Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 17 November 2020 5:45 pm

To: Daniel Jude

Cc: Ooi Siow Hooi; Mohamed Isman; Sayed; SUR **Subject:** SME 2403C OD (AIG) DOA - 12/11/2020

Dear Daniel,

As instructed by our client, please proceed to repair the insured vehicle **SME 2403C** (Excess \$400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: labour 1 at 3 days \$750.00. Labour 2 at 5 panels \$1000. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.