

Our Ref : T 1120 / SH 8875Y /KS(st)
Your Ref: _____
Date : 19-Nov-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 8875Y YOUR INSURED SCW 3K
AND OTHER _____ ON 12-Nov-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 8875Y which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SCW 3K we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 2 days Loss of Rental @ \$ 125.19 per day
- 3 Survey Report Fees (*Surveyed by M/s LKK*)
- 4 GIA / LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing Fee

\$	1,000.58
\$	250.38
\$	-
\$	7.49
\$	-
\$	-
\$	1,258.45

HIRER'S CLAIM

- 7 2 days Loss of Income @ \$ 80.00 per days

\$ 160.00

Total Claims : \$ 1,418.45

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
 - b) LTA search slip/s of : SCW 3K
 - c) GIA / Police report/s of : SH 8875Y
 - d) Letter of authority from owner / hirer / operator
- () Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING Hyundai Ioniq SH8875Y , SCW3K
ALONG 31A PUNGGOL TWENTY-FOURTH AVE****ON 12-Nov-20 09:30**I / We **TAN BOO HOE** (Hirer) NRIC No.: **SXXXX453B**and/or (Relief) NRIC No.: **SXXXX453B**Taxi Number **SH8875Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **12-Nov-2020**Name of Hirer **TAN BOO HOE**
Hirer NRIC **SXXXX453B**

Signature :

Address **505 ANG MO KIO AVENUE 8 #10-2...
560505**Contact No. **90122781**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,000.58** (Repair Cost), **S\$350.38** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SH 8875Y** that was damaged pursuant to the accident which occurred on **12/11/2020** (date) along **31A PUNGGOL TWENTY FOURTH AVE** (location) involving vehicle no/s **SCW 3K** This is pursuant to the inspection conducted on **12/11/2020** (date) at "the workshop".

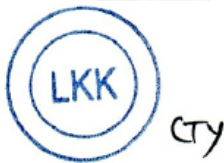
We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8875Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8875Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19th (day) of January (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 12.11.2020

VEHICLE NO
SH 8875Y

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU188726

INV. NO/DATE
91533030 17.11.2020

JOB NO.
305433199

ODOMETER READING

DATE/TIME IN
12.11.2020 10:10

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL			:			385.12

JOB NATURE

0001	PB	PANEL BEATING		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00
0003	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			550.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91533030	1,000.58	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 8875Y

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU188726

INV. NO/DATE
91533030 17.11.2020

JOB NO.
305433199

ODOMETER READING

DATE/TIME IN
12.11.2020 10:10

Items total	935.12
Add GST @ 7.000 %	65.46
Invoice amount	1,000.58

Issued by : KATHERINETAN 17.11.2020 16:05:04
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91533030	1,000.58	

Our Ref: CT20110188

Date: 17 November 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/11/2020 @ 09:30 hrs
ALONG 31A PUNGGOL TWENTY-FOURTH AVE
INVOLVING SCW3K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8875Y** (the "Taxi"). The Taxi was hired to **TAN BOO HOE IC NO SXXXX453B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Nov 2020 / 11:08:37		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SCW3K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201112110837288404

Search Date / Time: 12 Nov 2020 09:30:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SH887.54

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 18 November 2020 8:59 AM
To: 'J7711@YAHOO.COM'
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SCW 3K & SH 8875Y ALONG/AT 31A PUNGGOL TWENTY FOURTH AVE ON 12/11/2020

Our Ref: CC4/AIG20012444/Epa3

JAY TAN WEE SHEN- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SCW 3K & SH 8875Y ALONG/AT 31A PUNGGOL TWENTY FOURTH AVE ON 12/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH 8875Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is your driver reversed and collided with Third Party who was stationary at the main road. Moving / Reversing vehicles should exercise greater care than stationary vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Nov 2020 18:58	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	12 Nov 2020 18:58	Clm Veh Model Changed	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	12 Nov 2020 18:58	Clm Created	Reg No: SH8875Y. Acct Date: 2020/11/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	12 Nov 2020 18:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Nov 2020 18:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/23	[A] HOW MEI KWAN
6	12 Nov 2020 18:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Nov 2020 18:58	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	12 Nov 2020 18:58	Label Added	(23):Express.	[A] HOW MEI KWAN
9	12 Nov 2020 18:58	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	16 Nov 2020 22:09	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] CHEN TSUE YEE
11	17 Nov 2020 14:28	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	17 Nov 2020 20:57	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	20 Nov 2020 08:46	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	20 Nov 2020 09:37	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	20 Nov 2020 16:37	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
16	24 Nov 2020 15:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/11/23	[A] Jaslin Kok Chin Yi
17	24 Nov 2020 15:34	Adj Mandate Request	Cur Req:1358.45:Liability: 100%(OI REVERSED & HIT TP VEHICLE) *Quantum: (a)CORw/GST: \$1,000.58+ (b)LOR(2days x \$125.19): \$250.38 + (c)LOI(2days x \$50.00): \$100.00 + (d)LTA/GIA search fee: \$7.49 = Total: \$1,358.45 *Vehicle Model: HYUNDAI AE IONIQ HEV	[A] Jaslin Kok Chin Yi
18	19 Jan 2021 14:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/23	[I] Lee, Ming-Yao
19	19 Jan 2021 14:10	Adj Mandate Set	Approved:1358.45.	[I] Lee, Ming-Yao

Date From   
 Date To   
 Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2636925	13 Nov 2020 15:10:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SH8875Y	SCW3K	11.00

					Insurance Pte. Ltd. (Express)			
2638935	17 Nov 2020 10:21:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SH8875Y	Hor, Yinrul	xx.xx
2645933	24 Nov 2020 15:33:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH8875Y	SCW3K	11.00