/Goods	GST		Net		25,079.18	3
Cash	Credit Card	S	7.00	25079.18	1755.	54	<b>GST</b>		1,755.54	Į.
	Credit card						Total		26,834.70	)
NETS	Cherry						Paid		0.00	)
INC IS	Cheque			1		1	Owing		26,834.70	)

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE



6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# TAX INVOICE

Our Ref No:

GR-20-139849

Date of Request:

11/11/2020

Your Ref No:

Online Purchase

Tridente Automobili Pte Ltd 30 Leng Kee Road #01-02 Singapore 159100

Dear Sir/Madam,

**Enquiry Date** 

11/11/2020

Enquiry By

Tee Yong Sheng

TP Vehicle No.

XE2963Y

Accident Date

10/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

### Jasper Chua (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 20 April 2021 5:37 PM

To: Jasper Chua (LKK Auto)
Cc: MT\_Claim\_SG; Admin A

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3

[External General]

# **Lonpac External - General**

Dear Jasper

Please proceed with your recommendation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

**Sent:** Tuesday, 20 April 2021 2:11 PM **To:** ONG LI LI llong@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3 [External

General]

practices.

Hi Li Li,

Attached amended GIA report.

Kindly have your mandate approval from email dated 26 March 2021.

**Thanks** 

Best Regards,

Jasper Chua | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < <u>llong@lonpac.com</u>>
Sent: Wednesday, 14 April 2021 10:27 AM

To: Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u>>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3 [External

General]

# **Lonpac External - General**

Dear Jasper

The owner name of the TP vehicle is different from the GIA report.

Please request for the amended GIA report to reflect the correct owner name.

Thanks, Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Wednesday, 14 April 2021 9:11 AM To: ONG LI LI <a href="mailto:slong@lonpac.com">slong@lonpac.com</a>>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3 [External

General]

Hi Li Li,

Attached documents for your necessary action.

Best Regards,

Jasper Chua | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < <u>llong@lonpac.com</u>> Sent: Tuesday, 30 March 2021 10:47 AM

To: Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u>>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3 [External

General]

# **Lonpac External - General**

Hi Jasper

Have you requested for the CI & LTA registration details? We need to check on the claimant's name. Please reply.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI

**Sent:** Friday, 26 March 2021 2:21 PM

To: 'Jasper Chua (LKK Auto)' < jasperchua@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3 [External

General]

# **Lonpac External - General**

Hi Jasper

Please request for TP's certificate of insurance and vehicle registration details.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

**Sent:** Friday, 26 March 2021 2:01 PM **To:** ONG LI LI < <u>llong@lonpac.com</u>>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3

Dear Sir/Mdm.

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **TRIDENTE AUTOMOBILI PTE LTD** is as follows:

TP CLAIMED				VISED -TO FER	
Cost of Repair (w/gst)	\$	32,585.83	\$	26,834.70	
Loss of Use (8 days x \$200.00)	\$	1,600.00	\$	1,440.00	(8 days x \$180.00)
GIA Search	\$	2.00	\$	2.00	
Proposed Total	\$	34,187.83	\$	28,276.70	

### Breakdown of days is as follows:

Recommended days	8 Days
------------------	--------

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com>

Sent: Monday, 16 November 2020 3:24 PM

To: 'ONG LI LI' < llong@lonpac.com'>; Jasper Chua (LKK Auto) < jasperchua@lkkauto.com'>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF: CC4/LPC20012465/T1bs3 [External

Confidential]

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SKF 777E at M/s TRIDENTE AUTOMOBILI PL on a WP basis and TP repairer proposed for a direct settlement.

#### **Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

<sup>\*</sup> Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.