

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 11 November, 2020 5:03 PM
To: Chew Goon Motor(ad3); SUR; assignments
Cc: chewgoon@singnet.com.sg; Eric; Claims Dept of CTI
Subject: RE: SNM20D204321/C02/SJM7202B/LEWLC / RE: Our Ref: SGH3929B; Your Ref: SJM7202B ; Acc Date: 11.09.2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Wednesday, November 11, 2020 4:59 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204321/C02/SJM7202B/LEWLC / RE: Our Ref: SGH3929B; Your Ref: SJM7202B ; Acc Date: 11.09.2020

Dear Jenny,

According to your list, we prefer **LKK Auto Consultant Pte Ltd** to survey the vehicle to survey the vehicle.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Jenny Lew](#)

Sent: Wednesday, 11 November 2020 12:51 PM

To: [Chew Goon Motor\(ad3\)](#)

Cc: chewgoon@singnet.com.sg; [Eric](#); [Claims Dept of CTI](#)

Subject: RE: SNM20D204321/C02/SJM7202B/LEWLC / RE: Our Ref: SGH3929B; Your Ref: SJM7202B ; Acc Date: 11.09.2020

Without Prejudice

Our reference: **SNM20D204321/C02/ SJM7202B/lewlc**

Your reference: **SGH3929B**

Dear Sirs / Madam,

ACCIDENT INVOLVING SJM7202B & SGH3929B on 09/11/2020

We refer to your email of 10/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 11, 2020 11:47 AM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204321/C02/SJM7202B/LEWLC / RE: Our Ref: SGH3929B; Your Ref: SJM7202B ; Acc Date: 11.09.2020

Dear Jenny,

Please conduct PRS for **SGH3929B**.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Tuesday, 10 November 2020 5:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: Our Ref: SGH3929B; Your Ref: SJM7202B ; Acc Date: 11.09.2020

Dear Sir / Mdm,

Vehicle SGH3929B is at our workshop, we have to arrange surveyor.
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

