


Shiau Chan (LKKAUTO)

From: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>
Sent: Monday, 25 January 2021 4:22 PM
To: Shiau Chan (LKKAUTO)
Cc: Marcus Chua (LKKAUTO)
Subject: RE: Our ref: 249253 TP vehicle: SMC5724S DOA: 28/10/2020

Hi Shiau Chan and Marcus,

Thanks for the verification

Thank you

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Jasmine Lok

Claims Services (Motor)

DID: +65 6594 2550 | F: +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 25 January 2021 3:28 PM
To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; SUR <sur@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>
Subject: RE: Our ref: 249253 TP vehicle: SMC5724S DOA: 28/10/2020

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jasmine,

Please find the below photos of the damage photo for the rear door inner trim board:



Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 22 January 2021 11:46 AM

To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: Re: Our ref: 249253 TP vehicle: SMC5724S DOA: 28/10/2020

Dear Sir/Madam,

Thank you for your email.

Dear Marcus,

Kindly assist.

FYNA Our Ref : CC3/MSG20012382/Uqf3e2

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>

Sent: Friday, 22 January 2021 11:31 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>


Subject: Our ref: 249253 TP vehicle: SMC5724S DOA: 28/10/2020

Hi Marcus,

We refer to the subject matter above.

Please provide and show us the damage photo for the rear door inner trim board

Thank you

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Jasmine Lok

Claims Services (Motor)

DID: +65 6594 2550 | F: +65 6225 7402 | jasmine_lok@sg.msig-asia.com



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