

Jaslin Kok (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 20 November 2020 4:38 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: AIG Claim Ref: 9376656707SG // LKK REF : CC4/AIG20012444/Epa3 [ACCIDENT INVOLVING SCW 3K & SH 8875Y ALONG/AT 31A PUNGGOL TWENTY FOURTH AVE ON 12/11/2020]

Hi Jaslin,

Agree with your view. Do alert surveyor on insured's statement and to ensure consistent COR.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 20 November 2020 16:32
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] AIG Claim Ref: 9376656707SG // LKK REF : CC4/AIG20012444/Epa3 [ACCIDENT INVOLVING SCW 3K & SH 8875Y ALONG/AT 31A PUNGGOL TWENTY FOURTH AVE ON 12/11/2020]

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Hi Ming Yao

We have contacted insured (MR TAN) via email and informed him that liability is not in his favour as his driver was reversing and collided with Third Party who was stationary at the main road.

Mr Tan replied to the email and wants to highlight that TP stopped in the middle of two way lane (in front of his house) instead of side of the road to alight a passenger, which he thinks is not right for TP to do that. Also during this accident, there have been almost no damage on my his except some blue paint sticking on the bumper and was easily rubbed off with some polish cream. He hope these 2 info can help with the negotiation.

In view of both parties report and OI video, we are of the view that liability is not in our insured's favour. Based on OI video, TP have stop there for a while and there is still a distance for OI to check and stop reversing to avoid the collision. As for damages, the impact caused a dent on TP left rear bumper which is consistent to the accident.

Kindly let us have your view/comments after reviewing the matter in order for us to get back to OI.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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