



華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : GBB 4776J

Our Ref : SJQ 3845B

Date: 10/02/2021

LONPAC INSURANCE BHD

Attn: Motor Claims Dept

**ACCIDENT ON 10.11.2020 INVOLVING VEHICLE SJQ 3845 B & GBB 4776 J & SMR 223 A ALONG
BEDOK NORTH AVE 3 TOWARD NEW UPPER CHANGI ROAD**

With regards to the above, we are writing on behalf of the registered owner of vehicle SJQ 3845 B which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle GBB 4776 J. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	13,000.00
2) Loss of use-\$100 X 17 days	\$	1,700.00
3) LTA search	\$	7.45
Total	\$	14,707.45

We hereby enclosed herewith the following documents for your consideration of the above claim.

- | | |
|------------------------------------|--|
| a) Final Repair Bill Of SJQ 3845 B | c) LTA SEARCH |
| b) GIA report | d) Owner / Driver NRIC & Driving License |

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

AUTHORISATION TO ACT

I/We, Abdul Hamid Bin Mohamed Noor ("the third party claimant") of
Bk 123 Pending Road #02-52 S (670123) (address),
owner of SJQ 3845B (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**
WORKSHOP ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SJQ 3845B that was damaged pursuant
to the accident which occurred on 10.11.2020 (date) along Mandai Road
(location) involving vehicle no/s GBB4776J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem
fit and the workshop is further authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

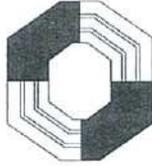
Dated this 11 (day) of Nov (month) 2020 (year)

X 

Signed by "the third party claimant"
(with company stamp if applicable)

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVZ 6 #01-34 SINGAPORE 417883
TEL: 6747 8864 6746 5519 FAX: 6743 4896


Signed by "the workshop"
(with company stamp)



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023890
DATE : 12 APRIL 2021

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL INJURY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED

DISCHARGE VOUCHER

I/We, ABDUL HAMID BIN MOHAMED NOOR confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBB4776J the sum of Singapore Dollar Thirteen Thousand Eight Hundred Fifty Only (**\$13,850.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJQ3845B and GBB4776J on 10/11/2020 along MANDAI ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ACE FRUIT CULTURE AND/OR MOHAMMAD KIFLI BIN SENIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **HUA MENG SPRAY PAINTING WORKSHOP**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

X

.....
Signature of vehicle owner/Date

Abdul Hamid 04/13/21
.....
Name of vehicle owner /Date (MM/DD/YY)



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : GBB 4776J

Our Ref : SJQ 3845B

9/2/2021

Date:.....

VEHICLE NO :SJQ 3845 B
MAKE / MODEL :HONDA FIT
NAME :ABDUL HAMID BIN MOHAMED NOOR
ADDRESS :BLK 123 PENDING ROAD
#02-52
S 670123

FINAL REPAIR BILL FOR VEHICLE NO: SJQ 3845 B

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMP SUM REPAIR)

\$ 13,000.00

SINGAPORE DOLLARS: THIRTEEN THOUSAND ONLY

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Nov 2020 / 17:35:39

Receipt Date/Time : 10 Nov 2020 / 17:35:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201110-003195

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBB4776J As at 10 Nov 2020/15:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBB4776J Enquiry Fee 20201110173433553903	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20201110173457120	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 April 2021 9:47 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE]- LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$13,850.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 5 April 2021 4:47 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations.

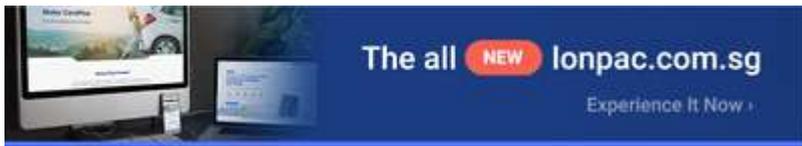
Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 23 March 2021 2:14 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Your ref: 20/20/20/VC05/023890
Our ref : CC4/LPC20012416/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB4776J(LONPAC) / SJQ3845B (TP) / OTHERS ON 10/11/2020

We refer to the above matter.

We have highlighted to your good office on 10/02/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicles chain collision whereby our insured was the last car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "HUA MENG SPRAY PAINTING WORKSHOP" at \$14,027.45(all-in).

The summary is as follows: -

Table with 3 columns: Description, Amount Claimed, Amount Revised. Rows include Cost of Repair, Loss of Use, LTA/GIA Search Fee, and Total.

Surveyor recommended 17 days for repair.

Table with 2 columns: Item, Value. Rows include Market Value, LTA Rebate, and Nett Value.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: Wednesday, 10 February 2021 2:39 PM

To: Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG ; Admin A

Subject: RE: PRS | LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Thank you for your reply.

