Our Ref		T 1120 / SHD4236U /KS(st)
Your Re	f:	
Date	:	23-Nov-2020

COMFORTDELGRO

AIG ASIA PACIFIC INSURANCE PTE LTD **AIG Building**

CDGE Taxi Claims Dept 59 Loyang Drive 4th Floor

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

78 Shenton Way

Singapore 508969

ON 11-Nov-2020

Mainline +65 6383 6280 Facsimilie +65 6280 9755

#07-16

WITHOUT PREJUDICE

www.cdge.com.sg

Singapore 079120

Company Registration No: 199506048W

Workshops

Attn: Motor Claims Department

Braddell 205 Braddell Road

Dear Sir

Singapore 579701

ACCIDENT INVOLVING OUR TAXI SHD4236U YOUR INSURED SJV7947M AND OTHER

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive

Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3

Singapore 408649 Sungei Kadut

7 Sungei Kadut Way Singapore 728791

8,522.71

motor Vehicle No SHD4236U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of

As the accident was caused by the negligent act of your insured driving: SJV7947M we are submitting these claim for your consideration on behalf of the claimants.

TAXI	OWNER'S CLAIM	•	7 200 57
1	Cost of Repair	\$	7,289.57
2	6 days Loss of Rental @ \$ 125.19 per day	\$	751.14
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
3	Survey Report 1 665 (Garrey Carry)	-\$	2.00
4	GIA / LTA Search Fees	-	
5	GIA / Police Report Fees	<u> </u>	
6	Towing Fee	\$	-
O	Towning Tee	\$	8,042.71
HIRI	ER'S CLAIM		490.00
7	6 days Loss of Income @ \$ 80.00 per days	_ \$	480.00

We enclose herewith the following documents to support the claims: -

Original repair bill: a)

LTA search slip/s of: b)

SJV7947M

GIA / Police report/s of : c)

SHD4236U

Letter of authority from owner / hirer / operator d)

) Photograph/s of Accident Scene

() Certificate of Insurance

Total Claims: \$

) Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHD4236U , SJV7947M

ON 11-Nov-20 07:00

ALONG

LENTOR AVE TWDS ANG MO KIO

I / We

NG JUN JIE

(Hirer) NRIC No .:

SXXXX896J

and/or

(Relief) NRIC No.: SXXXX896J

Taxi Number

SHD4236U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

11-Nov-2020

Name of Hirer

NG JUN JIE

Hirer NRIC

SXXXX896J

Signature :

Address

218 CHOA CHU KANG CENTRAL #06...

680218

Contact No.

87544326

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\frac{\subsets}{2\subset} \frac{\subsets_{\text{0.00}}}{\text{0.00}}\$ (Global Sum) for vehicle no. \$\frac{\text{SHD 4236U}}{\text{0.00}}\$ that was damaged pursuant to the accident which occurred on \$\frac{\text{11/11/2020}}{\text{0.00}}\$ (date) along \$\frac{\text{LENTOR AVE}}{\text{TOWARDS ANG MO KIO}}\$ (location) involving vehicle no/s \$\frac{\text{SJV 7947M}}{\text{0.00}}\$.

This is pursuant to the inspection conducted on 11/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION**PTE LTD ("the third party claimant") of vehicle no. SHD 4236U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4236U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156 7 Sungel Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHD4236U

INV. NO/DATE 91533279 19.11.2020

MAKE HYUNDAI JOB NO. 305433169

MODEL IONIQ(G3) ODOMETER READING

DATE OF REG 25.10.2019

DATE/TIME IN 11.11.2020 07:00

CHASSIS CODE KMHC851CVLU187347

Description: 3P 11.11.2020

Q	ty	Unit	Price	%Disc	Net

S/No	Part No.		Qty	Unit Price	4DISC	Nec
PART	REQUISITION					
0001	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0002	04-01-0104-2256	IONIOVC PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0003	04-01-0104-2270	IONIQVC EMBLEM-HYBRID	1	24.30	20.00	19.44
0004	04-01-0104-2271	IONIQVC EMBLEM-IONIQ	1	31.30	20.00	25.04
0005	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0006	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0007	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0008		IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0009	04-01-0104-2288	IONIQVC BEAM-RR BUMPER	1	394.80	20.00	315.84

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACC	COUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
	8010004	91533279	7,289.57	Y
			*	
			, , , , , , ,	

Kindly note that no receipt shall be issued unless requested.



