

Jasper Chua (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 20 April 2021 5:37 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External General]

Lonpac External - General

Dear Jasper

Please proceed with your recommendation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Tuesday, 20 April 2021 2:11 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External General]

Hi Li Li,

Attached amended GIA report.

Kindly have your mandate approval from email dated 26 March 2021.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 14 April 2021 10:27 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External General]

Lonpac External - General

Dear Jasper

The owner name of the TP vehicle is different from the GIA report.

Please request for the amended GIA report to reflect the correct owner name.

Thanks,
Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Wednesday, 14 April 2021 9:11 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External General]

Hi Li Li,

Attached documents for your necessary action.

Best Regards,
Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 30 March 2021 10:47 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External General]

Lonpac External - General

Hi Jasper

Have you requested for the CI & LTA registration details? We need to check on the claimant's name. Please reply.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: ONG LI LI
Sent: Friday, 26 March 2021 2:21 PM
To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External General]

Lonpac External - General

Hi Jasper

Please request for TP's certificate of insurance and vehicle registration details.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Friday, 26 March 2021 2:01 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **TRIDENTE AUTOMOBILI PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 32,585.83	\$ 26,834.70
Loss of Use (8 days x \$200.00)	\$ 1,600.00	\$ 1,440.00
GIA Search	\$ 2.00	\$ 2.00
Proposed Total	\$ 34,187.83	\$ 28,276.70

(8 days x
\$180.00)

Breakdown of days is as follows:

Recommended days	8 Days
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For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 16 November 2020 3:24 PM

To: 'ONG LI LI' <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External Confidential]

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SKF 777E at M/s TRIDENTE AUTOMOBILI PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 13 November 2020 10:23 AM

To: Su Li (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y LKK REF : CC4/LPC20012465/T1bs3 [External Confidential]

Lonpac External - Confidential

Our ref: 20/20/20/VC00/023892

Dear Su Li,

Attached copy of insured 's report for your attention.

Kindly note the claim is handled by Ong Li Li.

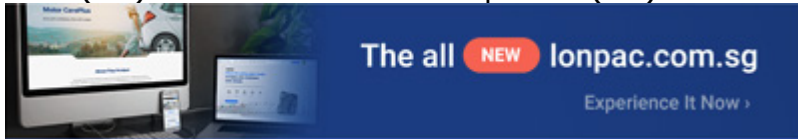
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Friday, 13 November 2020 9:56 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y [External Confidential] LKK REF : CC4/LPC20012465/T1bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Friday, 13 November 2020 9:41 AM

To: 'GERALD POH WEE BIN'; assignments; Admin A

Cc: 'MT_Claim_SG'

Subject: RE: SKF777E TP CLAIM AGAINTS XE2963Y [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 13 November, 2020 8:16 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SKF777E TP CLAIM AGAINTS XE2963Y [External Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VC00/023892

Dear Nivitha/Summer,

Kindly proceed to contact the workshop for the survey.

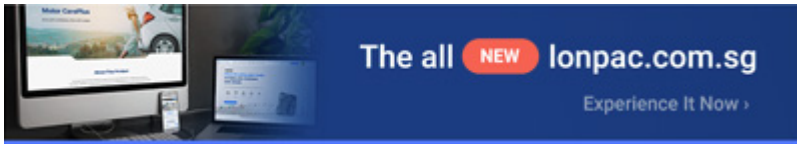
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Tee Yong Seng Joseph [<mailto:joseph.tee@tridenteautomobili.com.sg>]
Sent: Thursday, 12 November 2020 7:29 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Danny Goh <danny.goh@tridenteautomobili.com.sg>; Juneil Tan Shi Ting <juneil.tan@tridenteautomobili.com.sg>; Siti Nurashikin Binte Shaly <siti.nurashikin@tridenteautomobili.com.sg>; Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>
Subject: SKF777E TP CLAIM AGAINTS XE2963Y

Dear Sir/Mdm,

Kindly refer to above attached files for the above mentioned accident TP claim for your approval.
Car is in our premises now.

Thank You.

Best Regards,



Joseph Tee
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 86933065
E: joseph.tee@tridenteautomobili.com.sg

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