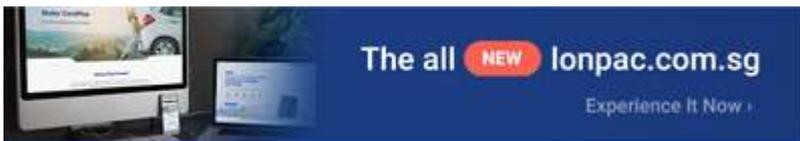
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 10 February 2021 2:07 pm

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRS | LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Hi Kenny,

Yes, third party would like to do Direct Settlement for this case.

We are currently pending for third party LOD for our further action.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 10 February 2021 1:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRS | LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Can I check did the workshop propose direct settlement?

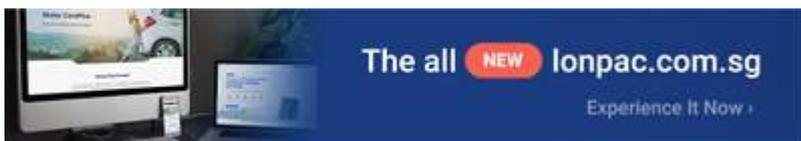
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 10 February 2021 8:26 am
To: KENNY LIM CHING GHEE <kennyylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS | LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennyylim@lonpac.com>
Sent: Tuesday, 17 November 2020 11:01 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS | LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555



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From: KENNY LIM CHING GHEE
Sent: Thursday, 12 November 2020 4:27 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS | LONPAC INSURED: GBB4776J - Ref: 20/20/20/VC05/023890 - OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref:TBA *** LKK REF: CC4/LPC20012416/Apa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

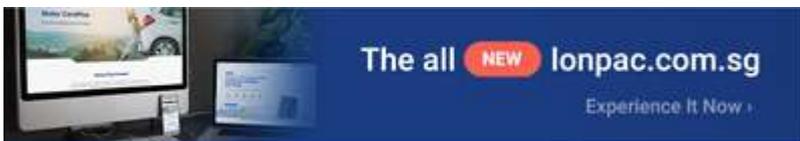
Thank you for the update.

FYI, our insured has yet to report the accident and we have written to them to do so.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 12 November 2020 2:02 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRS | LONPAC INSURED: GBB4776J OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA [External General] *** LKK REF: CC4/LPC20012416/Apa3

Dear Li Li,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 11 November, 2020 12:54 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'Hua Meng' <huameng@live.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRS | LONPAC INSURED: GBB4776J OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA [External General]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email.*

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 11 November 2020 12:28 PM
To: Hua Meng <huameng@live.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRS | LONPAC INSURED: GBB4776J OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

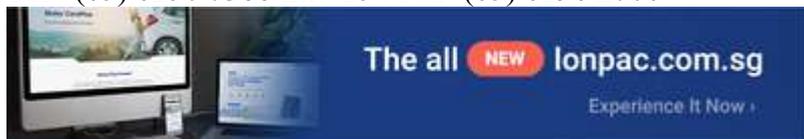
Dear Jing Yee

Thank you for your confirmation.

Dear Nivitha

Please arrange Adrian Ling to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Hua Meng [<mailto:huameng@live.com.sg>]
Sent: Wednesday, 11 November 2020 12:26 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: PRS | LONPAC INSURED: GBB4776J OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA [External General]

Dear Sir/Mdm

We choose Adrian Ling to conduct the pre-repair survey.
Kindly assign.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, November 11, 2020 11:52 AM

To: Hua Meng <huameng@live.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRS | LONPAC INSURED: GBB4776J OUR REF: SJQ3845B D.O.A: 10.11.2020 Our Ref :TBA [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

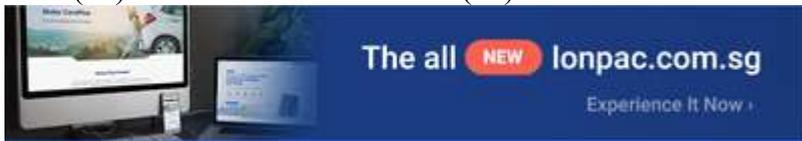
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Robin Poon
2	Nicholas Tey
3	Jackson Quek
4	Joshua Ong
5	Adrian Ling Wai Ping
6	Kenneth Kong Seng Cheong
7	Marcus Chua Kang Seng
8	Xing Guo Qiang
9	Mohamad Taufikh Bin Hamid
10	Mohammed Rasul Bin Mohd Yunus

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Hua Meng [<mailto:huameng@live.com.sg>]
Sent: Wednesday, 11 November 2020 11:35 AM
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LILI <llong@lonpac.com>
Subject: PRS | LONPAC INSURED: GBB4776J OUR REF: SJQ3845B D.O.A: 10.11.2020
Importance: High

Dear Sir

Kindly refer to the attachment for your necessary action and revert your surveyor name list to us.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896



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