GST REG. NO. M2-8921817-3

TAX INVOICE

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205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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24 Senoko Loop Singapore 758156 7 Sungei Kadul Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W Page: 2

8010004

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78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

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MODEL IONIQ(G3) ODOMETER READING

DATE OF REG 25.10.2019

DATE/TIME IN 11.11.2020 07:00

CHASSIS CODE KMHC851CVLU187347

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0104-2370	IONIQVC LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
0011	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	155.00	20.00	124.00
0012	04-01-0104-2540	COVER-RR BPR UNDER CTR	1	225.00	20.00	180.00
0013	04-01-0104-2546	COVER-RR BUMPER SIDE UNDER LH	1	108.00	20.00	86.40
0014	04-01-0104-2547	COVER-RR BUMPER SIDE UNDER RH	1	108.00	20.00	86.40
0015	04-01-0104-2226	IONIQVC LAMP ASSY-LICENSE PLATE	1	85.30	20.00	68.24
0016	09-01-0104-2133	IONIQVC ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
0017	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0018	04-01-0104-2533	MOULDING ASSY-RR BUMPER	1	451.25	20.00	361.00

RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91533279	7,289.57	

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COMPANY REG. NO.: 199506048W

960.00

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

BEATING

VEHCLE NO SHD4236U

INV. NO/DATE 91533279 19.11.2020

MAKE HYUNDAI JOB NO. 305433169

MODEL IONIQ(G3) ODOMETER READING

DATE OF REG 25.10.2019

DATE/TIME IN 11.11.2020 07:00

CHASSIS CODE KMHC851CVLU187347

S/No Part No. Qty Unit Price %Disc 0019 04-01-0104-3819 IONIQVC STAY-RR BUMPER LH 1 138.10 20.00 0020 04-01-0104-3919 IONIQVC STAY-RR BUMPER RH 1 138.10 20.00 0021 04-01-0104-2346 IONIQVC PANEL ASSY-BACK 1 532.00 20.00 0022 04-01-0104-2544 IONIQVC CAP-RR HOOK 1 98.80 20.00 0023 04-01-0104-0851 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0024 04-01-0104-0852 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0025 04-01-0104-2531 IONIQVC BRACKET ASSY-RR 1 33.10 20.00 SUB-TOTAL : 4							
0020 04-01-0104-3919 IONIQVC STAY-RR BUMPER RH 1 138.10 20.00 0021 04-01-0104-2346 IONIQVC PANEL ASSY-BACK 1 532.00 20.00 0022 04-01-0104-2544 IONIQVC CAP-RR HOOK 1 98.80 20.00 0023 04-01-0104-0851 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0024 04-01-0104-0852 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0025 04-01-0104-2531 IONIQVC REFLECTOR/REFLEX 1 33.10 20.00 0026 SUB-TOTAL : 4	Net	%Disc	Unit Price	Qty		Part No.	S/No
0021 04-01-0104-2346 IONIQVC PANEL ASSY-BACK 1 532.00 20.00 0022 04-01-0104-2544 IONIQVC CAP-RR HOOK 1 98.80 20.00 0023 04-01-0104-0851 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0024 04-01-0104-0852 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0025 04-01-0104-2531 IONIQVC BRACKET ASSY-RR 1 33.10 20.00 SUB-TOTAL : 4	110.48	20.00	138.10	1	IONIQUC STAY-RR BUMPER LH	04-01-0104-3819	0019
0022 04-01-0104-2544 IONIQVC CAP-RR HOOK 1 98.80 20.00 0023 04-01-0104-0851 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0024 04-01-0104-0852 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0025 04-01-0104-2531 IONIQVC BRACKET ASSY-RR 1 33.10 20.00 SUB-TOTAL : 4	110.48	20.00	138.10	1	IONIQUC STAY-RR BUMPER RH	04-01-0104-3919	020
0023 04-01-0104-0851 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0024 04-01-0104-0852 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 0025 04-01-0104-2531 IONIQVC BRACKET ASSY-RR 1 33.10 20.00 SUB-TOTAL : 4	425.60	20.00	532.00	1	IONIQUC PANEL ASSY-BACK	04-01-0104-2346	0021
ASSY-RR LH 0024 04-01-0104-0852 IONIQVC REFLECTOR/REFLEX 1 31.90 0.00 ASSY-RR RH 0025 04-01-0104-2531 IONIQVC BRACKET ASSY-RR 1 33.10 20.00 SUB-TOTAL : 4	79.04	20.00	98.80	1	IONIQVC CAP-RR HOOK	04-01-0104-2544	0022
0024 04-01-0104-0032 ASSY-RR RH 0025 04-01-0104-2531 IONIQVC BRACKET ASSY-RR 1 33.10 20.00 BUMPER SIDE LH SUB-TOTAL : 4	31.90	0.00	31.90	1		04-01-0104-0851	0023
BUMPER SIDE LH SUB-TOTAL : 4	31.90	0.00	31.90	1	IONIQVC REFLECTOR/REFLEX ASSY-RR RH	04-01-0104-0852	0024
	26.48	20.00	33.10	1	IONIOVC BRACKET ASSY-RR BUMPER SIDE LH	04-01-0104-2531	0025
JOB NATURE	1,932.68		:	SUB-TOTAL	5		
						ATURE	JOB N
0001 23-01 TOWING FEE 60.00	60.00		60.00		TOWING FEE	23-01	0001

