Su Li (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 13 November 2020 9:51 AM

To: Su Li (LKK Auto)

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)

Subject: RE: Accident Involving XE3776P with YK8881S on 09/10/2020 LKK REF:

CC4/LPC20012398/R1ps3 [External Confidential]

Attachments: 13112020094740.pdf

Lonpac External - Confidential

Our Ref : 20/20/VC00/023757

Dear Su Li,

Attached copy of insured's report for your attention.

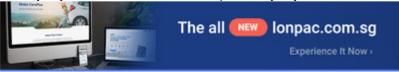
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Friday, 13 November 2020 9:43 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Accident Involving XE3776P with YK8881S on 09/10/2020 [External Confidential] LKK REF:

CC4/LPC20012398/R1ps3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 12 November 2020 9:40 AM

To: 'GERALD POH WEE BIN'; assignments; Admin A; SUR

Cc: 'MT_Claim_SG'; claims@vendaengrg.com.sg

Subject: RE: Accident Involving XE3776P with YK8881S on 09/10/2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 12 November, 2020 8:08 AM

To: 'assignments@lkkauto.com' < assignments@lkkauto.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'claims@vendaengrg.com.sg' <claims@vendaengrg.com.sg>

Subject: FW: Accident Involving XE3776P with YK8881S on 09/10/2020 [External Confidential]

Lonpac External - Confidential

Dear Nivitha/Summer,

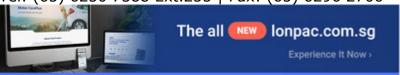
Kindly look into the matter as we have notified your office on 10/11/2020.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Venda Claims Dept [mailto:claims@vendaengrg.com.sg]

Sent: Wednesday, 11 November 2020 5:18 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Accident Involving XE3776P with YK8881S on 09/10/2020

Dear Sir/Mdm,

Please be informed that your surveyor still has not yet come for a survey till now. Kindly please assist expedite.

Thank you.

Pei Jin

Venda Engineering & Trading Pte Ltd No 8 Tuas Avenue 18 Singapore 638892 (Level 3_Office) (Level 5_Workshop)

Tel: 8126 8587



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On Tue, Nov 10, 2020 at 1:46 PM Venda Claims Dept <<u>claims@vendaengrg.com.sg</u>> wrote:

Dear Officer In charge,

We are repairing the motor vehicle XE3776P. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) working days upon receiving this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly inform the vehicle already in our premises located at No. 8 Tuas Avenue 18, Singapore 638892.

Please call Soon Tat 8333 2077 for vehicle survey.

Pei Jin

Venda Engineering & Trading Pte Ltd No 8 Tuas Avenue 18 Singapore 638892 (Level 3_Office) (Level 5_Workshop)

Tel: 8126 8587



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