

## Summer Lee (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 12 November, 2020 11:04 AM  
**To:** admin@mycar.sg; assignments; SUR  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM20D204341/C02/SKJ2722D/TOHHS / OUR REF: SMQ2335C YOUR REF: SKJ2722D PRE REPAIR INSPECTION FOR SMQ2335C

*Without Prejudice*

**Your Ref: SMQ2335C**

**Our Ref: SNM20D204341/C02/SKJ2722D/tohhs – Accident NOT Reported**

Dear Sirs

We are in receipt of your email and contents duly noted.

**Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SMQ2335C.** (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** My Car Consultant <admin@mycar.sg>  
**Sent:** Thursday, November 12, 2020 10:45 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** Re: SPAM-LOW: RE: SNM20D204341/C02/SKJ2722D/TOHHS / OUR REF: SMQ2335C YOUR REF: SKJ2722D PRE REPAIR INSPECTION FOR SMQ2335C

WITHOUT PREJUDICE

Dear Alfred,

Please appoint LKK for survey.

Thank you.

Please take note on our new office address:  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** 11/12/20 10:05 AM

**To:** "admin@mycar.sg" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>, Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** SPAM-LOW: RE: SNM20D204341/Co2/SKJ2722D/TOHHS / OUR REF: SMQ2335C YOUR REF: SKJ2722D PRE REPAIR INSPECTION FOR SMQ2335C

***WITHOUT PREJUDICE***

**YOUR REF: SMQ2335C**

**OUR REF: SNM20D204341/Co2/SKJ2722D/tohhs - Accident NOT Reported**

Dear Sirs

We refer to your email of 12 November 2020.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

**While waiting for our Insured to file Accident Report, kindly note the following:**

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [\*\*www.sg.cntaiping.com\*\*](http://www.sg.cntaiping.com) | FB: [\*\*www.facebook.com/chinataipingsg/\*\*](https://www.facebook.com/chinataipingsg/) | WeChat: **???? TaipingSG****

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**From:** Chong Boon Sen  
**Sent:** Thursday, November 12, 2020 9:11 AM

**To:** [admin@mycar.sg](mailto:admin@mycar.sg); Alfred Toh <[alfred.toh@sg.entaiping.com](mailto:alfred.toh@sg.entaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>  
**Subject:** O/R: SNM20D204341/Co2/SKJ2722D/TOHHS / FW: OUR REF: SMQ2335C YOUR REF: SKJ2722D PRE REPAIR INSPECTION FOR SMQ2335C

Dear Alfred,

Please conduct PRS for SMQ2335C. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge - Alfred Toh

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.entaiping.com](http://www.sg.entaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: ??? Taiping SG

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.. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge - Alfred Toh

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: ??? Taiping SG

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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Wednesday, 11 November 2020 4:50 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SMQ2335C YOUR REF: SKJ2722D PRE REPAIR INSPECTION FOR SMQ2335C

**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMQ2335C

YOUR REF: SKJ2722D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMQ2335C  
ACCIDENT INVOLVING SMQ22335C AND SKJ2722D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please take note on our new office address:  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

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