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

0002

PB

Head Office: 205 Braddell Road Singapore 579701

AMOUNT BANK/CHQ No INVOICE No. ACCOUNT No. 7,289.57 91533279 8010004

960.00

Kindly note that no receipt shall be issued unless requested.



GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

 Workshops
 24 Ser

 59 Loyang Drive Singapore 508969
 24 Ser

 383 Sin Ming Drive Singapore 575717
 7 Sung

 45 Pandan Road Singapore 609286
 320 Ubi Road 3 Singapore 408649

9 24 Senoko Loop Singapore 758156 117 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W Page: 4

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8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHD4236U INV. NO/DATE 91533279 19.11.2020

MAKE HYUNDAI JOB NO. 305433169

MODEL IONIQ(G3) ODOMETER READING

DATE OF REG 25.10.2019

DATE/TIME IN 11.11.2020 07:00

CHASSIS CODE KMHC851CVLU187347

S/No	Part No.		Qty (Jnit Price %Disc	Net
0003	SP	SPRAYPAINT CHARGE		600.00	600.00
0004	17-01	CHECK ALL LIGHTING		30.00	30.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.		30.00	30.00
0006	20-06	REMOVE/REFIX EXHAUST PIPE TO ASST REPAIR		50.00	50.00
0007	L	REMOVE/REFIX REVERSE SENSOR		30.00	30.00
0008	L	REMOVE/REFIX REAR WINDSCREEN GLASS		120.00	120.00
			SUB-TOTAL	:	1,880.00

) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS HISK.

OCUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND ULL BE DEEMED TO HAVE BEEN ACCURRENCE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCURRENCE IN GOOD ORDER.

I) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT OUR AND OWNER FOR COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.

I) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OF DISCREPANY AND PRINCIPLE OF THE COMPANY WILL TREAT THIS INVOICE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND PRINCIPLE.

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office:

Head Office: 205 Braddell Road Singapore 579701

A	CCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
	8010004	91533279	7,289.57	Y

Kindly note that no receipt shall be issued unless requested.



GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

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COMPANY REG. NO.: 199506048W

Page:

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHD4236U

INV. NO/DATE 91533279 19.11.2020

MAKE HYUNDAI JOB NO. 305433169

MODEL IONIQ(G3) ODOMETER READING

DATE OF REG 25.10.2019

DATE/TIME IN 11.11.2020 07:00

CHASSIS CODE KMHC851CVLU187347

Items total

6,812.68

Add GST @

7.000 %

476.89

Invoice amount

7,289.57

Issued by : KATHERINETAN 19.11.2020 14:59:30 Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

