

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 25 November 2020 4:16 PM
To: MINGJORDAN@HOTMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC4/AIG20012389/Ags3*** ACCIDENT INVOLVING SJU 380Z & GBB 7514D ON 04/11/2020 ***

Our Ref: CC4/AIG20012389/Ags3

25 NOVEMBER 2020

BENZ HAWANA

Dear Sir/Madam,

ACCIDENT INVOLVING SJU 380Z & GBB 7514D ON 04/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **GBB 7514D**.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 5 days i.e. by **30/11/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

**c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)**

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 2 March 2022 13:49
To: Loh, Chee-Heng
Subject: RE: 7848583278SG LKK REF : CC4/AIG20012389/Aes3

Hi Chee Heng,

We refer to the email below.

We have checked third party claimant did not send in the vehicle for repair till date due to conflicting version (50/50).

In view we will prepare & submit wp report and close off the matter, shall seek for reopen if claimant return.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 25 February 2022 09:23
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: 7848583278SG LKK REF : CC4/AIG20012389/Aes3

Hi Asher,

We are conducting a review of this case.

Kindly let us have an update.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 16 December 2021 12:09 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: 7848583278SG LKK REF : CC4/AIG20012389/Aes3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, CC4/AIG20012389/Aes3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, December 16, 2021 10:06 AM
To: Admin A <admin-a@lkkauto.com>
Subject: 7848583278SG

Dear Sir/Mdm,

Noted that no survey conducted since claim created on 11/11/20.

Kindly proceed to close case if there is no activity from TP.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

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