

**ACCIDENT INVOLVING SMV 1659Z(AIG) AND SMF 3359K AT/ALONG CHOA CHU KANG AVE 4 ON 09/11/2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 25/11/2020 10:14 AM

To: ANDYTAYBH@GMAIL.COM <ANDYTAYBH@GMAIL.COM>

25 Nov 2020

**Mr Tay Beng Huat**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMV1659Z**

**Our Ref: CC3/AIG20012395/pa3**

**ACCIDENT INVOLVING SMV 1659Z(AIG) AND SMF 3359K AT/ALONG CHOA CHU KANG AVE 4 ON 09/11/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SMF 3359K against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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