



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC4/AIG20012424/Db3**

08 March 2021

**DOWNTOWN TRAVEL SERVICES  
Attn: TYEN YING FONG/ Driver  
911 BUKIT TIMAH ROAD  
TAN CHONG MOTOR CENTRE  
SINGAPORE 589622**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR 5668S AND GBE 448S ON 10/11/2020.**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
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c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*