

Summer Lee (LKK Auto)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Thursday, 12 November, 2020 10:05 AM
To: iShare Auto; sur@lkkauto.com; assignments
Cc: Claims Dept of CTI; Adeline Chng
Subject: RE: SNM20D204324/C02/GBH564Z/CHNGPW / RE: SGS5402H (Pre-inspection) / Your Vehicle : GBH564Z

WITHOUT PREJUDICE

Your Ref: SGS5402H

Our Ref: SNM20D204324/C02/GBH564Z/CHNGPW

Dear Michelle,

We shall appointed Mr Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Dear LKK,

Please refer to below email and liaise with third party workshop.

Kindly note Adeline Chng is case handler.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: iShare Auto <ishareauto@gmail.com>

Sent: Thursday, November 12, 2020 9:39 AM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM20D204324/C02/GBH564Z/CHNGPW / RE: SGS5402H (Pre-inspection) / Your Vehicle : GBH564Z

Our Ref:SGS5402H

Your Ref: SNM20D204324/C02/GBH564Z/CHNGPW

Dear Lionel,

We refer to your email dated 12/11/2020.

Please arrange **Adrian Ling (LKK)** to conduct the survey for vehicle SGS5402H.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Thu, Nov 12, 2020 at 9:34 AM Lionel Chua <lionel.chua@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D204324/C02/GBH564Z/CHNGPW – **accident NOT reported.**

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 564Z AND SGS 5402H ALONG CHANGI VILLAGE CARPARK ON 10.11.2020

We refer to the above matter.

While waiting for our Insured to file Accident Report, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, kindly render your assistance to provide us with a copy of your client's accident reports & the estimate quotation in order for us to review and our further action.

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Thank you & Best regards.

Lionel Chua

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From: Lionel Chua

Sent: Wednesday, November 11, 2020 3:39 PM

To: iShare Auto <ishareauto@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM20D204324/C02/GBH564Z/CHNGPW / RE: SGS5402H (Pre-inspection) / Your Vehicle : GBH564Z

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D204324/C02/GBH564Z/CHNGPW

Dear Sirs/Madam,

Re: CL. SNM20D204324 – GBH564Z & SGS 5402H 10.11.2020

We refer to your enquiry below on the captioned matter.

Please be informed that (**OUR INSURED HAS YET TO FILED SAS REPORT**) till date of the said accident.

We are in a course of investigating into the circumstances of the accident, while waiting for our insured to file Accident Report on the above case.

Kindly furnish us a copy of your client's accident reports & the estimated quotation for our further action in this matter.

We shall look forward to hear from your reply soon.

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Thank you & Best regards.

Lionel Chua

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 11, 2020 3:21 PM

To: iShare Auto <ishareauto@gmail.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204324/C02/GBH564Z/CHNGPW / RE: SGS5402H (Pre-inspection) / Your Vehicle : GBH564Z

Dear Lionel,

Please conduct PRS for SGS5402H. . (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: iShare Auto <ishareauto@gmail.com>

Sent: Wednesday, 11 November 2020 9:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>;

Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: SGS5402H (Pre-inspection) / Your Vehicle : GBH564Z

Dear Sir / Madam,

We refer to our email dated 10/11/2020. Kindly arrange for pre-inspection.

Please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

We are looking ahead for your reply soon. Meanwhile, kindly advise liability.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Tue, Nov 10, 2020 at 5:23 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY ****

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

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Singapore 415875

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