

Summer Lee (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 12 November, 2020 4:06 PM
To: Kaitlyn Chio; Pauline Soh; admin-d@lkkauto.com; Meikwan@lkkauto.com
Cc: Lily Loi; Sharon Ten; Ling Ting An; Victor Seng; ERGO Insurance Pte. Ltd. (Claims Department); Zheng Hanyang
Subject: RE: PRI - SLE4832X CLAIMING AGAINST GBJ751P, DOA 08/11/2020 - CDMCG20001658

Hi LKK

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Please take note this case handled by Han yang

Aside to Pauline,

Please send NR.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Thursday, 12 November 2020 3:53 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: PRI - SLE4832X CLAIMING AGAINST GBJ751P, DOA 08/11/2020

Dear Ivy,

We appointed LKK Auto Consultants Pte Ltd.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ[®] PTE. LTD.

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 12 November 2020 3:51 PM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: PRI - SLE4832X CLAIMING AGAINST GBJ751P, DOA 08/11/2020

Dear Sir

Please let us have your client's GIA, our insured has not lodge GIA report till to date.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Thank you

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Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Thursday, 12 November 2020 3:38 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SLE4832X CLAIMING AGAINST GBJ751P, DOA 08/11/2020

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047
Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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