

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 24 December 2020 10:20 AM
To: Merina Chia
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20004560MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHA9112B & SGN2817R ALONG/AT BALESTIER ROAD ENTER TO CTE ON 06/11/2020 *** LKK REF : CC4/FCI20012400/Qrs3
Attachments: TP LOD & DOCS.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGN 2817R (FCI) AND SHA 9112B (TP) ON 06/11/2020

We refer to the above matter.

We seek your approval to offer repairer "CARZ AUTO SERVICES PTE LTD" at \$3,267.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,503.55	\$ 2,675.00 (\$2,500.00 +7%GST)
2. Loss of Rental (4.5 days x \$150.00)	\$ 675.00	\$ 585.00 (4.5 days x \$130.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 8,186.00	<u>\$ 3,267.45</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, 8 December 2020 3:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004560MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHA9112B & SGN2817R ALONG/AT BALESTIER ROAD ENTER TO CTE ON 06/11/2020 *** LKK REF : CC4/FCI20012400/Qrs3

Dear Jaslin,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 16 November 2020 5:26 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004560MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHA9112B & SGN2817R ALONG/AT BALESTIER ROAD ENTER TO CTE ON 06/11/2020 *** LKK REF : CC4/FCI20012400/Qrs3

YOUR REF: D20004560MFSH

LKK REF: CC4/FCI20012400/Qrs3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Liability: 100%(B27)

Remarks: OI REAR-ENDED TP

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 12 November 2020 9:45 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MERINACHIA@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20004560MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 12 November, 2020 8:38 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MERINACHIA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20004560MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.