BANK/CHQ No. INVOICE No. **AMOUNT** ACCOUNT No. 7,289.57 91533279 8010004

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT20110167

Date: 19 November 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

11/11/2020 @ 07:00 hrs

ALONG

LENTOR AVE TWDS ANG MO KIO

INVOLVING

SJV7947M

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD4236U (the "Taxi"). The Taxi was hired to NG JUN JIE IC NO SXXXX896J a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TIME) FROM TO	1)		8700 1200	() () () () () () () () () ()	- 0E·01
DATE MORA (KM)	7 M SS 1 86523 302	8/11 PM S3 1188952 206 8/11 PM NG 189145 132	9/11 NG 33 18945 306	-11-30 Meeradous III our	-11. 20 Colleged to top the top

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	ATED (TIME)	01	0800	(1)0	1230	1200	500	1140	805	1200	1700	atro	1010	
	HOURS OPERATED (TIME)	FROM	0 200	1517	,0000	0200	1515	0200	13	0200	1537	070	1400	
	MILEAGE	TRAVELLED (KM)	206	787	257	294	O PR	761	27	757	20%	3	737	
		ADING	5 >	1	70	3 6 6	142	4 11	800	262	8	5	2	



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-139512

Date of Request:

11/11/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Dear Sir/Madam,

Enquiry Date

11/11/2020

Enquiry By

Janet Lim Siang Gek

TP Vehicle No.

sjv7947m

Accident Date

11/11/2020

DESCRIPTION			
TP Insurer Enquiry	AMOUNT (S\$)		
GST Amount	1.87		
Total Amount Due (GST Inclusive)	0.13		
Thank You.	2.00		

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent:Friday, 20 November 2020 10:55 AMTo:JUNE.GC.CHAN@GMAIL.COMCc:Admin A; Hsiao Tong (LKKAuto)

Subject: ACCIDENT INVOLVING SJV 7947M & SHD 4236U ALONG/AT LENTOR AVE TWDS AMK

AVE 8 NEAR L/P 134 ON 11/11/2020

Our Ref: CC4/AIG20012376/Eps3

CHAN GEK CHOO JUNE- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 7947M & SHD 4236U ALONG/AT LENTOR AVE TWDS AMK AVE 8 NEAR L/P 134 ON 11/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 4236U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

1/6/2021 Merimen e-Claims

Claim Audit

AUDIT	TRAIL		
On	Audit	Remarks	Ву
11 Nov 2020 17:01	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su L
2020 17:01	Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lee Su L
2020 17:01	Created		[A] Lee Su L
11 Nov 2020 17:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su L
2020	Rpt	Next Rpt:Final Rpt.Due Date:2020/11/20	[A] Lee Su L
2020	Mandate	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su L
2020 17:01	Co Changed	s)	[I] Merimen Administrato
11 Nov 2020 17:01	Label Added	(19):Fastlane.	[A] Lee Su Li
2020 17:01	Adjuster Assigned		[A] Lee Su L
17:01	Removed	(19):Fastlane.	[A] Lee Su L
11 Nov 2020 17:01	Label Added	(23):Express.	[A] Lee Su L
2020 15:10	Adjuster Assigned		[A] Lee Su L
11:32	Initiated		[A] HUEY YON
11:32	Modified	Claim Conclusion: -> 3.	[A] HUEY YON
11:32	Modified	JPJ Reg. Date: -> 2019/10/25.	[A] HUEY YON
2020	Details		[A] HUEY YON
2020 09:57	Mandate Request	Hyundai Ioniq 1.6 *Recommend 5 repair days +1 PRS=6days	[A] Jaslin Kok Chin Yi
15:49	Changed	Next Rpt:Final Rpt.Due Date: $2020/11/20$. Mandate Remarks: Mandate approved. subject to all documents in order.	[I] Goh, Jeremy-CX
2020	Mandate	Approved:8342.71:Mandate approved. subject to all documents in order.	[I] Goh, Jeremy-CX
	On 11 Nov 2020 17:01 11 Nov 2020 11:30 03 Dec 2020 11:32 03 Dec 2020 11:34 03 Dec 2020 11:35 03 Dec 2020 11:36 03 Dec 2020 11:37 03 Dec 2020 11:39 03 Dec 2020 11:30 09:57 09:	11 Nov	On Audit Now Clm Dt Display Clm Dt Clm

Date From Date To Audit Type None	✓ Go
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ACTIVITY

[13/11/2020 15:50] Lee Su Li: OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2635120	11 Nov 2020 17:06:03	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHD4236U	SJV7947M	11.00